

UCAS higher education exhibitions

Exhibitor

Visitor information pack

Venue address

De Montfort University, The Venue The Gateway Leicester LE1 9BH

Event date

Thursday 7 and Friday 8 March 09:30 – 15:00

Contents

A
Accidents and near misses
Arrivals
C
Campus map
Cars
Cash machines
Catering
Coaches
D
Directions
E5
Emergency procedures
Event staff
F5
First aid
I
Insurance
Internet
L
Lost property
0
Organisers
Р
Parking6
R6
Risk assessment6
S6
Security
Seminars
Smoking



Accidents and near misses

Should a visitor have an accident or near miss, they are required to inform event staff, who will take appropriate and immediate action for first aid assessment.

All accidents and near misses, however minor, must be recorded on the 'Accident Reporting Form' at the earliest opportunity following the incident on the day. UCAS/DMU staff will assist in the provision of this form. Please ask any member of staff in a red UCAS t-shirt.

Arrivals

Coach drop off point for all coaches is on Eastern Boulevard, LE2 7BA. There is no space to drop off students at The Venue itself.

On arrival, staff will be available to meet, greet, accompany your group from the coach direct to the exhibition – this will be approximately a ten-minute walk.

The exhibition is being held across two adjacent venues, with around 75 exhibitors in each. Your group will all be directed to one of the halls initially, where you will register your arrival with UCAS staff. Once registered, your students will be able to move freely between the two rooms for their allocated time at the exhibition.

Your exhibition ticket is personal to you, and should not be passed on to other group members, as this would compromise the security of your data.

To comply with data protection regulations, it's essential that individuals at our exhibitions use their own ticket – both on entering, and when visiting exhibitors stands. Anyone found to be in breach of this will be asked to leave the event and reregister to gain readmittance.

Any problems, please call the **Enquiry Team on 0116 2 50 60 70**. Lines will be open from 08:00 on Thursday 7 and Friday 8 March 2019.

С

Campus map

A map of the De Montfort University Campus can be found on their website.

Cars

Individuals or groups of attendees arriving by car can park at the **King Power Stadium**, **Filbert Way, Leicester, LE2 7FL**. A shuttle bus will be in place direct to the exhibition, from 08:30 on Thursday 7 and Friday 8 March.



Cash machines

There is no cash machine facility at the venue.

Catering

There is a wide range of catering options in the centre of the De Montfort University Campus.

The Vijay Patel Building includes 'The Food Village', offering a wide selection of hot and cold food, and the 'Riverside Café', with a focus on vegan and vegetarian cuisine.

Across the road, our Campus Centre Building offers a Starbucks, Subway, Spar, and Milly's Lane Diner.

For the duration of the event, there will also be a BBQ in the centre of campus, between the Vijay Patel Building and the Campus Centre.

The above catering options are on the way to and from the exhibition venue, to the coach pick up and drop off point.

Coaches

Coach drop off point for all coaches is on Eastern Boulevard, LE2 7BA. There is no space to drop off students at The Venue itself. Staff will be available to direct.

On arrival, staff will be available to meet, greet, and accompany your group from the coach direct to the exhibition – this will be approximately a ten-minute walk.

Following drop off, coaches will be directed to the King Power Stadium while visitors are attending the exhibition.

D

Directions

By coach: Please head to the Eastern Boulevard for drop off and pick up only. Address: **Eastern Boulevard, LE2 7BA**.

By car: As there is no car park for visitors onsite, arrangements have been made for parking at the King Power Stadium. Address: **King Power Stadium, Filbert Way, Leicester, LE2 7FL**.

Directions for visitors arriving at the exhibition on foot is **The Venue**, **De Montfort University**, **Western Boulevard**, **LE2 7BU**.



If you require special access arrangements, please contact UCAS events prior to the event, at <u>events@ucas.ac.uk</u>.

Ε

Emergency procedures

No fire alarms are planned during the exhibition. If a fire alarm does sound, you will be guided by event staff to the fire assembly point.

Event staff

For any general queries during the event (e.g. directions to facilities), ask any of the event staff, who can be identified by their red UCAS t-shirts.

F

First aid

Trained first aiders will be onsite at the event.

If help is needed, please attract the attention of event staff as your first port of call. If you wish to speak to someone, please go to the General Information desk to speak to the organiser, or ask anyone in a red UCAS t-shirt.

Insurance

The organiser has adequate public and employee liability cover. A copy of the certificate can be found at the back of this pack.

While the organisers take every precaution to protect visitor's property during an event, they are not responsible for any loss or damage. All group leaders should ensure they have adequate public and employers' liability cover, in line with the booking terms and conditions.

Internet

All visitors will have access to WiFi at the event if required, with guest sign in details being provided on the day.



Lost property

If you lose something, or find something another visitor has lost, please go to the General Information desk.

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Organisers

Please go to the General Information desk, as shown in the Exhibition Guide.

Ρ

Parking

Coach parking may be available at the Eastern Boulevard, depending on the time of your arrival. This is not guaranteed, depending on the number of coaches arriving – you may need to seek alternative coach parking for the duration of your visit. Directions for coaches is to **Eastern Boulevard, LE2 7BA**.

Car parking is not available onsite for the event, however, arrangements have been made at the King Power Stadium, which is close to the venue. Directions for visitors travelling by car is to **King Power Stadium, Filbert Way, Leicester, LE2 7FL**.

If you require special access arrangements, please contact UCAS events prior to the event, at <u>events@ucas.ac.uk</u>.



The organiser has completed a risk assessment for the event – a copy of this can be found at the back of this pack.

S



Security

De Montfort University Security Team is available 24/7 to ensure the safety and wellbeing of all students, staff, visitors, and partners during the event.

Seminars

Seminars will be delivered during the event, and will take place in The Queens Building in the centre of campus. Seminar topics will cover 'Choosing your university and course', 'The UCAS application process', and 'Student Finance'.

