

CF DECLINE MY PLACE



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WHAT WE KNOW

50%

**Go back to
one of their
original
providers**

1 in 4

**Go back to
one of their
original
course and
provider**

53%

**Decided to
change their
choice before
results day**

Q1&2
(Combined IMD)

**Students
more likely to
use DMP**

**1 in
20**

**Placed
applicants
use DMP to
get there;
largest pool
in Clearing**

WILL CF DMP MOTIVATIONS BE ANY DIFFERENT?

CF applicants phone UCAS because:

A provider has
told them to

They have found
a place
elsewhere and
want to accept

Rejection
decision not
showing on UCAS

They don't know
what's
happening or
timeframes

CF DMP PARAMETERS 2025

- Applicants have to contact UCAS **directly**
- They have to **contact their firm choice** provider first
- They have to have all their **L3 results** (or equivalent)
- It has to be after **13.00** on L3 results day (14 August)

APPLICANTS HAVE TO CONTACT UCAS DIRECTLY

- We are providing enhanced training to staff to support this
- We will check that they understand why they are CF
- We will check that they understand that they will be released into Clearing
- We will advise them to contact their insurance choice first if they want to go there
- We will ask them to contact their firm choice about any additional processes e.g. occupational health checks

APPLICANTS HAVE BEEN IN CONTACT WITH THEIR FIRM CHOICE PROVIDER FIRST

- Applicants can't request release until 13.00 to give them time to do this
- We will ask applicants if they have done this e.g. emails
- You could advise them on reasons, timeframes, alternative options or on any additional processes they may need to cancel e.g. PVG/DBS checks

APPLICANTS HAVE TO HAVE ALL L3 (OR EQUIVALENT) RESULTS

- We can check results that have come through the ABL
- We will ask about all L3 results – not only those in the conditions
- We will ask the applicant about non-ABL results
- Applicants don't have to wait for L2 results

REPORTING

- Manual for this year
- We will send you a list of PIDs by email on Friday 15th August; Tuesday 19th August, Friday 22nd August, Tuesday 26th August, Friday 29th August, and one when DMP closes.
- You will be able to request a list of reasons by emailing Carolyn – c.mindos@ucas.ac.uk

WHAT WILL YOU TELL APPLICANTS?

- Guidance about CF DMP will be available on our website for applicants
- We will advise them to check the Hub and their emails for contact from you about why they are CF
- We will let them know that they can only be released into Clearing and that this means giving up their Firm and Insurance choice

REASON FOR PENDING CONFIRMATION



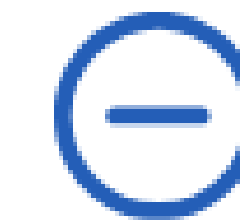
Welcome back Becca

You're applying in 2025 - [Change year](#)

2025 UCAS Application

Personal ID number 00000000

[Go to application](#)



University of Somewhere is still deciding on your application

University message: We have not received the results of your A-Level qualification(s).

In order to make a decision on your application, we require evidence of your A level Chemistry grade A taken in 2022. Please send a photo of your certificate to results@university.ac.uk, quoting your UCAS ID.

What to do next

- Check if the university or college has given a reason for why they are still deciding on your application.
- If there are instructions from the university or college informing you what you need to do to help them make a decision please follow them.
- If there are no instructions from the university or college, contact them to find out if there is anything you need to do to help them make a decision.

REASON FOR PENDING CONFIRMATION

- **Be detailed** – applicants want to know what's happening
 - Timeframes
 - Outstanding conditions e.g. L2, DBS
 - Missing results
- **Be obvious** – don't assume that applicants will know something
- **Be reassuring** – if they have met their L3 conditions, let them know
- **Be empowering** – if a student has a choice of alternative courses, use this to let them know options

SUMMARY

- CF Decline my Place pilot being expanded to help small number of students that feel stuck
- How can you help? Keep students informed – they want to know what is happening and when
- Expert team will having in-depth and supportive conversations to understand their situation and motives before releasing, only if appropriate