# CHAMPONING INCLUSION: SUPPORTING STUDENTS WITH SEND IN HIGHER























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# CHAMPIONING INCLUSION: SUPPORTING STUDENTS WITH SEND IN HIGHER EDUCATION

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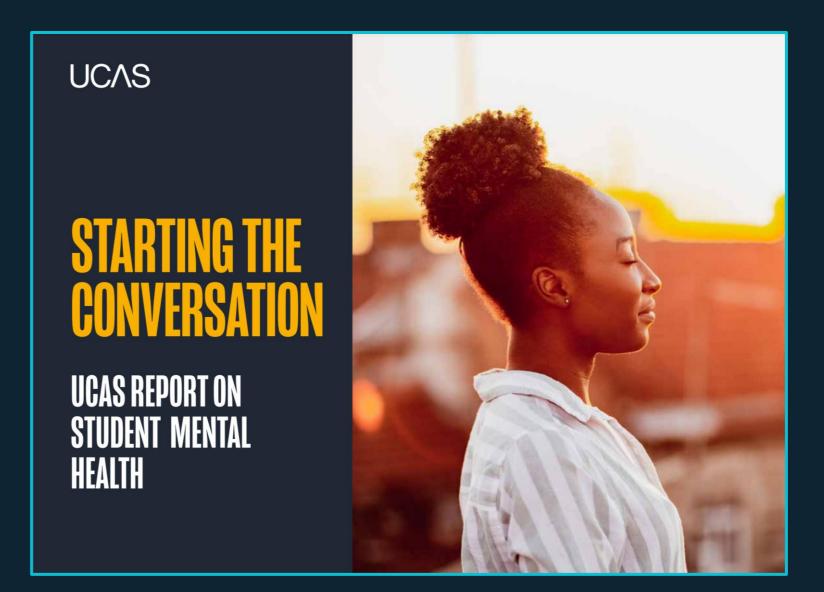
# AIMS FOR THIS SESSION

- ✓ Gain insights into the key challenges and considerations for disabled students
- ✓ Know what tools and resources are available to help your students research their options and make the best decisions for them
- ✓ Gain a clearer understanding of the differences in support and terminology between secondary and higher education
- ✓ Understand what happens to applicants' information when they share a disability in the UCAS application
- ✓ Know how applicants can access support in higher education.