Please follow signage for these seminars from the main exhibition halls. Event staff will be on hand to direct you to the seminar rooms.

Thursday 7 March

Choosing your university

•	Queens Building 1.10	11:00 – 11:25
•	Queens Building 1.10	12:30 - 12:55
The UCAS app	lication process	
•	Queens Building 1.10	11:30 – 11:55
•	Queens Building 1.12	12:00 – 12:25
Student finan	ce	
•	Queens Building 1.10	12:00 – 12:25
•	Queens Building 1.12	12:30 – 12:55
Friday 8 Marc	ch	
Choosing you	•	
	Oucone Duilding 1 12	10.20 10.55
•	Queens Building 1.12	10:30 – 10:55
•	Queens Building 1.12 Queens Building 1.12	10:30 – 10:33 12:15 – 12:40
•	Queens Building 1.12	
• • The UCAS app	Queens Building 1.12 Dication process	12:15 – 12:40
• The UCAS app	Queens Building 1.12	
• The UCAS app •	Queens Building 1.12 Dication process	12:15 – 12:40
•	Queens Building 1.12 Dication process Queens Building 1.12 Queens Building 1.12	12:15 - 12:40 11:05 - 11:30
• The UCAS app • • Student finan	Queens Building 1.12 Dication process Queens Building 1.12 Queens Building 1.12	12:15 – 12:40 11:05 – 11:30 12:50 – 13:15
•	Queens Building 1.12 Dication process Queens Building 1.12 Queens Building 1.12	12:15 - 12:40 11:05 - 11:30



Smoking

Smoking and the use of e-cigarettes are not allowed in any De Montfort University Building. There are designated areas outside the building where smoking is permitted. Please ask a member of staff if you are unsure where smoking is permitted.





To Whom It May Concern

Our ref: TB/IND

25 June, 2018

Zurich Municipal Customer: De Montfort University

This is to confirm that De Montfort University has in force with this Company until the policy expiry on 31 July 2019 Insurance incorporating the following essential features:

Policy Number:	NHE-10CA03-002	.3
Limit of Indemnity: Public Liability: Products Liability: Pollution:	£ 50,000,000 £ 50,000,000	any one event for all claims in the aggregate during any one period of insurance
Employers' Liability:	£ 50,000,000	any one event inclusive of costs
Excess: Public Liability/Products Li Employers' Liability:	ability/Pollution:	Nil any one event Nil any one claim

Indemnity to Principals: Covers include a standard Indemnity to Principals Clause in respect of contractual obligations.

Full Policy:

The policy documents should be referred to for details of full cover.

Yours faithfully

Underwriting Services Zurich Municipal

Telephone: 0800 335500 E-mail: james.thornhill@uk.zurich.com

Zurich Municipal Zurich House 1 Gladiator Way Farnborough Hampshire

GU14 6GB

Zurich Municipal Zurich Municipal is a trading name Zurich Insurance plc A public limited company incorporated in Ireland Registration No. 13460

Registered Office: Zurich House, Ballsbridge Park, Dublin 4, Ireland. UK Branch registered in England and Wales Registration No. BR7985. UK Branch Head Office: The Zurich Centre, 3000 Parkway, Whiteley, Fareham, Hampshire PO15 7JZ.

Zurich Insurance plc is authorised by the Central Bank of Ireland and authorised and subject to limited regulation by the Financial Conduct Authority. Details about the extent of our authorisation by the Financial Conduct Authority are available from us on request. Our FCA Firm Reference Number is 203093.

			RISK	ASSESSMEN	T (RA) FORM		Version: Date: Jun	
Location: The Venue East Midlar Activity: Dept.: SIPS	, QE2, campus			ent: 06/02/2019 <i>F</i> or this risk assessme	Assessor(s): Sandra	Henry	Reference:	
Sect.: Events Of	fice		Review D	ate: 1 <mark>3/08/19</mark> M	Manager name: Laura	Hailstone		
Who might be harr	ned?		Employee: 🗹	Student: 🗹	Contractor: 🗹	Public: 🗹	Minor	: 🗹
Activity/Task/ Situation		e hazards and how	Risk Level without	w	hat are the control measures		Residual risk	Action by whom
Slips and trips	Items on dis	ns' be harmed play on the floor cks/stands pose	О I О R	obvious even when a	is are arranged so that the oom is crowded. Supervisi that items are not moved t	on during	S L ○ I ○ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C	Events Office
Slips and trips	route to or in exits - knock emergency e	its, erected en- n front of fire ed over during evacuation or pass through	Medium S L O I O M D L M O P O H C VH C Medium	not on escape route	nd plinths are arranged so s and are positioned to avo and presenting a trip hazar	oid them	Low S L O 1 O R O L O U O M O P O H O L O VH O C LOW	Events Office
Slips and trips	Trailing leads from portabl pose a trip h	le equipment	S L О I О R Ф L О U О M Ф Р О H О L О VH О с Medium		designed to avoid trailing des where possible. Cable		S L □ □ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C Low L L L	Events Office
Slips and trips	On items left aisles etc.	t on the floor in	S L 0 1 0 0 L 0 0 M 0 0 H 0 0 H 0 0 VH 0 Medium Image: Note that the second		'area kept tidy. Use of was aff working in the area.	te bins.	S L ○ I ○ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Low	Events Office
Slips and trips	On fluid spill	S	S L О I О R • L • U • M • P • H • L • VH • C Medium	spills are cleaned im be available. Staff to	ing services without delay mediately. Warning signs/a advise visitors of hazards. Jular checks of the spaces	absorbents to	$\begin{array}{c c} S & L \\ \hline & & \\ \hline & \\ \bullet \\$	Events Office
Slips and trips	Items poorly	stored	S L О 1 О R © L О U О м Ф Р О H О L О VH О с Medium	Centre. Storage to l	e storage in The Venue an be used behind stands. Go ure no items are in the ais	bd	S L □ □ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ L Low L L L	Events Office
Slips and trips		rs/ropes and ined so as to hazard	S L О I О R Ø L О U О M Ф Р О H О L О VH С С Medium S		and poles positioned to a an escape route/positione a		S L □ □ ℝ ● L ● U ○ M ○ P ○ H ○ L ∨H ○ C Low S L L	Events Office

