

CONFIRMATION AND CLEARING 2025



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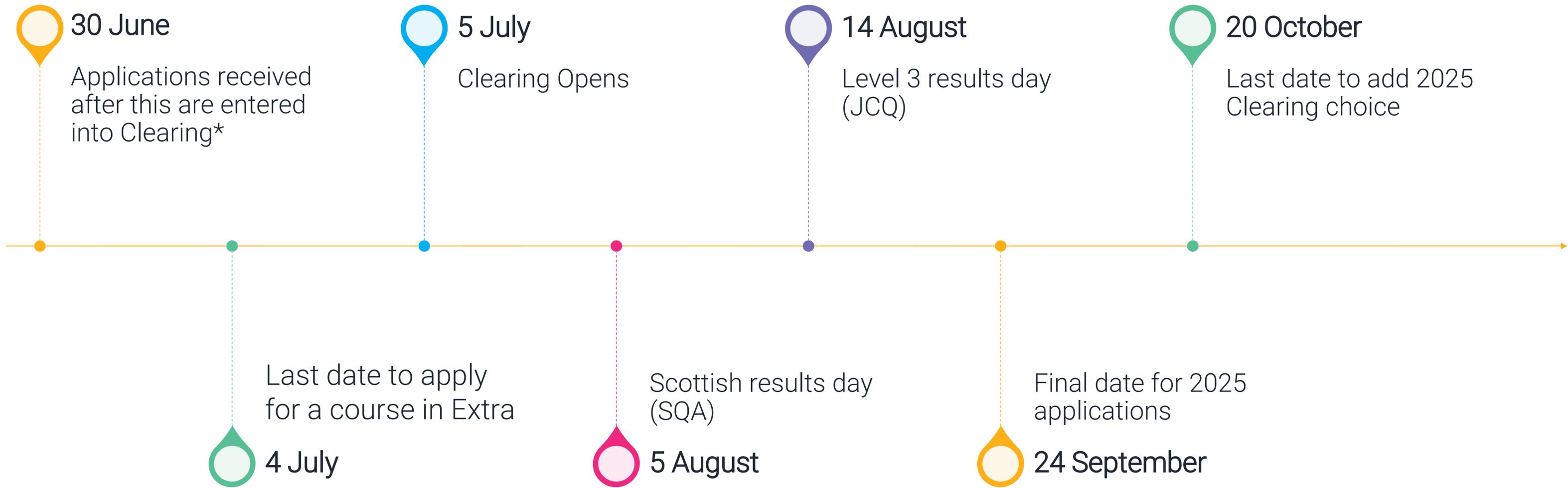
AREAS OF FOCUS

- C&C Key Dates
- New for 2025
- The Student Journey
- Help & Support

C&C KEY DATES



KEY DATES



* 18.00 UK time

ABL RESULT RELEASES

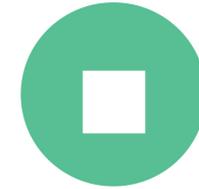
As per previous cycles, there will be seven releases of examination results this Summer.

Release	Boards included	When you'll receive them
1	International Baccalaureate (IB)	Sunday 6 July 2025
2	Pearson BTEC (non-embargoed)	Wednesday 9 July 2025
3	Access to HE Diploma	Friday 25 July 2025
4 (under embargo)	SQA	Tuesday 29 July 2025 18:00 – 21:00
5	Other – technical and vocational	Tuesday 5 August 2025
6 (under embargo)	Level 3 (JCQ) Boards – A-Levels, EPQs, Cambridge Technicals, Cambridge International, Pearson BTEC, T-Levels, City & Guilds, Rockschoool, UAL, NCFE, and LIBF	Friday 8 August 2025 12:00 – 14:00
7	Irish Leaving Certificate (ILC)	Friday 22 August 2025