# READ MORE:



Link to the 2022 UCAS disabled student report



Link to the 2021 UCAS student mental health report

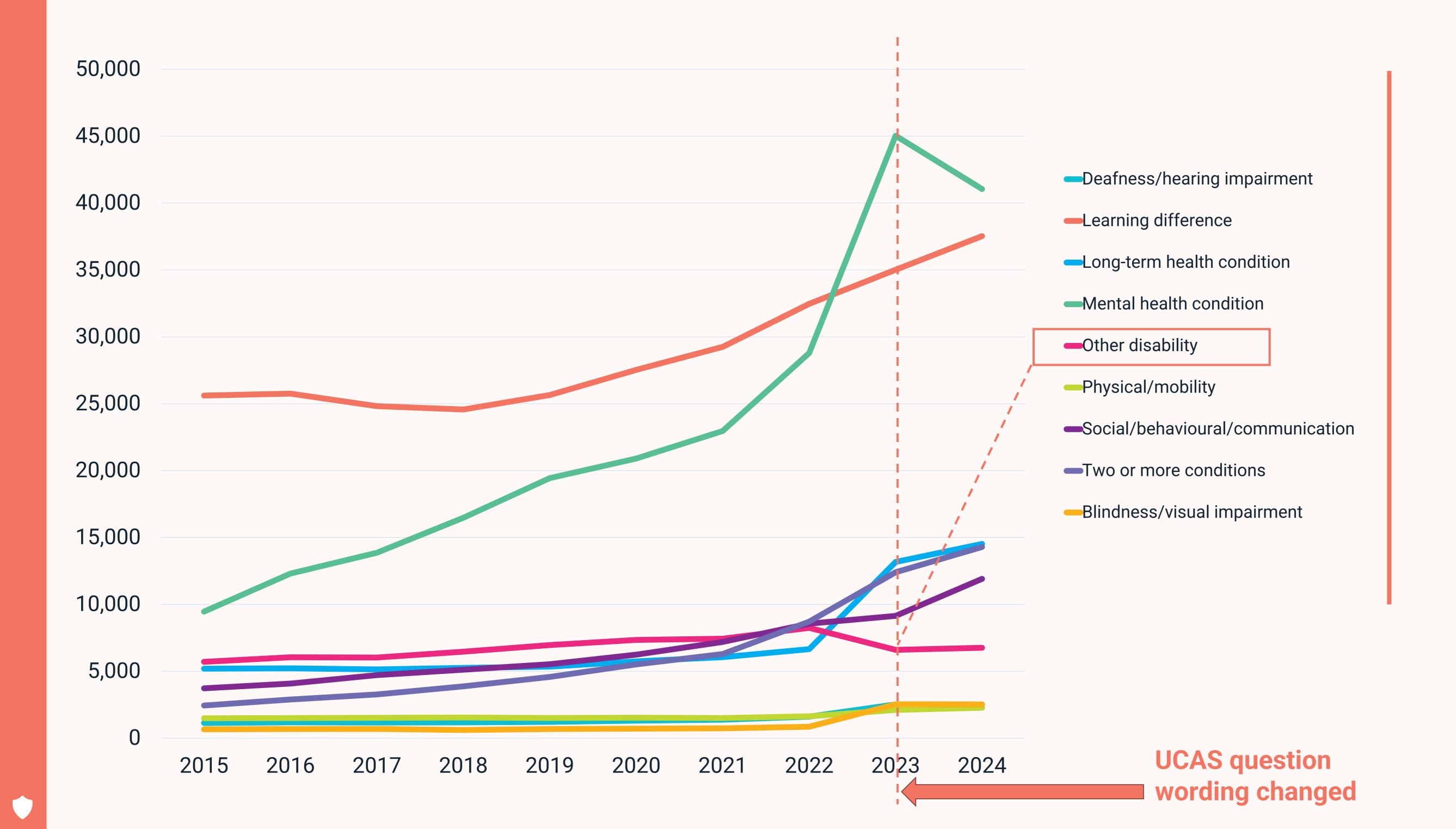


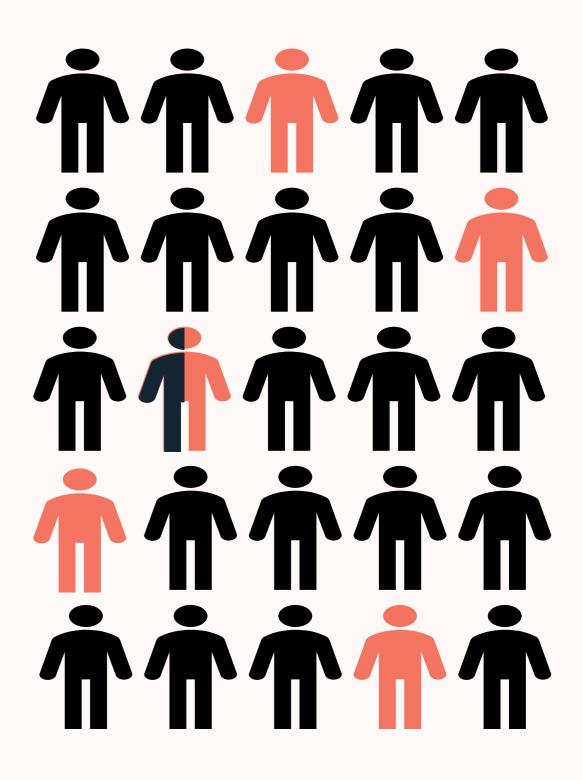
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What the UCAS data tells us about disabled applicants

