

# VISITOR INFORMATION GUIDE

UCAS Discovery Maidstone 2026  
Date: Tuesday 2 June 2026  
Venue: Kent Event Centre

**UCAS** **DISCOVERY** **UK TOUR**



# GETTING HERE

## Travelling by car or coach?

The venue is located on the A249 which is a dual carriageway. From the M20, exit the motorway at junction 7 and follow signs to Sittingbourne and Sheerness. The Kent Showground is clearly marked and is approximately 2 miles from the junction. From M2, exit the motorway at junction 5, signposted Maidstone A249, the Kent Showground is approximately 5 miles away.

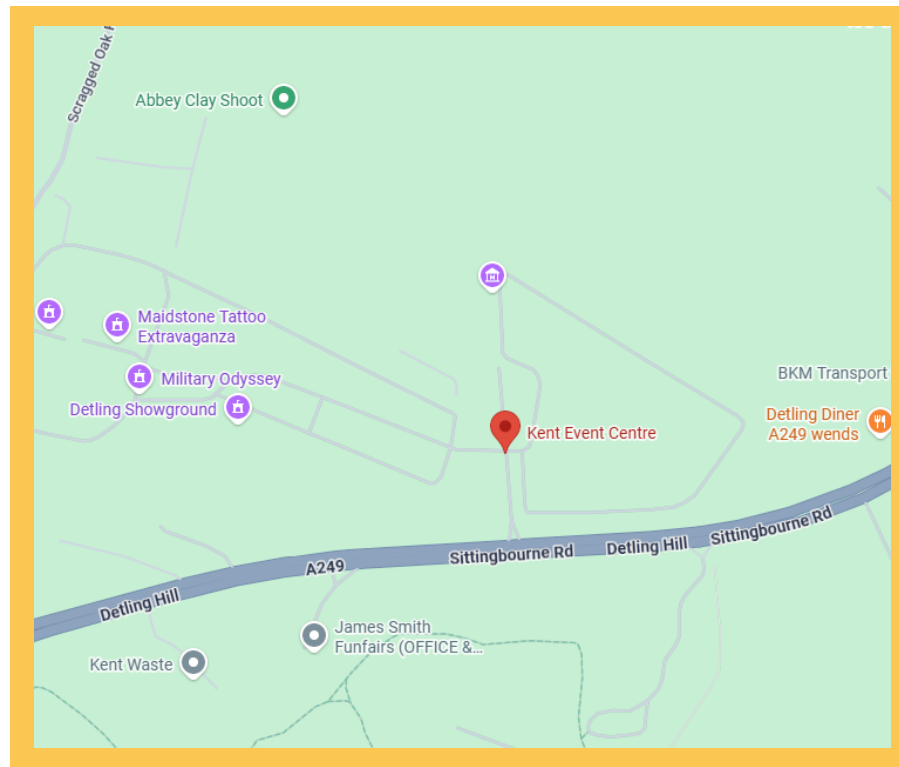
Sat Nav: ME14 3JF

What 3 Words for Drop Off: ///frown.measuring.skip

More information about travel can be found on the venue website: [click here](#)

## Where can I park my car?

Once on site, follow signs and directions from traffic marshals to the Visitor Car Park. Parking is free of charge.



# GETTING HERE

UCAS



## Where can I park a coach or minibus?

Once on site, follow signs and directions from traffic marshal to a drop off location where visitors can disembark. Coaches will then be directed to Coach Parking. Coach parking is free of charge however coaches will need to display a permit for your session time in the window. A permit will be supplied via email 1-2 weeks prior to the event.



## Travelling by Train?

The nearest train station is Maidstone East which is 4.2 miles from Kent Event Centre. Further information about the facilities at these stations is available on the National Rail website – [click here](#).



## Taxi Information

The venue recommends the following taxi companies:


Streamline 01622 750000


Sapphire Cabs 01622 663000


# WHILST YOU'RE HERE

UCAS

## When you arrive

 On arrival, please head to the main entrance (What 3 Words: ///meaning.ballpoint.kipper). Every group member will need to have pre-registered before entering the venue and have their ticket ready to scan. If you have issues with a damaged phone screen, please bring a printed copy of your ticket. If you don't have a ticket, please report to the onsite registration desk that is located inside the entrance.

 Your exhibition ticket is personal to you and should not be passed on to other group members, as this could compromise the security of your data. To comply with data protection regulations, it's essential that individuals at our exhibitions use their own ticket – both on entering, and when visiting exhibitors' stands. Anyone found to be in breach of this will be asked to leave the event and register again to be readmitted.

 Please be aware, the venue will be conducting random bag and wand searches. We thank you for your patience while this takes place.



# WHILST YOU'RE HERE

UCAS

## WI-FI

An open Wi-Fi network is available at this event however a reliable connection cannot be guaranteed.

## ACCESSIBILITY

Full details on accessibility can be found on the venue website – [click here](#).