Activity/Task/ Situation	What are the hazards and how	Risk Level without	What are the control measures	Residual risk	Action by whom
	will persons' be harmed Contact with stands /items during erection/dismantling	Controls C I C R C L C U M C P C H C L VH C C Medium	Supervision of set up and dismantling by competent staff. Training in manual handling attended by relevant staff. Positions of stands to be mapped out to allow sufficient surrounding space for set up. Layout of the space designed to minimise items protruding	Oı OR ●L ● U OM OP OH OL OVH OC LOW	Events Office
Sharps	Contact with items/stands protruding into aisles and impact with sharp edges	S L ○ I ○ ● L ○ ● L ○ ● H ○ ○ H ○ ○ VH ○ Medium Image: Comparison of the second sec	Good housekeeping and supervision during preparation for event and during opening times to ensure that items are not moved. Layout of space designed to minimise items protruding	$\begin{array}{c c} S & L \\ \hline \\ & & \\ \bullet \\ & \\ &$	Events Office
Sharps	Contact with AO pavement stands that fall over in high winds	S L ○ L ○ U ○ M ● P ○ H ○ L ○ VH ○ C Medium	Ensure stands are weighted with water in the base to ensure they are secure. In extreme high winds the stands to be removed from the event. A frames can not be weighted so should not be used in high winds.	SL OIOR OLOU OMOP OHOL OVHOC LOW	UCAS
Sharps	Contact with gazebo or marquee frames that move / become unstable in high winds	S L ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Gazebos to be set up & weighted down with recommended weights. Position stand away from overexposed windy corners to more sheltered positions, when necessary. Check on Met Office weather forecast on the week of the event. In the event of forecasted high winds the gazebo should not be used. Any marquees in use by DMU to be fitted professionally by a reputable company.	S L ○ I ○ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C Low	UCAS / Events Office
Sharps	Contact with flag banners on campus that move/become unstable in high winds	S L ○ L ○ U ○ M ● P ○ H ○ L ○ VH ○ C Medium	Flag banners to be suitably weighted down. Banners to be erected by professional company who will provide their own risk assessment. Met Office weather forecast to be monitored during the week leading up to the event. In the event of forecasted high winds the banners are not to be erected. Discussions to take place with the company responsible for erecting them. In the case of un-forecasted high winds on the day once they have already been erected - the company responsible for erecting them to be called to take them down. In the meantime, Events Office to make the items safe by removing the poles and flags from the	$\begin{array}{c c} S & L \\ \hline \\ 0 \\ 1 \\ 0 \\ 0 \\ M \\ 0 \\ H \\ 0 \\ 0 \\ H \\ 0 \\ 0 \\ VH \\ 0 \\ C \\ Low \\ \end{array}$	Events Office
Sharps	Contact with hanging mesh/vinyl banners in the QE2 that fall down	S L □ □ ℝ ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C Low L L L	Ensure banners are hung securely with the appropriate equipment by competent and genie trained staff.	S L □ • • • L · ∪ • M ○ P • H ○ L • VH ○ L Low L L L	Estates/Tech nicians
Lifting Equipment	Repetitive strain injuries from events tasks (holding lollipops, etc)	S L ○ I ○ ● L ○ ● M ● ○ H ○ ∨H ○ C Medium Image: Non-state Image: Non-state	Use self-pacing rather than machine pacing. Break repetitive work cycles. Limit use/monitor staff and adequate breaks	$\begin{array}{c c} S & L \\ \hline & & \\ \hline & \\ \bullet \\$	Events Office
Access/Egress		S L ○ I ○ R ● L ○ U ○ M ● P ○ H ○ L	Separate drop off point arranged for w/c users / students with difficulty walking at The Venue car park (minibuses) and on Duns Lane (coach), nearer to The Venue.	S L ○ I ○ R ● L ● U ○ M ○ P ○ H ○ L	Events Office