#### UCAS

# WE'VE SEEN A 141% RISE IN APPLICANTS SHARING A DISABILITY SINCE 2015



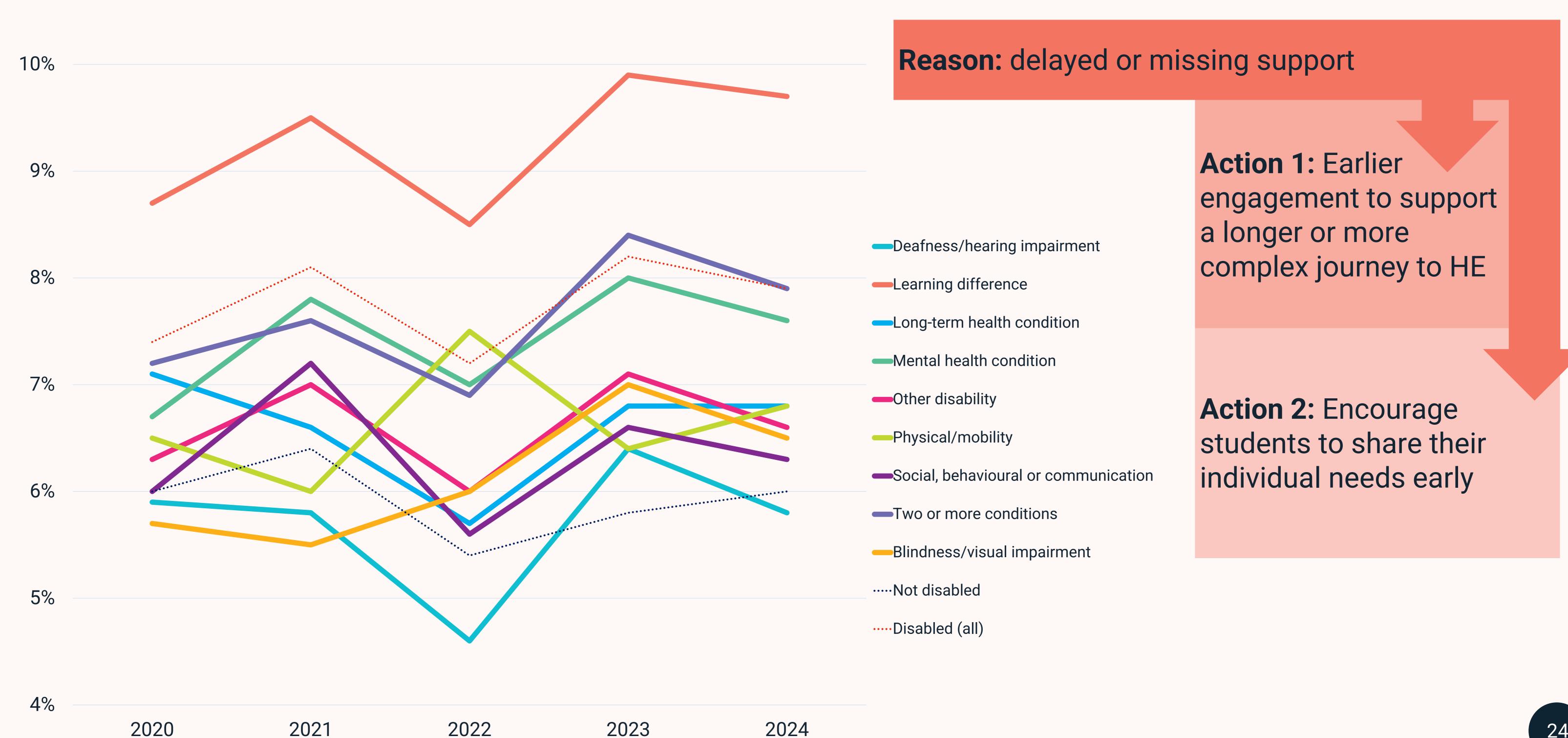


# More than 1 in 4

UK applicants shared a disability or mental health condition in 2024 (over 133k)



# ... BUT THEY ARE MORE LIKELY TO DEFER ENTRY



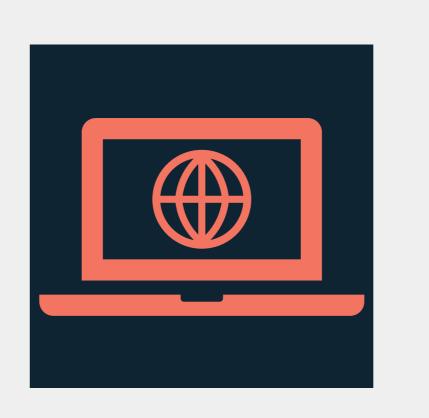
#### UCAS

# A LONGER, MORE COMPLEX JOURNEY AND ADDITIONAL CONSIDERATIONS



Change in terminology

Missed support and information



Researching support needs What? Where? How?



Change in type of support Inaccurate expectations



Speaking to the disability adviser Self-advocacy and articulating support needs



Finance and funding E.g. Disabled Students' Allowance



Sharing via UCAS
Reassurance and clarity

# THE MORE ABOUT YOU SECTION

Further improvements on the way!

UC/\S

Further education Undergraduate Postgraduate

#### MORE ABOUT YOU

2023 Undergraduate application

- ♠ / UCAS application / More about you
- Return to application overview

Personal details

Contact and residency details

Here, you can tell us about any circumstances that you might need support for during your studies. You might feel uncertain about sharing your personal circumstances but we want to reassure you that this information is confidential and will not negatively impact your application.

We don't need you to give details — this information will be shared with those involved in making arrangements to support you at the university or college (e.g. the student support team, admissions staff), and they may get in touch to

#### None

A visual impairment uncorrected by glasses (e.g. blindness or partial sight)

A hearing impairment (e.g. deafness or partial hearing)

A long-term illness or health condition which may involve pain or cause fatigue, loss of concentration or breathing difficulties – including any effects from taking associated medication.

A mental health condition, challenge or disorder (e.g. anxiety or depression)

A learning difference (e.g. dyslexia, dyspraxia, or AD(H)D)

A physical impairment or challenges with mobility (e.g. climbing stairs or uneven surfaces), or dexterity (e.g. using a keyboard or laboratory equipment)

A condition or impairment not listed (please give details in the box below)

Two or more impairments or conditions (please give details in the box below)

A social, behavioural or communication impairment (e.g. an autistic spectrum condition, Tourette's Syndrome, or speech and language difficulties including stammering)

(ATINY SIDE NOTE ON UCAS TERMINOLOGY)

# SIANI



# CONTENT AND RESOURCES

To support disabled students – and you!

### UC/\S

# STUDENT-FACING AUVILL

Where to start ...

↑ Undergraduate / What and where to study / What can I do next?

#### **UNDERGRADUATE: INDIVIDUAL NEEDS**

Explore this section w

Higher education is an inclusive environment where support can be provided to help you study. Find out more.

Need help viewing this website? Take a look at our accessibility information.

#### Students with individual needs



#### Disabled students

Course providers welcome over 45,000 disabled students each year, meaning there's already lots of on-campus suggort available.