SQA RESULTS DAY TIMINGS – TUES 5 AUGUST



08:00 - Students receive results from Schools



09:00 – SQA Embargo ends



08:00 – CST (adviser and provider) lines open



10:00 – ‘Add Clearing choice’ functionality is available



08:30 – CXC lines open



18:00 – Phone lines and social media closes

LEVEL 3 RESULTS DAY TIMINGS – THURS 14 AUGUST



****07:00** - Adviser Portal available
CST (advisers) lines open



08:00 – Emails sent to applicants with
confirmation decision updates



08:00 - Social media support starts



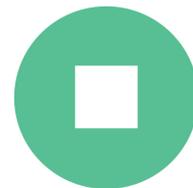
13:00 – ‘Add clearing choice’ functionality
is available



08:00 – CXC and CST (providers) lines open



18:00 – Phone lines and social media closes



08:00 – JCQ Embargo Ends

CUSTOMER CONTACT OPENING HOURS

			CONTACT CENTRE (CXC) - Student line	Customer Success Team (CST) - HEP line	Customer Success Team (CST) - Schools line
Standard Opening Hours			08:30 – 18:00 (Monday – Friday)	08:00 – 18:00 (Monday – Friday)	08:00 – 18:00 (Monday – Friday)
Saturday	Clearing live	05/07/2025	09:00 - 12:00 (Social Media only)	09:00 - 12:00 (Email only)	Closed
Tuesday	ABL Tuesday	29/07/2025	08:30-18:00	08:00 - 21:00	08:00-18:00
Tuesday	SQA Results Day	05/08/2025	08:30-18:00	08:00-18:00	08:00-18:00
Friday	ABL Friday	08/08/2025	08:30-18:00	08:00-18:00	08:00-18:00
Saturday		09/08/2025	Closed	09:00-13:00	Closed
Sunday		10/08/2025	Closed	Closed	Closed
Thursday	L3 Results Day	14/08/2025	08:00-18:00	08:00-18:00	07:00-18:00
Friday		15/08/2025	08:30-18:00	08:00-18:00	08:00-18:00
Saturday		16/08/2025	09:00-14:00 (Social Media only)	09:00-14:00 (Email only)	Closed
Sunday		17/08/2025	10:00-14:00 (Social Media only)	Closed	Closed
Full opening hours can be found on ucas.com					

EMBARGO DATES

SQA Embargo

18:00 Monday 28 July – 09:00 Tuesday 5 August

- For all results issued by SQA (not just ‘applicants who live in Scotland’!)

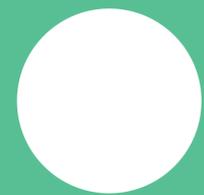
JCQ Embargo

08:00 Friday 8 August – 08:00 Thursday 14 August

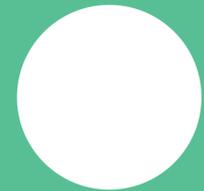
- For all results made available on Friday 9 August. Including all summer results from AQA, WJEC, CCEA, Pearson, City & Guilds, NCFE, OCR, T-Levels, UAL, RSL and Cambridge International.

RESULTS EMBARGO — KEY UPDATES

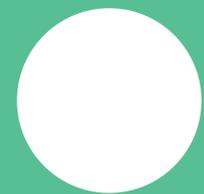
By moving the start of the JCQ Embargo to 08:00, we are aiming to make results available to you between 12:00 and 14:00 this year



The deadline for Primary Correspondents to complete the training and sign the agreement is 7th May.