Activity/Task/ Situation	What are the hazards and how	Risk Level without	What are the control measures	Residual risk	Action by whom
	will persons' be harmed Wheelchair users/ visitors with walking difficulties have difficulty managing the distance from the coach drop off point to the Venue/QEII	controls О _{VH} О с Medium		О _{VH} О _с Low	
Access/Egress	Cross over with large groups arriving and departing at the same time Causes overcrowding in areas/ obstructions to passerbys	S L □ □ R ● L □ ○ M ● ○ H □ ○ VH □ ○ VH □ O WH □	Event staff/ SAMS to be positioned at potential pinch points e.g the corner of Trinity Hospital and briefed to hold groups if there is a lot of oncoming passerbys. Event staff/SAMS to be briefed.	SL OIOR UOR ONOP OHOC LOW	Events Office
Lighting	Poor lighting in exhibition areas resulting in risk of trips or delays in evacuation	S L 0 1 0 M Ф P H 0 L VH C Medium	Ensure sufficent light levels. Arrange/use supplementary lighting if necessary.	SL OIOR UOR ONOP OHOC LOW	AV technicians
Access/Egress	Overcrowding - risk of crushing	S L ○ I ○ R ○ L ○ U ● M ● P ○ H ○ L ○ VH ○ C Medium	Ensure sufficient space at event to allow free and safe movement. Booking figures checked in lead up to event to monitor attendance levels. Visitors to be split between The Venue and QE2 on arrival so there is a psread of visitors across both spaces. With regards seminar talks - sufficient sized rooms arranged. Visitors notified of other talk times if the seminar is full when they arrive. All audience members to be seated in seminar rooms (no standing)	S L □ □ □ □ 0 M 0 H □ ∪ ∨H □ OH OH Medium	Events Office
Access/Egress	Lack of space around tables, stands	S L □ □ R ● L □ □ M ● □ H □ □ H □ □ VH □ O VH □ Medium	Provide adequate space to cater for expected numbers. Plan the layout of the area accordingly (site plans to be created)	S L □ □ ℝ ● L ● U ○ M ○ P ○ H ○ L ∨H ○ C Low	Events Office / The Venue/ UCAS
Ambient Temperatur	Extremely cold weather conditions effecting the wellbeing of staff/ SAMS based outside	S L 0 1 0 M 0 0 M 0 0 H 0 0 VH 0 0 Medium 0 0	Ensure staff are best equipped e.g have access to umbrellas, jackets, fleeces, water, hot drinks. If necessary staff/SAMS to be reminded via an email before the event about taking care in extreme weather conditions and about wearing appropriate clothing. Events Office arrange to keep a check on staff and staff to be moved around e.g inside, to a less exposed area, if necessary	SL CI OR CI OR CH OL VH OC LOW	Events Office
Ambient Temperature	Overheating/Too cold	S L □ □ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C Low L L L	Heating/air con requests submitted to Estates to ensure spaces are the correct temperature for the volume of visitors in the area	S L □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0 □ 0	Events Office
Storage of materials	Impact with items left causing obstruction or trip hazards e.g. signage, way finding objects)	S L ○ I ○ ● L ○ ● L ○ ○ M ● ○ H ○ ○ VH ○ Medium	Plan design of stands and movement of items and construction in advance. Ensure competent persons undertake the DMU stand build and that suitable fixing materials are at hand	S L □ □ ℝ ● L ● U ○ M ○ P ○ H ○ L ∨H ○ C Low	Events Office/Recruit ment
Electric Shock	Direct contact - poorly maintained portable equipment	$\begin{array}{c c} S & L \\ \hline \\ 0 \\ L \\ 0 \\ U \\ \end{array}$		$ \begin{array}{c c} S & L \\ \bigcirc_{I} & \bigcirc_{R} \\ \textcircled{O}_{L} & \textcircled{O}_{U} \end{array} $	Events Office/AV technicians

Activity/Task/ Situation	What are the hazards and how will persons' be harmed	Risk Level without controls	What are the control measures	Residual risk	Action by whon
		Ом ●р Он ОL Оvн Ос Medium	Visual inspection before use. PAT testing (inspection and test). Supplier of equipment responsible for checking and ensuring equipment is PAT tested. Use of reputable/approved contractors/inhouse av techncians to be used. Faults reported and actioned. Equipment taken out of use if serious risk and taken to H&S/Estates for inspection	OMOP OHOL OVHOC LOW	
Electric Shock	Shock as a result of faults to cable, plug wrongly wired - causing damage	S L □ □ R ● L □ ● M ● □ H □ □ VH □ OHH □ □ ○ VH □	Users to visually check before use. Items to be withdrawn if they look unsafe. Any plug re-wiring to be carried out by a qualified electrician	S L ○ 1 ○ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C Low	Events Office/ AV technicians
Electric Shock	Laptops and projectors not PAT tested	S L ○ I ○ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Exhibitors are informed that all electrical equipment must be PAT tested and clearly labelled. DMU are responsible for the onsite equipment and checking equipment is PAT tested. If necessary secure use of equipment from ITMS (for DMU use) to guarantee PAT tested equipment.	S L ○ 1 ○ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ C Low	Events Office
Electric Shock	Overload due to use of multiway adapters: shock/fire	S L ○ I □ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Multiway adaptors not to be connected to one another	$\begin{array}{c c} S & L \\ \hline & & \\ \hline & \\ \bullet \\$	Events Office
Electric Shock	Use of coiled extension leads whilst in use pose a fire risk	S L 0 I 0 M Ф P H 0 L VH 0 C Medium Image: Non-State Image: Non-State	Extension leads to be stretched out when in use and taped down and those wound up in a case should be unwound	$\begin{array}{c c} S & L \\ \hline \bigcirc_1 & \bigcirc_R \\ \hline \odot L & \hline \odot U \\ \bigcirc M & \bigcirc P \\ \bigcirc H & \bigcirc L \\ \bigcirc VH & \bigcirc C \\ \hline Low \end{array}$	Events Office
.ifting Equipment	Heavy equipment being moved during event set up and breakdown Risk of injury if incorrectly lifted, items too heavy	S L □ 1 □ R □ L □ U ● M ● P □ H □ L ○ VH □ C Medium Medium Medium Medium	Events staff and SAMS to use team lifting when necessary and to use trolleys/cages to help manoeuvre heavy items around. Use of Estates staff who are fully trained in manual handling where possible.	S L □ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Events Office
Fire	Inadequate storage of combustibles e.g wood, paper etc	S L □ □ ℝ ● L □ □ M ● □ H □ ∪ ∨H □ ∨H □ □ Medium ■	Good housekeeping. Collection of recyling during the day to be arranged. No smoking or sources of ignition near combustible items	S L □ □ R ● L ● U ○ M ○ P ○ H ○ L ○ VH ○ L Low L L L	Events Office
Fire	Lack of integrity of fire escape routes e.g fire doors wedged open, sticking open	S L ○ I ○ ● L ○ ● M ● ○ H ○ ∨H ○ C Medium Image: Non-training test state Image: Non-training test state	Informal checks of the area. Report faults, remove wedges. Ensure door closure. Employ door monitors to hold doors open if necessary.	$\begin{array}{c c} S & L \\ \hline & & \\ \hline & & \\ \bullet & \\ \bullet & \\ \bullet & \\ \hline & \bullet & \\ \bullet & \\ \hline & \\ \bullet & \\ \hline & \\ \bullet & \\ \bullet & \\ \bullet & \\ \bullet & \\ \hline \\$	Events Office
Fire	Obstructed escape routes - aisles and fire doors obstructed	S L ○₁ ○R ◉₁ ○U	Good housekeeping within work area. Informal checks of the escape routes.		Events Office

