

A large, solid orange rectangular box occupies the left half of the slide. It serves as a background for the title and author information. A small white horizontal line is located above the title text.

Annual Provider Update

Clare Marchant

Security marking: PUBLIC





"We decided to break from tradition and to present this year's award to a group whose **heroic efforts** in late summer reflect the wider efforts and endeavours across our institutions.

Admissions officers found themselves facing a crisis within a crisis when, in late August, the decision to award A-level results on the basis of a flawed algorithm caused a national outcry. As the political furore grew, a series of changes led ultimately to a government U-turn, and a switch to teacher-predicted grades. The result was the most **chaotic admissions cycle imaginable**.

The professionalism with which admissions teams responded is testament not only to the teams themselves, but also to the exceptional **dedication** and **specialist expertise** that exists across universities' professional services, which play a vital role in the delivery of world-class research and teaching. If this does not always get the recognition it deserves, then this award aims to put that right."

Looking back: data and insights led the way

Record number of international undergrads accepted onto UK courses

Student deferrals dip in UK despite coronavirus fears

Ucas data suggest expected spike in delayed starts yet to materialise

A-level results: Around 15,000 students now make first-choice university offer with teacher grades

University applications rise during lockdown, with fewer students currently planning to defer

Newsbeat

University deadline day: 'Covid has changed my whole future'



Looking back: the appeal of higher education was more robust than anyone thought




UCAS

Looking back: trusted
content and services that
connected at the right time

PLUS
Clearing



Looking back: the admissions community rose to the challenge



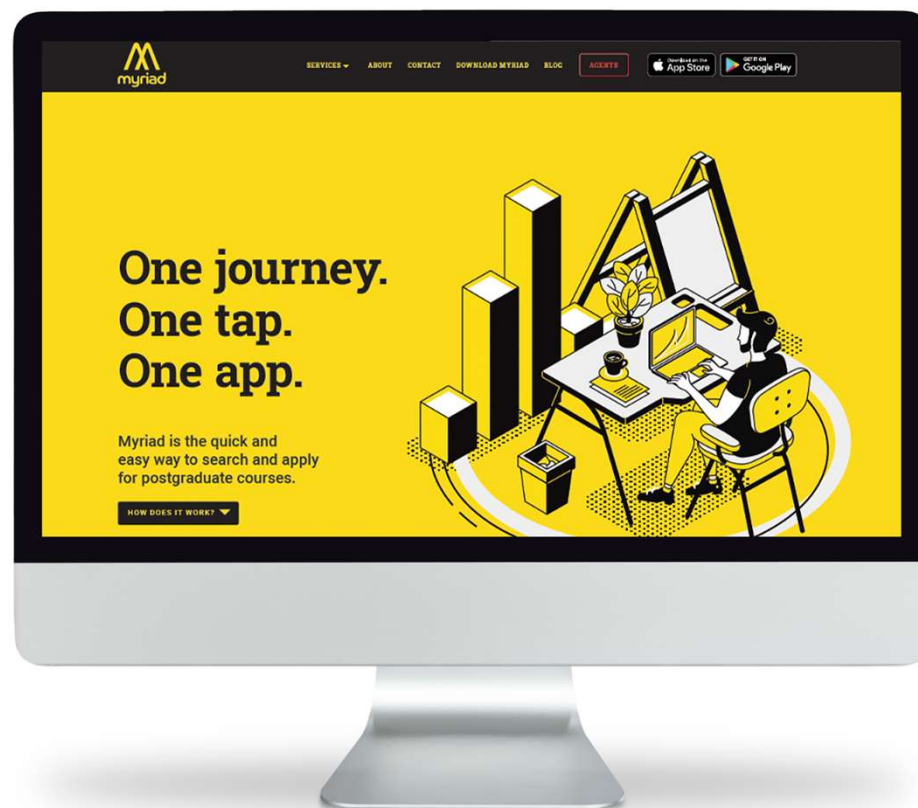
Looking forward:
the impact of
COVID will be felt
by a generation
of students



Looking forward:
more destinations,
bigger audience,
better decisions

UCAS

Looking forward: connecting the world to UK HE



Looking forward: 2021 will be different from 2020, but will have as many challenges

Pandemic 'fuelling numbers of children out of school'

Students: Places to be awarded using actual grades

Two Covid tests for students in England before quick Christmas exit

LEADING ARTICLE
The only way to make exams fair next year — cancel them

The Sunday Times | Sunday November 22 2020, 12.01am, The Sunday Times

Covid curbs should be over by Easter, says medical chief

Whitty backs aim to lift restrictions in spring

Covid: GCSE and A-levels in Wales cancelled for 2021

The new normal for admissions

1. Parity
2. Reform
3. Fluidity

Our objectives

UCAS

Inspire
and empower
people to make
aspirational
choices about
higher education
and learning

Be an employer
of choice where
people flourish,
perform, and
achieve

Be the
go-to place for
higher education
data-driven
insights

Deliver trusted
and flexible
admissions
services for the
digital age

Embed efficiency
and value in
everything we do

Connect the
world to UK
higher education