If you have a physical or mental health condition, learning difference, or long-term illness, you can let the course provider know on your application. However, it's a good idea to contact them directly to discuss your support needs as early as possible = even before sending your application.



#### Care-experienced students

There's glenty of suggort in higher education for care-experienced students - with finances and accommodation, as well as help with settling in to your new surroundings.



#### Student carers

Higher education can give students with caring responsibilities the independence and skills they need for their chosen career, through financial and academic support during their studies.



#### Students with parenting responsibilities

with family life, you may experience challenges from time-to-time. site childcare, academic support, and help with finances.



#### Students with a previous criminal conviction

Universities and colleges are aware that if you are balancing your studies Many people with previous criminal convictions enter higher education. Depending on the course you want to study, you may need to disclose However, extra support may be available to help you manage, such as on- your criminal record - universities and colleges will be able to support you through this process and offer guidance.



#### Students not supported by their parents (estranged)

Support is available for students who are no longer supported by their garents due to a breakdown in the relationship (known as estranged). This can include help with accommodation and finances, as well as: health and wellbeing.

Access the individual needs pages



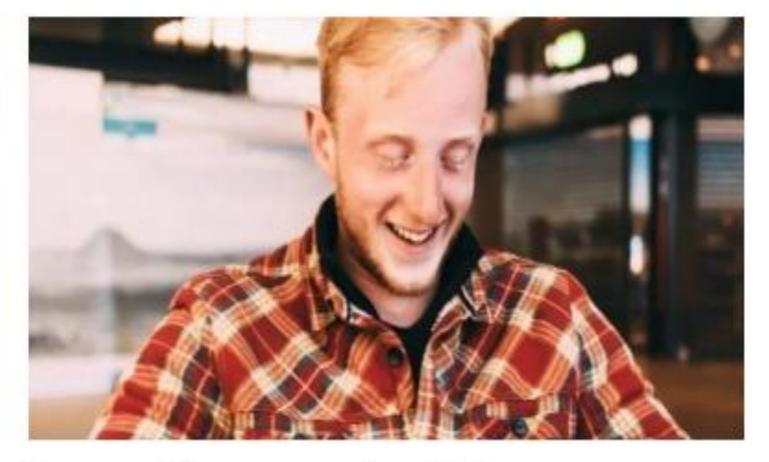
#### Disabled international students

There is a range of support available to help you with your studies and lifestyle at university - you just need to let the university know so they can help put this in place.



#### Further information and support

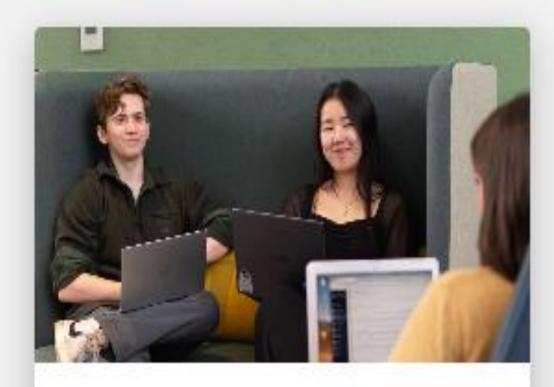
Our useful resources have lots of expert advice for disabled students, to help you get the support you need to succeed in your higher education journey.



#### Interested in an apprenticeship?

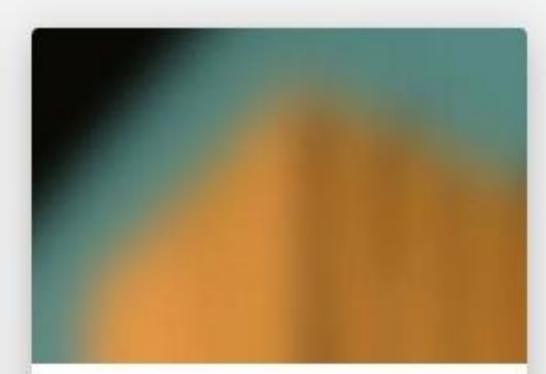
Being disabled shouldn't limit your job or study choice, and apprenticeships can be a great route for you to get into your chosen

#### You might also like to read



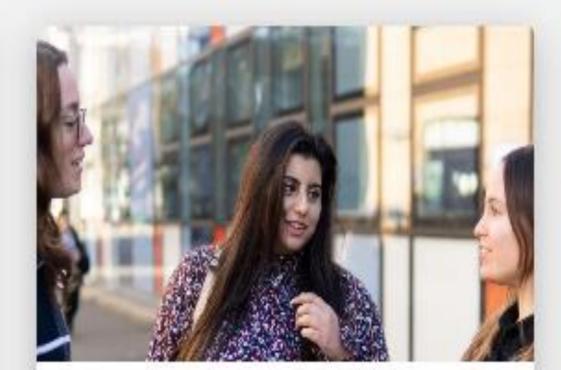
Disabled Students' Allowance (DSA)

The Disabled Students' Allowance (DSA) scheme aims to ensure everyone has the support and...