Activity/Task/ Situation	What are the hazards and how will persons' be harmed	Risk Level without controls	What are the control measures	Residual risk	Action by whom
		О _{vн} О _с Medium		О _{VH} О _с Low	
Fire	Fire doors locked	S L □ □ ℝ □ □ □ ● M □ ● M □ ○ H □ ○ ∨H □ ○ VH □ O VH □	All fire exits to be opened without the use of a key. Report of any fire doors requiring key use. Check fire doors are unlocked.	S L □ • • □ • • • • □ • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • •	Events Office/ The Venue & QEII staff
Fire	Fire escape routes/alarms unsuitable for disabled	S L ₁ ₀ ι ⊚ ⋈ ₀ ⋈ ₀ ⋈ ₀ ⋈ ₀ ⋈ ₀ ⋈ ₀ ⋈ ₀ ⋈ ₀ ⋈ ₀ WH ₀ Medium	Staff briefed on evacuation process and evacuation meeting point and to be aware of guests with special requirements if made known/obvious to event staff. Sufficient evac trained staff available. Security responsible for the building evacuation.	S L I ● R L U ● M ○ P ○ H ○ L VH ○ C Low	Events Office
Fire	Fire escape routes inadequate for the number of users - Number of visitors exceed the capacity of the fire escape	S L □ 0 □ 0 ● M ○ H ○ VH ○ VH Medium	Maximum capacity to be given for each exhibition space and numbers monitored and restricted where necessary. Check floor plan and event details with DMU's Fire Saftey Officer, Tim Moss	S L □ • • □ □ • • • □ □ • • ■ ● ■ • H ○ L • ∨H ○ c Low L L L	The Venue team, Tracey Glover, Jamie Bradford, Events Office
Fire	Fire signage obstructed resulting in possible delayed evacuation or failure to use shortest route	S L ○ I ○ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Person responsible for each area to check prior to opening that all original signage can be seen from all parts of the room. Where stands obstruct original signage, additional signs to be displayed	S L □ • • □ • • • • •	Events Office
Fire	Unclear fire evacuation procedures	S L ○ I ○ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Evacuation procedures communicated in role briefings to staff and SAMS.	S L □ • • □ • • • • •	Events Office
Fire	Fire and other emergency services access compromised by immoveable structures in the Mill Lane pedestrianised zone	S L □ □ ℝ □ □ □ ■ M □ ■ M □ □ H □ □ H □ ∨H □ □ Medium ■ ■	Ensure 4m clearance on Mill Lane and the Gateway to allow emergency services to access the space.	S L □ • • □ • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • •	Events Office
Psychosocial	Inadequate rest breaks, failing to take breaks before on-set of tiredness	S L □ □ R ● L ● U ○ M ○ P □ H ○ L ○ VH ○ C Low L L L	Produce staff rota to allow for changes of activity/regular breaks. Monitor staff. Ensure breaks are taken away from where staff are working.	S L □ □ ℝ ● L □ U ○ M ○ P ○ H ○ L ○ VH ○ LOW	Events Office
Lost visitor	Other - Lost visitor on campus	S L □ □ ℝ ● L ● ● Λ ● ○ H ○ ○ H ○ ○ VH ○ Low	Staff to have a visible presence around campus: all staff and SAMS to wear easily identified uniforms and some to also carry lollipop signs.	S L □ □ □ </td <td>Events Office</td>	Events Office

Activity/Task/ Situation	What are the hazards and how will persons' be harmed	Risk Level without controls	What are the control measures	Residual risk	Action by whon
Staff	Ill-informed staff on the day	S L	Pre-event briefing notes. Provision of additional on the day	S L	Events Office
		\bigcirc_{I} \bigcirc_{R}	staff briefing.	O₁ ® R	
		u		⊚∟ Oυ	
		$O_M O_P$		$O_M O_P$	
		Oh Ol		Oh Ol	
		О ин О с		О ин О с	
		Low		Low	
Organisational	Ratio of staff to participants -	S L	Staffing numbers monitored to ensure staffing levels	S L	Events Office
		$O_1 O_R$	sufficient to run the event safely. Use average attendance numbers provided by UCAS as a guide to help decide		
	not enough staff to cope		staffing numbers.	●∟ Oυ	
	with the number of visitors			$O_{M} O_{P}$	
		OH OL		OH OL	
		О ин О с		Ovh Oc	
		Low		Low	
First Aid	No first aider/appointed	S L	Arrange first aiders in advance of the event and	S L	Events Office
	person on duty	$O_1 O_R$	communicate details of who the first aiders are and how	$O_1 O_R$	
			they can be contacted/where they are based Security staff are also all full first aiders	© L © U	
	OH OL		OH OL		
		Ovh Oc		Ovh Oc	
		Medium		Low	
Fist Aid	First aid box/kits not fully	S L		S L	Events
	stocked / items out of date		Ensure first aid boxes are checked and any out of		Office/ QEII
			date/missing items are re-stocked		and The Venue staff
		Θ ι Ου		● L ● U	
		Ом ●р		О _м О _р	
				OH OL	
	О ин О с		Оун Ос		
		Medium		Low	_
Theft	Laptops/ tablets in exhibition spaces stolen	<u>S</u> L	Exhibitors informed to not leave valuables unattended/ in the space over night.	<u>S</u> L	Events Office
	exhibition spaces stolen	● I O R		● _I ● _R	
		Οι Ου			
		Ом 🖲 р		Ом Ор	
		OH OL		OH OL	
		О ин О с		Оун Ос	
		Low		Low	
Food Hygiene	Food poisoning	<u>S</u> L	Use of eputable professional caterers who comply with Food Hygiene regulations - onsite caterers Chartwells to be	<u>S</u> L	Events Office
		$\bigcirc_{I} \bigcirc_{R}$	used.		
		⊙ ι Ου		● L ● U	
		Ом ●р		Ом Ор	
		OH OL		O _H O _L	
		О ин О с		O _{VH} O _C	
		Medium		Low	
Allergies	Allergic reactions	S L	Catering staff available to advise visitors what the food	<u>S L</u>	Events Office
		\bigcirc_{I} \bigcirc_{R}	items are/contain if asked	⊖ _I ● _R	
		ΟιΟυ		\bigcirc_{L} \bigcirc_{U}	
		● м ● Р		● м О р	
		OH OL		OH OL	
		О ин О с		Ovh Oc	
		Medium		Low	
Nursing mothers Nursi	Nursing or pregnant	S L	Staff to be aware in case of emergency evacuation and /or	S L	Events Office
	mothers - Various hazards	$O_1 O_R$	unsuitable activities at event. Pregnant staff members would have already completed a risk assessment also	$O_1 O_R$	L
		. Ou	would have already completed a lisk dssessifient diso	● L ● U	
		О _М ⊛р		O _M O _P	
		OH OL		OH OL	
		Оун Ос		O _{VH} O _C	
	1			Low	
		Medium			
Lone Working	Lack of awareness of		Ensure all lone workers are trained/briefed in fire		Events Office
Lone Working	Lack of awareness of emergency procedures e.g	S L	Ensure all lone workers are trained/briefed in fire evacuation procedures	<u>SL</u>	Events Office
Lone Working					Events Office