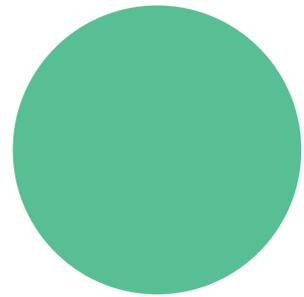


To acknowledge the impact of changing the start of the JCQ embargo to 08:00, you will be required to nominate a Senior Technical and Senior Admissions contact to undertake the training

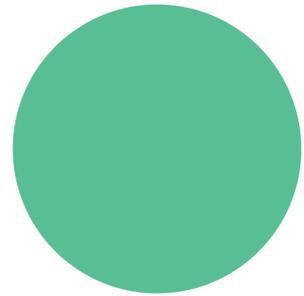


The all HE staff training is now live and available for your teams to complete. An additional optional module will be available in July with key reminders and best practice

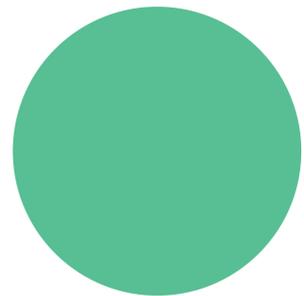
C&C – KEY RESPONSIBILITIES



Cyber resilience and security – weblink accounts and access to be monitored



Embargo training for all



Business continuity (BC Contacts, Confidential contacts & UCAS process)

NEW FOR 2025



SQA NATIONAL 5 RESULTS

For C&C 2025, we are planning to make the following SQA National 5 results available via the ABL package

- Mathematics
- Applications of Mathematics
- English

Completed between 2017 – 2024, and those being re-sat in Summer 2025

All results will be made available under embargo on Tuesday 29th July

Further details to follow in the ABL Guide next week

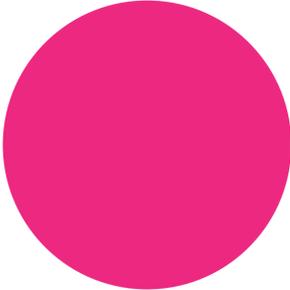
RECORD OF PRIOR ACCEPTANCE- RPA



1

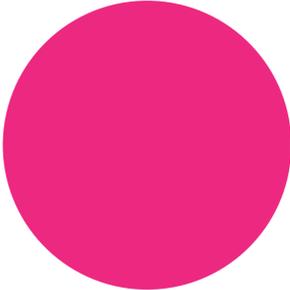
Key dates:

- 9 October 16.00: Advisory deadline for bulk RPA submission
- 10 October 16:00: Advisory deadline for single RPA submission
- 20 October 16:00 Final date for RPA submission



Bulk RPA submission- via UCAS-Link

For those managing RPA's in bulk, the RPA is available in UCAS-Link test environment ready to enable developments by vendors/in house development teams. If you are interested in using this, please speak to your student system vendor.



Support

Guidance available on the website [here](#)

Training will be available shortly on the Professional Development Platform

CONFIRMATION & CLEARING 2025 UPDATES

Change of Course Offer

- A student will be able to accept or decline a changed course offer (UCC) from their firm choice even if their insurance choice hasn't made a decision on their application.
- If they accept, they will be placed at their firm choice on the new course.
- If they decline, they will become Conditional Firm(CF) at their insurance choice.

CF Decline My Place

- UCAS is developing a pilot to enable students to decline their place if their offer is still conditional.
- Students will be able to do this by direct contact with UCAS from 13.00 on L3 results day and will need to contact their firm choice first and have all L3 results.
- They will be released into Clearing.

STUDENT SUPPORT

Enhanced I&A package to be released in the coming months to ensure:

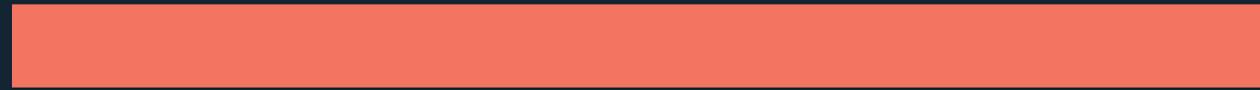


Students supported in completing any pre-C&C tasks and research they need to do



Information at student and provider end as up to date as possible

THE STUDENT JOURNEY



Clearing 2025

FIND A COURSE IN CLEARING (FROM 5 JULY)

Applicants who have no offers, are not awaiting any decisions, or have declined all received offers will see that they are in Clearing.