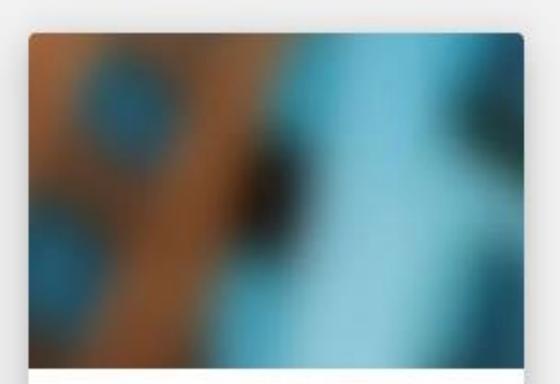
Support for disabled students frequently asked questions

Here you'll find the answers to the most frequently asked questions around support for disabled...



Disabled students: Preparing for open days and visits

Open days are a valuable way of finding out about a university or college first-hand - you can tour the...



Speaking to the disability support team or mental health adviser

Making contact with the disability support team or mental health adviser early on is a really good idea.

# DISABLED STUDENTS

Visit the disabled student pages

#### DISABLED STUDENTS' ALLOWANCE (DSA)

Explore this section >

The Disabled Students' Allowance (DSA) scheme aims to ensure everyone has the support and adjustments they need to succeed during their studies.

> However, knowing where to start or even what DSA really is can be difficult. We've got lots of resources designed to help you navigate your way through eligibility, application, and what suggert is available through DSA.

Content provided by Diversity and Ability &

D&A Diversity and Ability



What is DSA?



How to apply for DSA



DSA eligibility FAQs



What to expect from a DSA assessment



Confirmation and taking up support

Acronyms and abbreviations



Disabled Students' Allowance: Scotland

If you live in Scotland, read this guide created by Lead Scotland, a charity providing support for disabled people to learn.



Disabled Students' Allowance: Northern Ireland

If you normally live in Northern Ireland, read our guide to what's available to you.



Disabled Students' Allowance: Wales If you normally live in Wales, read our guide to what's

# A COMPREHENSIVE DSA

#### WHAT TO EXPECT FROM A DSA ASSESSMENT

Explore this section >

Once your application is approved, you'll receive an email your funding body confirming your eligibility for the DSA.

> Attached to the email will be your DSA1 confirmation letter. It's important to keep hold of this letter because it proves you're eligible and provides instructions on arranging your

> Remember: Your needs assessment is not a test, but an opportunity to openly discuss your needs and the barriers you face in accessing your university life.

Arranging your needs assessment is straightforward:

- 1 Contact your needs assessment centre. You can find their contact details on your
- You can choose where and when you would like to be assessed. It can be online, over the phone, near your home, or near your university. The format you choose is entirely up to you. Don't worry about the price; your assessment is completely free and paid for as part of your DSA.
- 3 Attend your needs assessment. Your needs assessment centre will guide you through the process and be on hand if you have any questions or concerns.



Visit the DSA pages



#### What happens in my assessment?

Your assessment is confidential and conducted in a relaxed, informal, and supportive environment. Needs assessors have specialist experience in working with higher education students and discussing recommendations for support.

You'll have the opportunity to talk about past experiences and any strategies you've developed to address challenges. Once your learning needs have been discussed and the barriers identified, the assessor will propose support that could benefit

# ADVISER RESOURCES

#### **ADVISER TOOLKIT: SUPPORTING STUDENTS** WITH INDIVIDUAL NEEDS



#### Supporting disabled students

We've worked with experts, such as the National Association of Disability Practitioners (NADP) to outline some of the ways in which you can help your students make a successful transition



Parenting responsibilities

Balancing studying with family life can present challenges, so student arents will find it useful to know what support they can access to nanage their priorities. Here, we offer some practical tips to help them long their journey to higher education.



Applicants eligible for free school meals (FSM)

Discover what students are eligible for free school meals (FSMs), how to upport them, and how it's declared.

Children from UK Armed Forces families (Service UK Armed Forces veterans and service leavers

We have worked with the Service Children's Progression (SCiP) Alliance to explain how you can practically support Service children along their journey to higher education.



Supporting children with imprisoned parents

There are an estimated 312,000 children of prisoners in the UK and they are often described as 'invisible'. Disclosing they are a child of a prisoner and advisers, offering an efficient and timesaving online tool to support on their UCAS application will not disadvantage them, but instead give disadvantaged and underrepresented students to higher education. the provider a fuller picture of their circumstances.



Students with mental health conditions

Mental Health Advisers' Network (UMHAN)) to explain the

to help them manage the transition to independence.

Some students may be hesitant to tell their university, so we've

worked with experts (including Student Minds and the University

process of declaration to your students, and offer practical ways

Students who have served in the UK Armed Forces as a Regular or Reservist may find there are unique challenges involved in applying to higher education. We have worked with the Ministry of Defence and experts at the University of South Wales to offer practical ways to help them explore their options and prepare for their next step.