Activity/Task/ Situation	What are the hazards and how will persons' be harmed	Risk Level without controls	What are the control measures	Residual risk	Action by who
		О _м ⊚ _Р	1	$O_{M} O_{P}$	
				OH OL	
		ОунОс		Ovh Oc	
		Medium		Low	
one Working	Lone working while the	S L	All staff provided with contact numbers Brief lone workers	S L	Events Office
	event is open to the public -	$O_1 O_R$	on avoiding risk of violence e.g avoid confrontation. Security	$O_1 O_R$	
	additional risk e.g acts of		officers on duty during the event. Security telephone		
	violence /		number provided to all staff along with a contact list		
	Working away from	Ом ●р		Ом Ор	
	campus/ on campus	OH OL		Oh Ol	
	peripheral - additional risk	О ин О с		О ин О с	
	e.g acts of violence	Medium		Low	
one Working	Outside of house working for	S L	Notify security via out of hours form - ensure others are	S L	Events Office
	Outside of hours working for staff and student		present where possible. Ensure First Aid and Emergency	$\bigcirc_{I} \bigcirc_{R}$	Events Office
			covers/procedures		
		Θ ι Ου		● _L ● _U	
		О _М ● _Р		$O_{M} O_{P}$	
		OH OL		Oh Ol	
		О ин О с		Ovh Oc	
		Medium		Low	
one Working	Emergencies when off-	S L	Ensure provision for calling for help. Brief staff.	S L	Events Office
-	campus e.g LCFC ground	$O_1 O_R$	· · · ·	$O_1 O_R$	
				OL OU	
		OH OL		OH OL	
		О ин О с		О ин О с	
		Medium		Low	
Ergonomic Hazards	Twisting - twisting neck or	S L	Layout of space designed to avoid any awkward postures	S L	Events
	back during set up/break	$O_1 O_R$	and supervision to ensure safe working practices	$O_1 O_R$	Office/ Recruitment
	down of event			OL OU	Recruitment
		О _м ⊛ _Р		$O_{M} O_{P}$	
		OH OL		OH OL	
		О ин О с		Оун Ос	
		Medium		Low	
/iolence and aggressi	Contact with visitors	S L	Brief security in advance. Ensure effective contact with	S L	Events Office
	unwilling to follow	$O_1 O_R$	Security during event (Security phone number to be	$O_1 O_R$	
	instructions		provided to all staff). Avoid confrontation.		
		● ∟ ○υ		● L ● U	
		О _М ● _Р		$\bigcirc_{M} \bigcirc_{P}$	
		OH OL		OH OL	
		О ин О с		Ovh Oc	
		Medium		Low	
violence and aggressi	Chaff / shude at a sub		Priof socurity in advance. Ensure official content with		Events Office
violence and aggressi	Staff/student ambassadors on duty outside. Due to	<u>S</u> L	Brief security in advance. Ensure effective contact with Security during event (Security phone number to be	<u>S</u> L	Evenus UTICE
	open campus possible risk	\bigcirc_{I} \bigcirc_{R}	provided to all staff) Avoid confrontation.	\bigcirc_{I} \bigcirc_{R}	-
	of:	●」 ○ u		● _L ● _U	
		О _М ● _Р		$O_{M} O_{P}$	
	contact with public not			OH OL	
	interested in the event e.g. acts of violence or	Ovh Oc		Ovh Oc	
	aggression				
		Medium		Low	
	External bus company in	S L	Ensure schools are aware of arrangements for the coaches,	S L	Recruitment
/ehicles			regarding drop off/pick up points and waiting location so	$O_1 O_R$	
/ehicles	operation not aware of		this can be communicated to their coach supplier. Campus		
Vehicles			and the last second band of the		
/ehicles	operation not aware of	•. •	map to be supplied if necessary	● _L ● _U	
/ehicles	operation not aware of	● L ○ U ○ M ● P	map to be supplied if necessary	$O_M O_P$	
/ehicles	operation not aware of	•. •	map to be supplied if necessary		
Vehicles	operation not aware of	● L ○ U ○ M ● P	map to be supplied if necessary	$O_M O_P$	
Vehicles	operation not aware of	● L ○ U ○ м ● P ○ H ○ L	map to be supplied if necessary	Ом Ор Он Оl	
/ehicles	operation not aware of campus layout	● L О U О м ● P О н О L О vн О с	map to be supplied if necessary	Ом Ор Он Оl Оvн Ос	Recruitment
	operation not aware of	 ● L ○ M ● P ○ H ○ L ○ VH ○ C Medium S 		ОмОр ОнОL VHОC Low	Recruitment
	operation not aware of campus layout Exhibitors bring their cars onto campus & unfamiliar with campus layout/car park	● L ∪ U ∩ M ● P ○ H ○ L ○ VH ○ C Medium S L ○ 1 ○ R	Location of car park for drop off communicated to	$ \begin{array}{c c} & & & & \\ & & \\ & & \\ & & \\ & \\ & \\ & $	Recruitment
	operation not aware of campus layout Exhibitors bring their cars onto campus & unfamiliar	● L ∪ U ∩ м ● P ○ н ○ L ○ ∨н ○ C Medium S L ○ I ○ R ● L ○ U	Location of car park for drop off communicated to exhibitors. Staff located near car park entrance to help	$ \begin{array}{c c} & & & & \\ & & \\ & & \\ & & \\ & & \\ & & \\ & & \\ \hline & & \\ & & \\ & & \\ & & \\ & \\$	Recruitment
	operation not aware of campus layout Exhibitors bring their cars onto campus & unfamiliar with campus layout/car park	● L ∪ U ∩ M ● P ○ H ○ L ○ VH ○ C Medium S L ○ 1 ○ R	Location of car park for drop off communicated to exhibitors. Staff located near car park entrance to help	$ \begin{array}{c c} & & & & \\ & & \\ & & \\ & & \\ & \\ & \\ & $	Recruitment