Before adding a Clearing choice, applicants must first contact the university or college.

They should only enter a Clearing choice if they've been advised to do so.



Welcome back Becca

You're applying in 2025 - [Change year](#)

2025 UCAS Application

Personal ID number 00000000

[Go to application](#)



Your application is in clearing

This is because you weren't placed at your firm or insurance choice, declined an offer, or applied after 5th July 2025.

What you can do now

1. Find a course you would like to study

See recommended courses in your Clearing matches or search for a specific course.

[View Clearing matches](#)

2. Call the university or college for your chosen course

You will need to confirm with the university or college if they are willing to offer you a place.

3. Add your Clearing choice (available from 13:00 on 14th August 2025)

When you have an offer and permission from the university or college add the choice to your application.

[Add a Clearing choice](#)

2025 Conservatoire

Applications for music, dance, drama, or musical theatre

[View Conservatoire](#)

Start / Continue application

Start an application or finish and submit one you have in progress.

[Start application](#)

DURING THE RESULTS EMBARGO

During the results embargo periods, applicants will only have access to a **read-only version** of their application.

In the lead-up to both results days, applications will be **temporarily unavailable** while our systems are prepared.

Please note that the **2026 application service** will be unavailable on 5 and 14 August.

Your Hub

Your personalised homepage and discovery hub

Hub
For You
Favourites
What To Do
Where To Go
Search

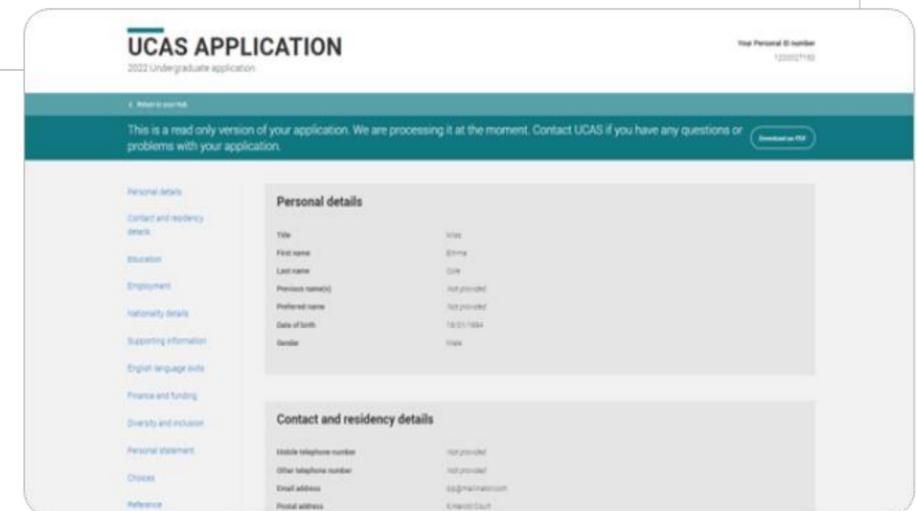

Welcome back Becca
 You're applying in 2025 - [Change year](#)

2025 UCAS Application

All applications are read only whilst our systems are prepared for Results day. Available again from 8:00am on [Results day]

2025 UCAS Application

All applications are now unavailable whilst our systems are prepared for Results day. Your Hub will automatically refresh shortly after 08.00 (UK time) on Thursday 14th August.



The screenshot shows the 'UCAS APPLICATION' interface for a 2022 Undergraduate application. A teal banner at the top states: 'This is a read only version of your application. We are processing it at the moment. Contact UCAS if you have any questions or problems with your application.' Below this is a navigation menu with items like 'Personal details', 'Contact and residency details', 'Education', etc. The main content area shows 'Personal details' with fields for Title, First name, Last name, Preferred name, Date of birth, and Gender. Below that is 'Contact and residency details' with fields for Mobile telephone number, Other telephone number, Email address, and Postal address. All fields in the screenshot are greyed out, indicating they are read-only.