#### **Outreach Conection Service**

UCAS' Outreach Connection Service has been developed for UK teachers

#### \* / Advisers / Help and training / Toolkits / Adviser toolkit: Supporting students with individual needs SUPPORTING DISABLED STUDENTS

Students with physical or mental health conditions or learning differences will find a variety of support available in higher educatio However, advance research and preparation can make all the difference – here, we outline some of the ways you can help your st make a successful transition to university.

#### Pre-application and research phase

#### Communication with students, parents and support staff

- Where possible, identify disabled students, and those with mental health conditions, learning differences and long-term health conditions so you can make sure they are given the right information about support. The learning support department or pastoral team may be able to help, either by helping you identify who would benefit from this guidance, or by helping with the conversations if they already have a trusted relationship
- It is a good idea to engage with parents and carers, to make sure they know what support and funding is available for disabled students, and to signpost expert information and advice if needed. Again, the learning support department or pastoral
- Make sure that disability support is referenced in any student or parent/carer presentation and materials to ensure all young people have access to the information they may need. Our disabled student pages are a good starting point.

#### Supporting students to research their options

- As students start their research, encourage them to speak to the disability adviser at the university to discuss support and adjustments – it doesn't matter if they don't go on to apply there. Their contact details will be on the student support pages of the university website. We have created a guide to help students prepare for conversations with the disability adviser. Your learning support team may also be able to help the student
- If students plan to attend open days, suggest they read our disabled student guide to preparing for open days, and encourage them to book a meeting with the disability
- Remind students to check if courses have work placements or off-site learning, and to consider what support they might need. They should speak to the university to find out how they will make these opportunities accessible.

#### Think about practical matters early

- If a student is planning to move away, they should check the health and social care services to which they may be transitioned (as required). This can vary between local authorities and may take time, so it's advisable to start these conversations early.
- Students with accessibility requirements can use the AccessAble website 

   to find detailed access guides for university and college campuses around the UK, as well as
- Ensure you and your students know what the Disabled Students' Allowance (DSA) is, including: eligibility criteria, what it can fund, how to apply, and what evidence is needed. Our DSA pages offer a complete guide, including all you need to know about the needs
- Have they checked their eligibility for other financial support? Read our guide.



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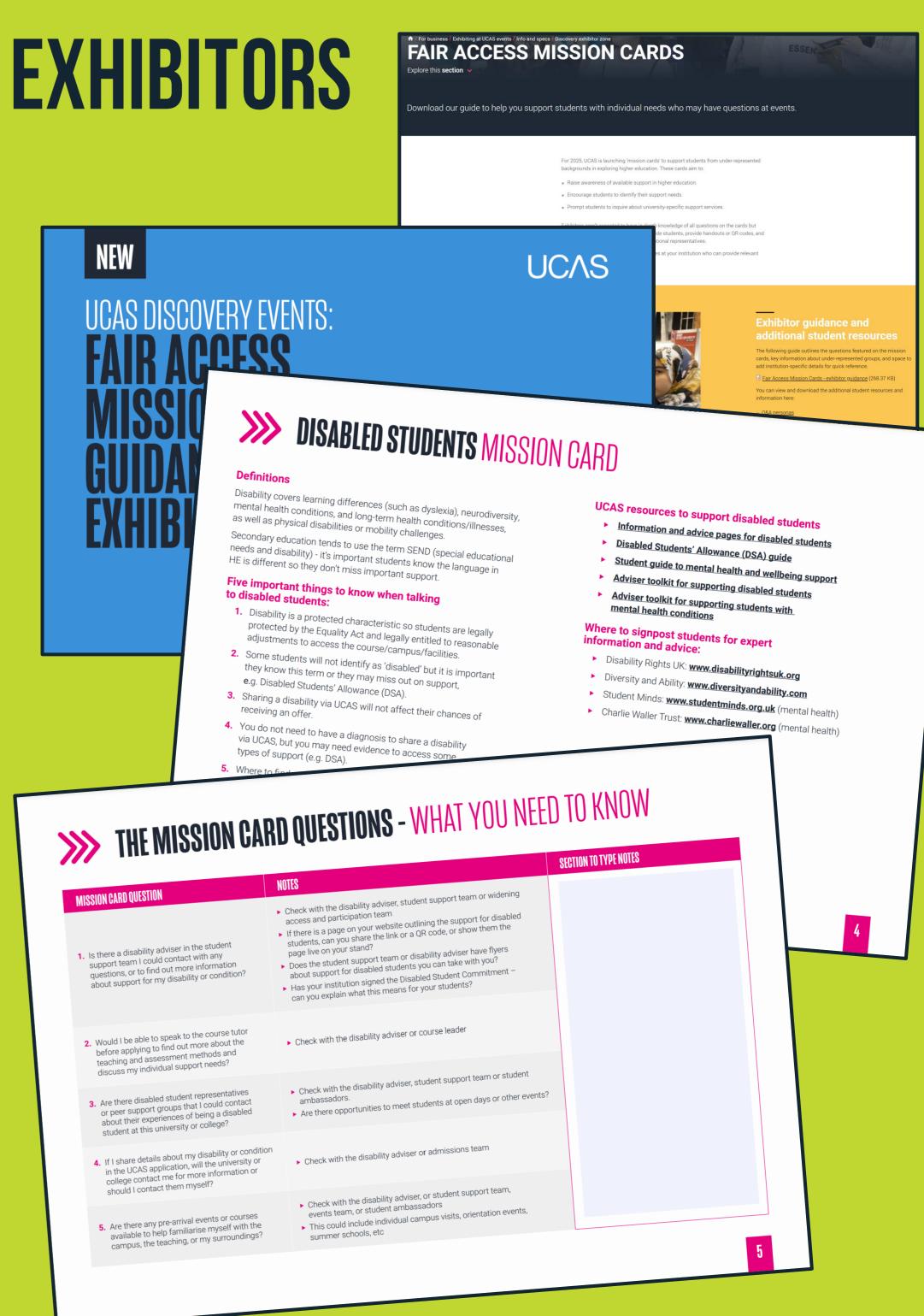


