

Breakout Session 1

Student Support on Campus

- AHZ Associates



ON CAMPUS STUDENT SUPPORT

Orientation seminar for new arrivals

Organise orientation programmes before intakes start cover both academic and non-academic topics such as:

Academic

- ☐ Enrolment guidelines
- ☐ Importance of maintaining minimum 85% attendance
- ☐ Assessments
- ☐ Encouraging the utilisation of university facilities such as career and employability, academic support team, student union, cultural clubs and societies, Library resources, etc.

Non-Academic

- ☐ Register with local GP
- ☐ Opening bank accounts
- ☐ Applying for National Insurance number
- ☐ Applying for Student Oyster cards or Railcards
- ☐ Creating forums for students to connect prior to arrival (e.g apps/Facebook groups)
- ☐ UK cultural orientations

Mental health support



Raise awareness
about mental
health through
workshops,
campaigns



Training sessions
to reduce stigma
and promote a
positive and
supportive
campus
environment



Collaboration with
local mental health
organisations for
easy access to the
students



Regular
communication

Campus Champions

- ☐ Utilize your current students to support incoming international students in the first few weeks
- ☐ Airport pick up services
- ☐ Conduct regular check ins + meet ups
- ☐ Information on local food shopping, cultural food stores, restaurants and student discounts
- ☐ Best practice advice on useful apps for travel e.g. Citymapper, Bus London, Trainline
- ☐ Social orientations

Student activities



Encourage student involvement in clubs, societies and extra curriculum activities on campus

Arranging external events for students such as student networking events, dinner parties, day trips to different cities, etc

Career services

Assist students with
career exploration

CV building and
improvement

Job interview
preparations

Job/placement search
strategies

Creating placement
opportunities for the
placement year
students

Arranging career fairs
to facilitate
connections between
students and
employers

Accommodation support

- ❑ Assist students with finding suitable accommodation if needed both on campus and off campus
- ❑ Tips and techniques for searching accommodation
- ❑ Information on housing resources, rental agreements, and living arrangements to ensure a smooth transition and comfortable living environment
- ❑ Using comparison sites and finance tips on how to get best value for money with bills



Student feedback and support

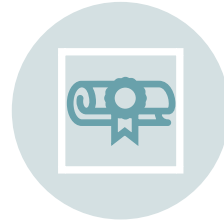
Create mechanism for students to provide feedback and suggestions regarding their experience on campus

Actively listen to student concerns and work with universities to address issues and help improve the overall experience for future students

Academic advice



Arrange events with successful alumni to share their experience and how new students can kick start their time on campus



Share information on where students can get free learning resources to help with their study such as linda.com, [khanacademy](http://khanacademy.com), [udacity](http://udacity.com), [Grammarly](http://Grammarly.com) etc.