WAITING FOR CONFIRMATION

A university or college may not have been able to make a confirmation decision.

This may be because the applicant has not yet provided proof of qualifications or other required documentation.

A reason may be provided explaining why the conditional offer hasn't been confirmed yet.

If they have concerns, applicants should contact the university or college for clarification.



Welcome back Becca

You're applying in 2025 - [Change year](#)

2025 UCAS Application

Personal ID number 00000000

[Go to application](#)



University of Somewhere is still deciding on your application

University message: We have not received the results of your A-Level qualification(s). In order to make a decision on your application, we require evidence of your A level Chemistry grade A taken in 2022. Please send a photo of your certificate to results@university.ac.uk, quoting your UCAS ID.

What to do next

- Check if the university or college has given a reason for why they are still deciding on your application.
- If there are instructions from the university or college informing you what you need to do to help them make a decision please follow them.
- If there are no instructions from the university or college, contact them to find out if there is anything you need to do to help them make a decision.

ELIGIBLE FOR CLEARING

If an applicant doesn't meet the conditions of their firm or insurance offer, they can use Clearing to search for another course and view personalised course matches through Clearing Plus.

Applicants can add a Clearing choice from:

- 10:00 on SQA results day (5 August)*
- 13:00 on JCQ Level 3 results day (14 Aug)*.

*All timings are UK time

2025 UCAS Application

Personal ID number 00000000

Go to application



Add a Clearing choice to your application

You can now add a Clearing choice to your application. Make sure you have followed the steps below before adding your choice.

What you can do now

1. Find a course you would like to study

See recommended courses in your Clearing matches or search for a specific course.

[View Clearing matches](#)

2. Call the university or college for your chosen course

You will need to confirm with the university or college if they are willing to offer you a place.

3. Add your Clearing choice (available from 13:00 on 14th August 2025)

When you have an offer and permission from the university or college add the choice to your application.

[Add a Clearing choice](#)

CLEARING PLUS

In Clearing Plus, the course matches an applicant sees are personalised and continuously updated.

Students can express interest in up to 5 courses, and the corresponding university or college can contact them.

However, courses in Clearing fill up quickly, and there's no guarantee they'll be contacted by a university or college.

We'd also recommend proactively using our [search tool](#) to explore additional courses in Clearing.

Clearing Plus: Your matches

Below are courses which have been matched to you.

These matches are personal to you. Click the 'Interested' button to send your details to the course provider. If they still have spaces, they'll contact you to discuss if you meet their entry requirements, and if there's anything else you need to do.

Not all universities or colleges will contact you, there may be a delay if you are waiting for results.

[See all Clearing vacancies](#)

University or college:

Provider	Course title	Outcome qualification	Start date	Location	Duration	Study mode	
 University of UCAS	Anywhere University Accounting and Finance View details	BSc (Hons)	26/09/2022	Main Site (High Peak)	3 Years	Full-time	I'm interested
	Anywhere University Adventure Tourism Management View details	BSc (Hons)	26/09/2022	Main Site (High Peak)	3 Years	Full-time	I'm interested
	University of UCAS Anthropology and Sociology View details	BA (Hons)	26/09/2022	Ruraltown Campus	3 Years	Full-time	I'm interested

ADDING A CLEARING CHOICE

Eligible applicants can add a Clearing choice from:

- 10:00 on SQA results day*.
- 13:00 on JCQ Level 3 results day*.

*All timings are UK time

The screenshot shows the UCAS application status page. At the top, there's a navigation bar with 'Application status', 'Important information', 'Clearing Open', and 'Find a course in Clearing'. Below this, the 'Application status' section shows the latest updates from 8 June 2022, 16:40, stating that the application to University of Nottingham for French and International Media and Communications Studies has either been unsuccessful, withdrawn, or is full. There are links for 'View all details', 'View all correspondence', and 'Student bank account info'. The 'Clearing Open' section indicates the user is in Clearing with a number 004437. A 'Find a course in Clearing' button is also present.