# FAIR ACCESS MISSION CARDS



YOUR MISSION
WHAT SUPPORT CAN I GET IF
I AM DISABLED (INCLUDING
LEARNING DIFFERENCE,
NEURODIVERSITY, MENTAL
HEALTH CONDITION AND LONGTERM HEALTH CONDITION)?





Link to the exhibitor page



# MORE TO COME



Student video and social media content based on the themed pages



Step-by-step guide for nonspecialists who are supporting disabled applicants through the UCAS process



Disabled student careers planning guidance (with AGCAS and Leonard Cheshire)



Information about disability and mental health support woven into content, comms and training for all under-represented groups



Disability-specific information and advice (with expert charities)



Further improvements to the application question

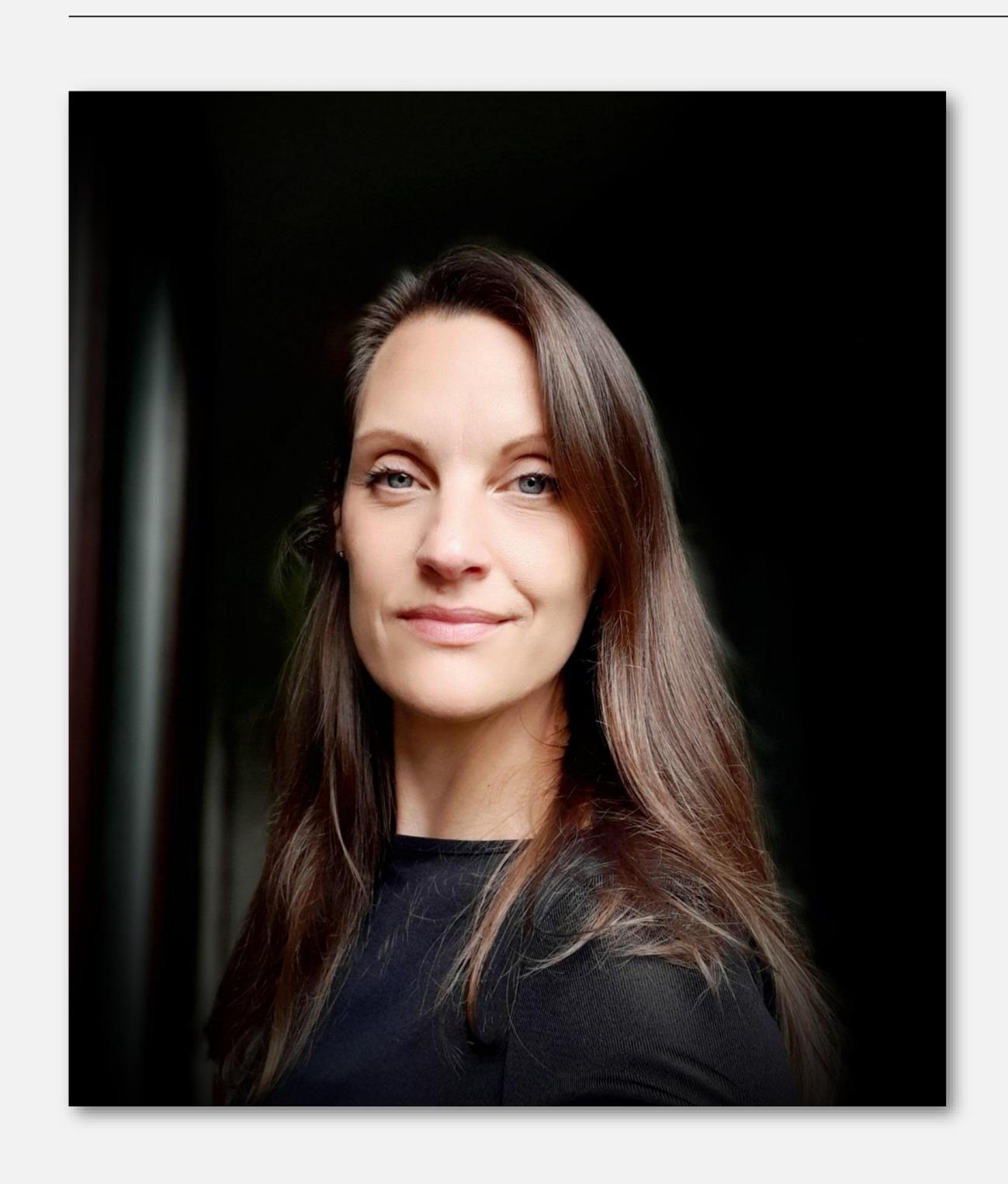
# Navigating terminology barriers and accessing support at university

