

Contact sheet

At UCAS we're committed to providing the best possible service for all of our customers; giving you the information you need and answering your questions as quickly as possible.

We have a dedicated relationship manager, who is exclusively responsible for our teacher training scheme and is supported by the wider relationship management team responsible for higher education providers.

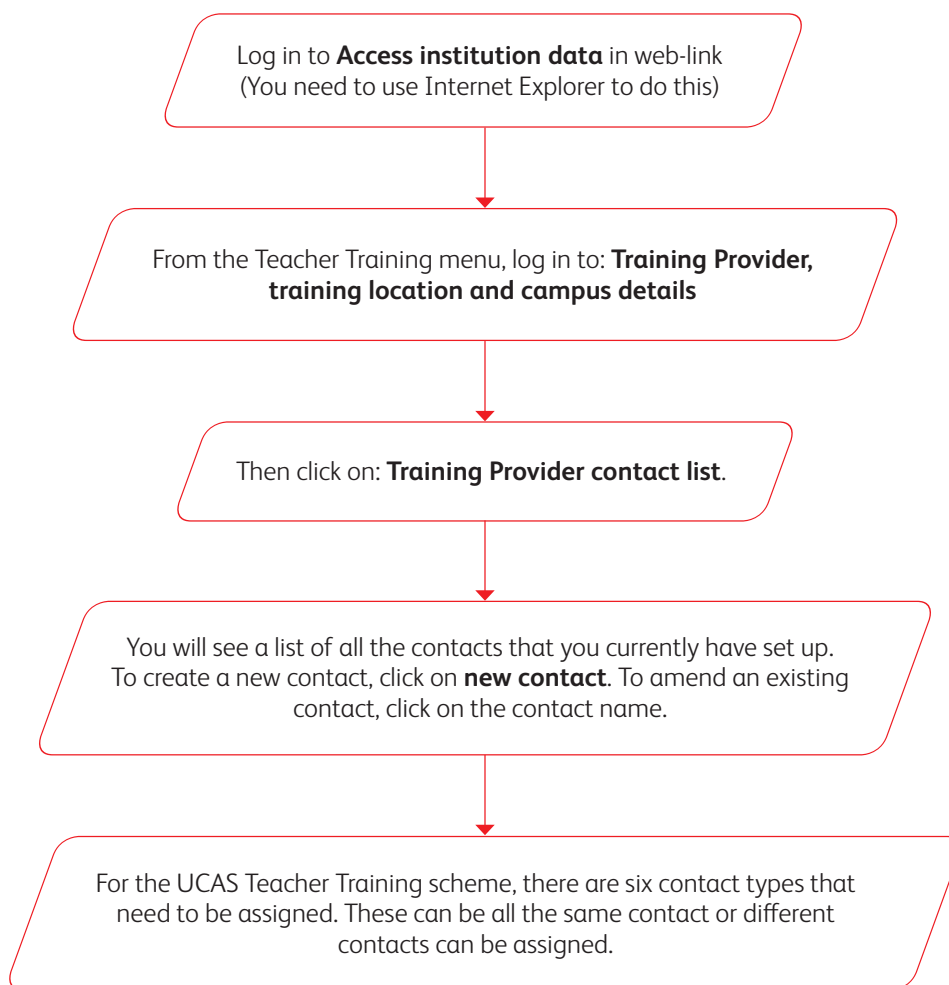
Fiona Watts is responsible for Schools and SCITTs – f.watts@ucas.ac.uk – 01242 544738

Relationship managers - HEPs:

- **London** – Amanda Jarem – a.jarem@ucas.ac.uk
- **North** – Kate Davidson – k.davidson@ucas.ac.uk
- **Midlands** – Janet Warne – j.warne@ucas.ac.uk
- **South West and Wales** – Peter Evans – p.evans@ucas.ac.uk
- **South East and East** – Andy Frampton – a.frampton@ucas.ac.uk

Method for feedback	Additional customer support
HEP and Schools Team	For application questions or technical queries, please contact our HEP Team on 01242 545734 or email hep_team@ucas.ac.uk
Data Collection Team	If you have a query relating to your account or programmes, please contact our Data Collection Team on 01242 544864 or email coursesdata@ucas.ac.uk
	Customer engagement groups
UCAS Teacher Training Advisory Group (UTTAG)	To provide UCAS with a robust and representative voice from its teacher training providers. To enable consultation with the sector, including liaison with UTTAG, to advise and make recommendations on proposed changes to products and services relating to the UCAS Teacher Training scheme. For further information please email groupsandforums@ucas.ac.uk
School Direct Reference Group	Fiona Watts, Relationship Manager, attends this discussion group to provide scheme updates and receive scheme feedback to update UTTAG.
UCAS Teacher Training Regional Forums	<p>We have an established regional forum in the Midlands. For details please contact Janet Warne at j.warne@ucas.ac.uk</p> <p>Following the success of this regional forum, UCAS is looking to develop this across all regions.</p> <p>If you are interested in participating in a school and SCITT- focused regional forum please contact Fiona Watts f.watts@ucas.ac.uk</p>

How to update your contact details:



Different teacher training contact types:	
UTT Correspondent	This person will receive important updates and correspondence at key times of the year, including the fortnightly bulletin.
UTT Output	This person will receive data output and email alerts about new applications.
Addressee for GT12 replies	This person is used for Confirmation letters only. If no contact is set up, applicants will not receive Confirmation letters.
Fraud Correspondent	This person will receive alerts regarding fraudulent activity; such as similarity detection for the personal statement.
web-link Correspondent	This person will receive key updates on any disruptions in service or planned outages and changes to our systems.
UTT Finance Contact	This person will be contacted for finance purposes, including invoices.