The 'Your courses' section features a prominent blue button with a plus sign and the text 'Add a clearing choice'. To its right, there's a 'University/College Supplied Code' section with an 'Add course code' button. Below this, there are three course cards under the heading 'Your unsuccessful, declined and withdrawn choices':

- French and International Media and Communications Studies (RP19)**: Location: Main Site, Start date: 26 September 2022, Point of entry: 1st year, Deferred entry: No, Live at home while studying: Yes. Status: UNSUCCESSFUL. Message: You have been unsuccessful in your application. Link: View correspondence.
- Accounting and Finance (with integrated foundation year) (N40F)**: Location: Main Site, Start date: 26 September 2022, Point of entry: 1st year, Deferred entry: No, Live at home while studying: Yes, Further details: test. Status: UNSUCCESSFUL. Message: You have been unsuccessful in your application. Link: View correspondence.
- CCOA - Single campus (CO01)**: Location: Main Site, Start date: 01 September 2022, Point of entry: 1st year, Deferred entry: No, Live at home while studying: No. Status: UNSUCCESSFUL. Message: You have been unsuccessful in your application. Link: View correspondence.

On the right side of the page, there are advertisements for 'The perfect back up plan' and 'GET READY FOR UNI WITH UCAS STUDENT DISCOUNTS'. At the bottom right, there is a 'Visit search' button with the text 'Find courses and providers'.

ADDING A CLEARING CHOICE (STEP 1)

Your courses

 Add a clearing choice

► Your unsuccessful, declined and withdrawn choices

To add a Clearing choice you must have permission from the university or college to do so.

Ensure that you have contact the university or college and they have told you to add their courses as a Clearing choice. If you don't do this, your application may be delayed.

Once you've added your Clearing choice, you will not be able to change it until the university or college has made a decision. If you are accepted, you will be firmly committed to that course.

I have permission

I don't have permission yet

ADDING A CLEARING CHOICE (STEP 2)

Applicants should only add a Clearing choice once they have permission from the university or college.

They must enter the course details by the deadline provided by the university or college.

Enter course details

University/college name *

Course *

Course code: MS12
Course details: Ordinary degree

Location *

Start date *

Point of entry *

This tells the universities and colleges which year of the course you want to start, e.g. point of entry one is the first year of the course. If you wish to start in the first year of the course leave the box blank and you will automatically be considered for the first year. Enter 0 if you intend to take a foundation year – not all universities offer a foundation year so please check before applying.

If you've spoken to your chosen university or college and they are willing to consider your application to start the course after the first year, please enter the relevant number for the year, e.g. second year = 2, third year = 3, etc.

Live at home while studying? *

Yes No

Further details

You only need to provide information here if your chosen university or college has asked you to.

[Add choice](#) [Cancel and return to application](#)

ADDING A CLEARING CHOICE (STEP 3)

Only one Clearing choice can be added at a time.

If the university/college does not accept the Clearing choice (Unsuccessful) or the applicant chooses to use 'Decline my place' after a Clearing choice has been accepted, then they'll be able to add a new Clearing choice.

Your **choices**

Clearing choice - Waiting for confirmation

CCOA - Single campus (C001)
University of UCAS (U97)

Location: Main Site
Start date: 01 September 2022
Point of entry: 1st year
Deferred entry: No
Live at home while studying: Yes

WAITING FOR CONFIRMATION

Clearing choice

Waiting for the Provider to confirm your place in Clearing

2025 UCAS Application
Personal ID number 00000000 [Go to application](#)

Waiting for confirmation
You have added a Clearing choice and we are waiting for the university or college to confirm it.

What you can do now

- 1. Find a course you would like to study**
See recommended courses in your Clearing matches or search for a specific course.
[View Clearing matches](#)
- 2. Call the university or college for your chosen course**
You will need to confirm with the university or college if they are willing to offer you a place.
- 3. Wait for confirmation of your Clearing choice**
You have added a Clearing choice to your application and are waiting for the university or college to confirm your place.

