

# New service for Clearing

As part of Clearing 2015, we're launching a new service to applicants – designed to help those who find themselves without a university or HE college place on 13 August 2015.

It will allow universities and colleges to make direct contact with unplaced students once they have their results, to offer them a place on a relevant course. Please find all the key dates below.

## 13 July

Final sign up opportunity for applicants.

## 20 July

Reminder email sent to applicants who have signed up, explaining how the service will work and reminding them to check their contact details in Track.

Students will need to keep their contact details up-to-date so universities can contact them.

## 13 August

From 13:00 (UK time), universities are able to call applicants. On subsequent days, this time will not apply, but OFCOM rules will be followed. Universities will not be able to call after 19:00.

Not everyone will get a call, but we won't provide an applicant's details to more than five universities.

Applicants should do their own Clearing research as normal, using the advice provided on [ucas.com](http://ucas.com) – this service is another opportunity rather than a replacement. They may also receive calls about courses they hadn't previously considered, so it's important they take their time before making a decision.

## 4 September

All calls related to this service will cease on this day or when the applicant is placed, whichever comes first.

Each university should confirm with the applicant whether they are still unplaced before proceeding with the conversation. Due to the fast-paced nature of Clearing, there may be some overlap.