## THE BIG Q&A

Student talks will run throughout the event in the main hall. A full programme of events can be found on the [event webpage](#).

## CATERING

Refreshments are available for visitors to purchase in the John Hendry Hall (second hall). Prices average £5.45 for a sandwich, £7.50 for a hot bap and £12.95 for a main meal. There is also a seated area for those who would rather bring a packed lunch.

There is a Staff Room in the Astor Pavillion available for teachers and advisers to sit.

## EVENT STAFF

For general queries during the event (e.g. directions to facilities), ask any of the event staff, who can be identified by their UCAS-branded t-shirts.



# JUST IN CASE

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## ORGANISERS

The organiser's office is located in the top right corner of the first exhibition hall. A member of the Events Team will be in the office throughout the event.

The safeguarding lead for this event is David Hale - 07500 341341

## ACCIDENTS & NEAR MISSES

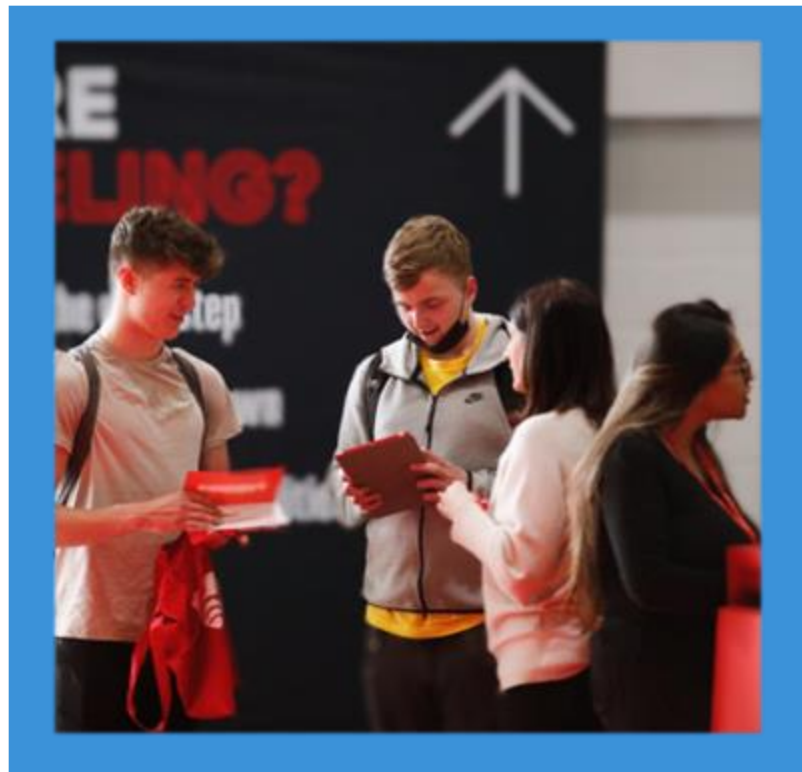
If you are involved in, or witness an accident or near miss while on-site, please report it to the organiser's office immediately.

## EMERGENCY PROCEDURES

Should an evacuation of the building occur, please follow the instruction of the security staff and leave the build via the nearest exit.

## FIRST AID

The venue has a first aid space, staffed by qualified first aiders. If you need medical assistance, please alert a member of event staff in a UCAS branded t-shirt.



# FREQUENTLY ASKED QUESTIONS

UCAS

- **Is there anywhere I can store my coat and bags?**

Unfortunately, cloakrooms are not available for visitors at our events and we advise visitors to avoid bringing large bags and rucksacks into the event.

- **What insurance is in place for the event?**

The organiser has adequate public and employee liability cover. While the organisers take every precaution to protect visitors' property during an event, they are not responsible for any loss or damage. All group leaders should ensure they have adequate public and employers' liability cover, in line with the booking terms and conditions.

- **What happens to any lost property?**

All property found in the hall and handed to the venue if not claimed during the event. If after 2 months, no claim in respect of that property has been made, the venue shall consider the property to have been abandoned and shall receive the right to offer that property for sale.

- **Can I smoke / vape on site?**

Kent Event Centre operates a strict no smoking policy in the venue and would ask for your full cooperation in ensuring this is complied with. This includes the use of e-cigarettes.

- **What security is there?**

Security is present at the event throughout. If you are a victim of theft, please report it to the organiser's office immediately.

- **Where can I get a copy of the risk assessment for the event?**

The organiser has completed a risk assessment which is available by logging into your booking and selecting the risk assessment tab.

# CONTACT DETAILS

## VENUE

Kent Event Centre  
Kent Showground  
Detling  
Maidstone, ME14 3JF

## PRE-EVENT

Prior to the exhibition  
01242 544 808 or email  
events@ucas.ac.uk

## ON SITE GENERAL ENQUIRIES

Event ambassadors, wearing UCAS t-shirts, will be available to offer help and advice if you have any queries

The Organiser's Office is located in the top right corner of the first hall

Thank you for registering to attend  
UCAS Discovery Maidstone