UNIVERSITY / COLLEGE SUPPLIED CODE

If the university or college provides a specific course code for a course available in Clearing, the applicant must enter it using this option.

This may be the case for competitive courses where vacancies are limited and fill quickly.

The screenshot shows the UCAS application dashboard. The 'Application status' section includes 'Latest updates' (University of Buckingham offer), 'Important information' (links for details, correspondence, and bank status), and 'Clearing Open' (Clearing number 000016). The 'Your courses' section features a large blue button with a plus sign and the text 'Add a clearing choice'. To its right, the 'University/College Supplied Code' option is highlighted with a green border, with a sub-button 'Add course code'. An advertisement for 'The perfect back up plan' is visible on the right.

The screenshot shows the 'University/College Supplied Code' form. It includes a breadcrumb trail: 'Home / Overview / University/College Supplied Code'. A 'Return to overview' link is on the left. The form title is 'University/College Supplied Code' with the instruction: 'If you have spoken to a university/college and they have given you a code to add a course, you can add it here.' The form contains two input fields: 'University/college name *' with a search prompt 'Search for institution', and a second field with a search prompt 'Search for course'. At the bottom, there are two buttons: 'Add to application' and 'Cancel'.

CLEARING CHOICE

Applicants don't need to reply to a Clearing offer.

Once the choice is added, it's up to the university or college to confirm the place.

The confirmation will reflect in their application.

Clearing choice - Offer received

CCOA - Single campus (C001)
University of UCAS (Z97)

Location: Main Site
Start date: 01 September 2022
Point of entry: 1st year
Deferred entry: No
Live at home while studying: Yes

✓ **CONFIRMED**

Your place has been confirmed

Congratulations! Your place at The University of UCAS to study CCOA - Single campus is now confirmed.

[Decline my place](#)

CLEARING CHOICE

If the university/college does not accept the Clearing choice (Unsuccessful) or the applicant chooses to use 'Decline my place' after acceptance, they can add a new Clearing choice.

Clearing choice - Unsuccessful, declined and withdrawn

CCOA - Single campus (C001)

University of UCAS (Z97)

Location: Main Site

Start date: 01 September 2022

Point of entry: 1st year

Deferred entry: No

Live at home while studying: Yes

× DECLINED

You declined this offer

Clearing choice - Unsuccessful, declined and withdrawn

CCOA Testing - Multi campus (C003)

University of UCAS (Z97)

Location: Main Site

Start date: 01 September 2022

Point of entry: 1st year

Deferred entry: No

Live at home while studying: Yes

Criminal convictions declaration: Undeclared

× UNSUCCESSFUL

You have been unsuccessful in your application

DECLINE MY PLACE (STEP 1)

Starting from 5 July, applicants holding an unconditional firm place can release themselves into Clearing by using the 'Decline your place' button in the application.

This option is available until 3 September 2025.

After this date, applicants will need to contact the university or college directly.

Your choices

Your firm choice

Engineering Physics (179H)
University of UCAS (Z97)

Location: Main Site
Start date: 01 September 2022
Point of entry: 1st year
Deferred entry: No
Live at home while studying: No

✓ CONFIRMED

Your place has been confirmed

Congratulations! Your place at The University of UCAS to study Engineering Physics is confirmed.

[Decline my place](#)

[View correspondence](#)

DECLINE MY PLACE (STEP 2)

They should only use this if they no longer wish to take up their place at the university or college.

Doing so will decline their place and cancel their contract with the university or college, including any accommodation or scholarship arrangements.

We advise students to secure a new place before declining their current one if they still wish to attend university or college, as this decision is irreversible.

You are about to permanently decline the following firm choice. By doing this you will become unplaced and enter into Clearing.

