

# VISITOR INFORMATION GUIDE

**UCAS Discovery Exeter 2026**

**Date:** Monday 16 & Tuesday 17 March

**Venue:** Westpoint Centre, Exeter, EX5 1DJ

**UCAS DISCOVERY UK TOUR**



# GETTING HERE



## Travelling by car or coach?

Westpoint is one mile from junction 30 of the M5. Exit the M5 at junction 30 and follow the A3052 Sidmouth Road and the Westpoint Centre will be on your left-hand side.

**Sat Nav:** Follow postcode EX5 1DJ

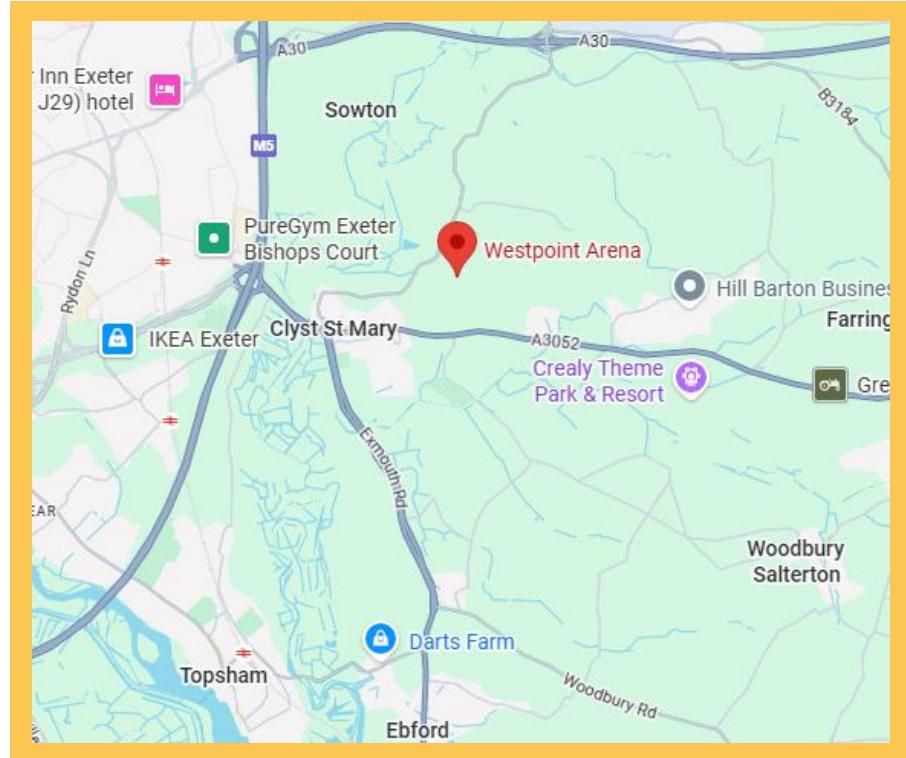
**What 3 Words:** ///clasps.sitting.airbrush.

More information can be found on the venue website -  
[click here](#)



## Where can I park my car?

There is ample free parking on-site. Please enter the site through the main entrance and follow directions from the traffic marshals to the designated car park.



# GETTING HERE

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## Where can I park a coach or minibus?

Please enter the site through the main entrance and follow directions from traffic marshals to the coach drop-off area. Once your students have departed, the traffic marshals will direct the coach to an onsite allocated parking area. Coach parking is free of charge however coaches will need to display a permit for your session time in the window. A permit will be supplied via email 1-2 weeks prior to the event.

Please ensure your students know a time and location to meet you for their return journey. When you are ready to leave the exhibition, make sure all your students are together and proceed back to the coach pick-up point. Due to the large number of coaches, it is essential the traffic marshals' instructions are followed at all times.



## Travelling by Train?

Exeter St David's provides direct rail links to all major cities in the UK. The station is six miles from Westpoint which is roughly a 20-minute taxi trip. Please consider pre-booking taxis as there is not a taxi rank within walking distance of the venue.

Further information on train services can be found at [www.nationalrail.co.uk](http://www.nationalrail.co.uk).

