



## TECHNICIAN GUIDE

Network and whitelisting information for IT departments and network administrators.

### ADDING URLS TO YOUR FIREWALL

To ensure access to the UCAS Progress at your institution, the sites listed below may need to be added to the network's whitelist or safelist. This is to prevent any filtering which may cause site slowdown or deny access entirely.

Following these guidelines will help reduce the chance of issues occurring when using the site caused by a localised network problem. It will also enable our Support Team to provide assistance where necessary.

The guidance below gives suggested steps to minimise issues on your infrastructure, and improve the speed of the system.

If the network or firewall is managed externally, as is the case in some areas, the area will need to contact whomever it is that manages those settings and ask them to perform the tasks below.

Add the links below to the whitelist or safelist on your firewall:

#### Root site:

<http://www.ucasprogress.com> (all subdirectories and folders within this site)

#### Additional URLs:

[ajax.aspnetcdn.com](http://ajax.aspnetcdn.com)

[ajax.googleapis.com](http://ajax.googleapis.com)

[www.google-analytics.com](http://www.google-analytics.com)

[maps.google.com](http://maps.google.com)

[maps.gstatic.com](http://maps.gstatic.com)

[maps.googleapis.com](http://maps.googleapis.com)

[\\*.googlesyndication.com](http://*.googlesyndication.com)

[\\*.buto.com](http://*.buto.com)

[\\*.transportdirect.info](http://*.transportdirect.info)

[www.youtube.com](http://www.youtube.com) (In accordance with your institution's network security settings.)

[www.flickr.com](http://www.flickr.com) (In accordance with your institution's network security settings.)

Please ensure any additional URLs that are used to access the UCAS Progress facility in your area are whitelisted, for example <http://way2go.me.uk>. If you are unsure please consult your local authority.





## YouTube for Schools

YouTube provides guidance on how to manage settings on networks to restrict the content that can be accessed and viewed at an educational establishment. Guidance can be found at the YouTube for Schools website: [www.youtube.com/schools](http://www.youtube.com/schools)

Please Note: UCAS Progress is not responsible for any guidance provided via third party websites and links are provided for convenience only.

## UCAS Progress Support Team

The Support Team is available to support clients with technical enquiries and system requests relating to existing UCAS Progress products and services.

The Support Team can be contacted on 08714 682 568 Option 1, or at [ucasprogresssupport@ucas.ac.uk](mailto:ucasprogresssupport@ucas.ac.uk).

## UCAS Progress Training and Implementation Team

The Training and Implementation Team is on hand to support clients and users with product implementation and training, either by telephone or with face-to-face sessions. In addition to our core programmes, they can devise and deliver programmes to meet your specific requirements.

The Training and Implementation Team can be contacted on 08714 682 568 Option 2, or at [ucasprogresstraining@ucas.ac.uk](mailto:ucasprogresstraining@ucas.ac.uk).