Activity/Task/ Situation	What are the hazards and how	Risk Level without	What are the control measures	Residual risk	Action by whom
	will persons' be harmed	controls О _{VH} О _C Medium		О _{vн} О _с Low	
Vehicles	Not enough space at the coach drop off point to accommodate all the coaches - causes congestion leading onto busy main roads e.g Western Boulevard, effecting non event related traffic	SL OLOU MOP HOLOU VHOC Low	The drop off point to be mapped out to ensure sufficient space to accommodate the anticipated number of coaches. Staff allocated to manage the coach drop offs, to ensure coaches move down into the space. A 'traffic manager' to be assigned. Suspend all car park spaces on the drop off point for the event so no other cars can park in the space. There will still be a degree of congestion but the above factors chould belo to minimice/manage it	SL OLOU OMOP OHOL VHOC LOW	Events Office
Vehicles	The coach drop off point - has two way traffic increasing congestion and accident risk	S L □ 0 □ 0 ■ M ● H ○ VH ○ VH O C Medium	The drop off point to operate on a one way system and a Temporary Traffic Regulation order to be submitted to implement this	S L □ □ ℝ □ □ □ ● M □ ● H □ □ ∨H □ O VH □	Events Office
Vehicles	Visitors depart coaches on the road side which increases the risk of contact with a vehicle	S L □ □ R □ □ U ○ M ● ● H □ ○ VH ○ High □ □	Coaches to be positioned on the left hand side of Eastern boulevard first and those spaces filled first so passengers depart on the pavement side. Avoid use of the right side. In extreme circumstances if the right hand spaces had to be used Security or Event staff to manage the groups safe exit off the buses	SL CL CL CL CL CL CL CL CL CL C	Events Office
Vehicles	Staff managing coaches at the coach drop off point not visible to traffic - increases risk of contact with a vehicle	S L □ □ R □ □ □ ● M ● □ H □ □ ∨H □ ○ ∨H □ O VH □	Staff managing the coaches to wear hi vis jackets and briefed on the traffic arrangements and reminded to be extra vigilant with traffic	SL CI OR CL OU OM OP OH OL OVH OC Medium	Events Office
Vehicles	Visitors unaware of non pedestrianised areas so not aware of traffic risks particularly on The Newarke.	S L ○ I ○ R ○ L ○ U ● M ● P ○ H ○ L ○ VH ○ C Medium	Event staff / Security positioned on The Newarke to help direct groups across the road. Event staff/ security to help with crossing Car parking spaces suspended on The Newarke and The Gateway to limit the amount of traffic in the space. The Comms team to communicate to all staff and students that car parking will be suspended in those areas to avoid cars travelling into the road looking for parking. Leicester City Council to put up addtional signage letting people know car parking has been suspended	S L □ □ □ □ ∞ M ○ H ○ VH ○ VH ○ Medium	Events Office
Vehicles	Visitors unaware of oncoming traffic when crossing the road at the bus drop off point - causes an accident	S L □ □ R □ □ □ ● M ● □ H □ ○ VH □ ○ WH □ O WH □	Event staff on Eastern Boulevard to escort groups of the buses and to cross at the bottom of the road (so no crossing in between pulled in buses. Staff staff to be briefed on this.	S L □ □ □ □ ∞ M ○ H ○ VH ○ VH ○ Medium	Events Office
Violence and aggressi	Threat of terrorism	SL □ □ □ R □ □ □ U □ M ● P ● H □ L □ VH □ C High	In the event of the threat of terrorism/criminal threat we will take our lead from DMU Security. Where appropriate staff to be asked to remain vigilant	SL CL OU MOP OH CL VH CC Medium	Security