# WHILST YOU'RE HERE

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## When you arrive

 On arrival, please head to the main entrance of the Westpoint Centre (What 3 Words: ///parrot.haunt.movements). Every group member will need to have pre-registered before entering the venue and have their ticket ready to scan. If you have issues with a damaged phone screen, please bring a printed copy of your ticket. If you don't have a ticket on arrival, please report to the onsite registration desk that is located just inside the entrance.

 Your exhibition ticket is personal to you and should not be passed on to other group members, as this could compromise the security of your data. To comply with data protection regulations, it's essential that individuals at our exhibitions use their own ticket – both on entering, and when visiting exhibitors' stands. Anyone found to be in breach of this will be asked to leave the event and register again to be readmitted.

 Please be aware, the venue will be conducting random bag and wand searches. We thank you for your patience while this takes place.



# WHILST YOU'RE HERE

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## WIFI

There is Wi-Fi available to visitors but a stable connection cannot be guaranteed. Select the public network and register for 1 free hour at a time. No password is required.

## ACCESSIBILITY

Full details on accessibility can be found on the Westpoint Exeter webpage, by simply clicking [here](#). Please note that a RADAR key is required for use of accessible toilet facilities.

## CATERING

There will be refreshments available for visitors to purchase outside the entrance to the event. Cash and card payments are accepted. The general price for a hot lunch is £4-£10.

There is seating available in the ground floor conference room for visitors who bring a packed lunch. The Lime Tree Café at the back of the hall is reserved for Exhibitors and Teachers.

## EVENT STAFF

For general queries during the event (e.g. directions to facilities), ask any of the event staff, who can be identified by their UCAS-branded t-shirts.

## THE BIG Q&A

Student talks will run throughout the event in the main hall. A full programme of events can be found on the [event webpage](#).



# JUST IN CASE

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## ORGANISERS

The organiser's office is located off the main foyer and will be signposted. A member of the Events Team will be in the office throughout the event.

## ACCIDENTS & NEAR MISSES

If you are involved in, or witness an accident or near miss while on-site, please report it to the organiser's office immediately.

## EMERGENCY PROCEDURES

Should an evacuation of the building occur, please follow the instruction of the security staff and leave the build via the nearest exit.

## FIRST AID

The venue has a medical room, staffed by qualified first aiders. If you need medical assistance, please alert a member of event staff in a UCAS branded t-shirt.



# FREQUENTLY ASKED QUESTIONS

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- **Is there anywhere I can store my coat and bag?**

Unfortunately, there is no cloakroom available for visitors at this venue. We advise visitors to avoid bringing large bags and rucksacks into the event.

- **What insurance is in place for the event?**

The organiser has adequate public and employee liability cover. While the organisers take every precaution to protect visitors' property during an event, they are not responsible for any loss or damage. All group leaders should ensure they have adequate public and employers' liability cover, in line with the booking terms and conditions.

- **What happens to any lost property?**

All property found in the hall and handed to the Organisers Office, will be passed to the venue and kept for six months. After six months, if no claim in respect of that property has been made by any person, venue staff shall consider the property to be abandoned and have the right to sell it.

- **Can I smoke/vape on site?**

Westpoint Centre operates a strict no smoking policy in the venue and would ask for your full cooperation in ensuring this is complied with. This includes e-cigarettes.

- **What security is there?**

Security is present at the event throughout. If you are a victim of theft, please report it to the Organiser's Office immediately.

- **Where can I get a copy of the risk assessment for the event?**

The organiser has completed a risk assessment which is available by logging into your booking and selecting the Risk Assessment tab.



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# CONTACT DETAILS

## VENUE

Westpoint Exeter  
Clyst St Mary  
Exeter, Devon, EX5 1DJ

## CONTACT DETAILS

Prior to the exhibition  
**01242 544 808** or email  
[events@ucas.ac.uk](mailto:events@ucas.ac.uk)

## ON SITE GENERAL ENQUIRIES

Event ambassadors, wearing UCAS t-shirts, will also be available to offer help and advice if you have any queries

Thank you for registering to attend the  
**UCAS Discovery Exeter** exhibition.