Engineering Physics (179H)

University of UCAS (Z97)

Location: Main Site

Start date: 01/09/2022

Point of entry: 1st year

Deferred entry: No

Live at home while studying: No

The University of UCAS will be immediately informed that you no longer wish to be considered for this course.

Confirm why do you want to permanently decline this place

I have changed my mind, and no longer want to atte... ▼

By continuing, you will give up your confirmed place and end your contract with your university or college. You will then be able to apply for another place through Clearing. You are not cancelling your application. If you want to cancel your application, see our frequently asked questions. If you're not sure what you want to do, you can discuss your situation with your university or college.

[Find out more about this](#)

To confirm that you wish to decline this place please type **DECLINE** in the box below.

DECLINE

Decline offer

Cancel

DECLINE MY PLACE (STEP 3)

Students must understand that declining their place will put them in Clearing.

It may not always be the best option to decline, there may be alternatives available.

Applicants should never feel pressured to decline. If they are uncertain, suggest they contact UCAS to discuss their options.

To confirm the decision, students must type 'Decline' when prompted.

Confirm why do you want to permanently decline this place

I have changed my mind, and no longer want to atte... ▾

I have changed my mind, and no longer want to attend my current course and university. I want to look elsewhere

I have received an alternative offer elsewhere, and I prefer the content of the other course

I have received an alternative offer elsewhere, and I prefer the alternative university or college

I have received an alternative offer elsewhere, and have been offered a scholarship

I am unable to secure accommodation

I am unable/I do not want to relocate

I am unable to pay the fees required to study here

[Find out more about this](#)

By continuing, you will give up your confirmed place and end your contract with your university or college. You will then be able to apply for another place through Clearing. You are not cancelling your application. If you want to cancel your application, see our frequently asked questions. If you're not sure what you want to do, you can discuss your situation with your university or college.

[Find out more about this](#)

To confirm that you wish to decline this place please type **DECLINE** in the box below.

DECLINE

Decline offer Cancel

DECLINE MY PLACE (STEP 4)

Swapping between the firm and insurance choice is not possible. If they wish to attend their insurance choice, they must do so through Clearing. They should first contact the insurance choice to confirm acceptance before declining their firm place.

If an applicant uses 'Decline my place' they will then enter Clearing.

The screenshot displays the UCAS application dashboard with the following sections:

- Application status:**
 - Latest updates:** Two notifications for new offers from the University of Bristol.
 - Important Information:** Links for 'View all correspondence', 'Student bank account info', and 'Centre link'.
 - In Clearing:** A message stating 'You do not have a place at any of your choices. You are in Clearing.' with a 'Find a course in Clearing' link and a 'Your Clearing matches' button.
- Your courses:** A large blue button labeled 'Add a clearing choice'.
- Clearing choice - Unsuccessful, declined and withdrawn:**
 - CCOA - Single campus (C001):** Declined. Message: 'You declined this offer'.
 - Accounting and Finance (with integrated foundation year) (N40F):** Unsuccessful. Message: 'You have been unsuccessful in your application'.
 - CCOA - Single campus (C001):** Unsuccessful (partially visible).
- Advertisements:** Promotional banners for 'Introducing the direct contact service' and 'GET READY FOR UNI WITH UCAS STUDENT DISCOUNTS'.
- Visit search:** A search bar for 'Find courses and providers'.
- University/College Supplied Code:** A section for adding codes provided by institutions.

HELP & SUPPORT



C&C Webinar series

We will soon be releasing further webinars in the series.

Dates will be communicated in the weekly bulletin and added to the website.



Training

We have developed a suite of courses to support those new to C&C on our Professional Development Platform.

This, along with the embargo training, can be found on the website.



[UCAS.com/providers/clearing](https://ucas.com/providers/clearing)

The C&C webpages are now live, providing all the information you need for 2025.

There is a tile on the homepage of the provider area for easy access.



Support

We have dedicated teams to help with any enquiries over the C&C period.

We have a helpful list of contacts and availability on the website.