Activity/Task/ Situation	What are the hazards and how will persons' be harmed	Risk Level without controls	What are the control measures	Residual risk	Action by whom
Access/Egress	Queuing at registration points and at stands - cause a problem with blocking access points, fire exits or pathways - which become problematic in an emergency	S L 0 I 0 R 0 L 0 U ● M ● P 0 H 0 L 0 VH 0 C Medium	Ensure sufficent staffing levels to help register students as quickly as possible and have staff available to help manage queues - checking that queues do not cause an obstruction on pathways or block fire exits. Have an 'Exhibition Hall Manager' in both spaces to monitor areas and check for any access restrictions caused by queues. Ensure there is a queue managment system in place, using ropes/poles where necessary to help ensure visitors are	S L □ I □ R □ L ● U ● M ○ P ○ H ○ L ○ VH ○ C Medium	Events Office/ Recruitment team
Access/Egress	Capacities exceeded and causes overcrowding	S L □ □ ℝ □ □ □ ● M ● □ H □ ○ H □ ○ VH □ O VH □	Booking figures to be monitored in advance of the day and schools to be split between the two halls on arrival instead of being directed to the same one. Exhibition Hall Managers to monitor both spaces and flag any concerns to the front of house staff and to ask that visitors are directed to the other hall if there are concerns about the capacity in the space.	S L □ I □ R □ L ● U ● M ○ P ○ H ○ L ○ VH ○ C Medium	Events Office/ Recruitment team
Access/ Egress - Layout	The layout of the stands doesnt allow for the free flow of visitors and causes bottlenecks and crowding in areas	S L □ 1 ○ ■ L ○ ■ M ● ● H ○ ∨H ○ C Medium Medium	A floor plan to be created to ensure the number of stands that can be safely accommodated in the hall. Adjustments also to be made to the location of some stands so exhibitors from the same areas are not next to one another	S L □ □ R ● L ● ○ M ○ □ H ○ ∪ ∨H ○ LOW	UCAS / Recruitment team
Stand build	Accidents occur during stand build	S L ○ I ○ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C Medium	Ensure first aider on duty during this time. Ensure sufficient student ambassadors available to help stand holders if necessary .e.g helping with team lifting, instead of the stand holder trying to to it by themselves Floor plan designed in advance to ensure sufficent space for stands and set up.	S L ○ I ○ R ○ L ○ U ○ M ○ P ○ H ○ L ○ VH ○ C LOW	Events Office
Slips and trips - stand build	Items left in pathways during stand build causing people to trip over	S L □ □ R ● L □ ○ M ● ○ H □ ○ VH □ OH WH □ OH WH □	Staff allocated to monitor the halls during the stand build and ensure that items are not left in pathways and to keep a check of the area	$\begin{array}{c c} S & L \\ \hline & & \\ \hline & \\ \bullet & \\ \bullet & \\ \hline \\ \hline$	Events Office/ Recruitment team
Stand build	Stands are built protruding onto pathways causing people to walk into them	S L □ 0 ■ 0 M ● ● + ○ H ○ VH ○ VH Medium	The stands will be marked out in each hall as per floor plan so exhibitors are aware of their boundaries. Staff allocated to monitor the halls during the set up to ask exhibitors to adjust their stand if it goes over the boundaries.	SL OIOR OLOU OMOP OHOL OVHOC LOW	Events Office/ Recruitment team

Other risk assessment and other documentation

Approved:	Approved by:	Date Approved:	
● Yes ○ No	L Hailstone	08/02/2019	

Review/Re-submit Risk assessment: O E-mail all persons in the department:

Risk evaluation tables and guidance									
Risk evaluation tables and guidance									
Severity (S)		Risk (R)							
Description	Example	Severity	Likelihood						
Insignificant	No Physical Injury		Rare	Unlikely	Possible	High	Certain		
Low	Minor first aid, some loss of time	Very High	Medium	High	High	Very High	Very High		
Medium	A serious injury or over 7-day loss time accident	High	Low	Medium	High	Very High	Very High		
Major disabling injury or fatality		Medium	Low	Medium	Medium	High	High		

https://spportal.dmu.ac.uk/Departments/pod/health-and-safety/Strategic%20and%20In... 13/02/2019

High									
Very High	Fatality or multiple major injuries	Low	Low	Low	Medium	Medium	High		
		Insignificant	Low	Low	Low	Low	Medium		
Likelihood	(L)	Estimates f	or severity	and likeliho	od should be r	ealistic and cor	nsider the		
Rare	A rare event, an abnormal or unusual condition	reasonably for	reasonably foreseeable outcomes rather than extreme events or circumstar that while possible are considered exceptional.						
Unlikely	An infrequent event, an intermittent condition								
Possible	May/will occur at sometime								
Likely	A frequent event, a continuous operating condition	; a continuous operating condition							
Certain	Will occur; common or persistent issues								
Residu	ual risk level		Actions r	equired					
Low	No additional controls r an incident occurs or m				nsuring contro	s are maintaine	ed. Review if		
Medium	Efforts should be made	Efforts should be made to reduce the risk over a defined period of time. The activity should also be supervised							
High		Work should not be started until the risk has been reduced. If work is in progress Urgent action should be taken to reduce or control risks.							
Very High	Work must not start until control measures are in-place that will reduce the residual risk level.								

Form No: HSF060 Version: 1.0 Date: Jun 2015 Procedure: SP 3-1

FIRE ACTION





- 1. Raise the alarm via the break glass call point
- 2. Leave the building quickly and calmly via the nearest safest exit:
- O DO NOT attempt to tackle the fire unless you have been trained and it is safe to do so
- **O DO NOT stop to collect personal belongings**
- **O DO NOT use the lifts**
- **ODO NOT take risks**
- 3. Proceed to your designated fire assembly point (see below)
- **O DO NOT leave your fire assembly point**
- O NOT re-enter the building for any reason until told it is safe to do so



4. If you are unable to use the stairs, wait in the refuge or lobby with your designated buddy and await rescue

YOUR DESIGNATED FIRE ASSEMBLY POINT IS: Castle Gardens - Maypole

FOR ANY EMERGENCY CONTACT SECURITY ON 2222