Harriet Cannon
Disability Advisory Team Manager
Disability Services
University of Leeds
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### Introduction



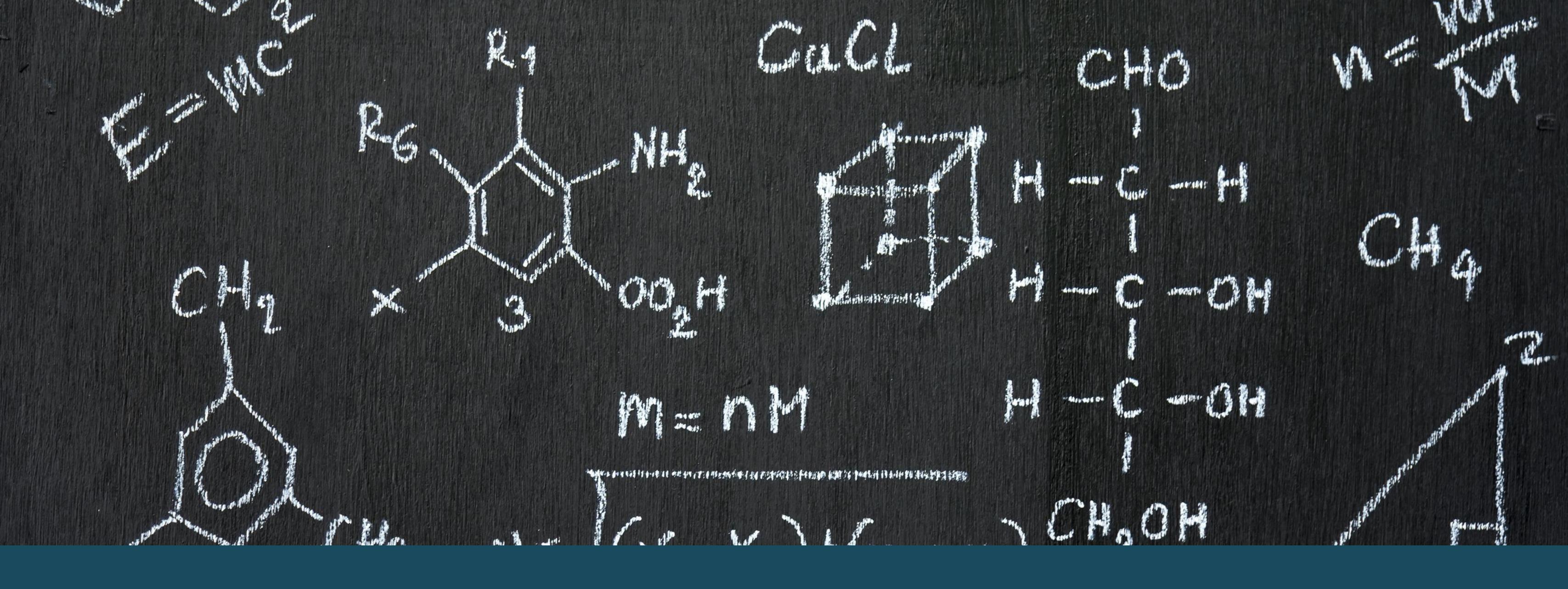


- My name is Harriet Cannon (she/her)
- I manage the Disability Advisory
   Team at the University of Leeds
- I'm a Director of the National Association of Disability Practitioners
- I've been working with disabled students in HE for 25 years

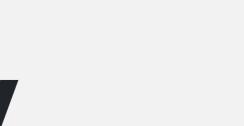
## Overview



- Terminology as a barrier to access
  - Definitions
  - Key terminology: school vs university
- Disability support at University
  - Sharing information
  - Accessing support: school vs university
  - A new environment
  - Support at university overview
  - Funding for support



# Terminology as a barrier



## What's in a name? SEND vs Disability

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School term	University term
<ul> <li>Special Educational Needs &amp;</li> </ul>	
Disabilities (SEND)	
•Special Needs	<ul><li>Disability</li></ul>
<ul> <li>Special Educational Needs (SEN)</li> </ul>	
<ul> <li>Additional Needs</li> </ul>	

Understanding and accepting the use of disability/disabled is a big – but very important – step for many school leavers.



# What do we mean by 'disability'?

## Broad legal definition (Equality Act 2010)

- Any physical, mental or sensory impairment which has a significant impact on daily life, and which is long term (i.e. lasts more than 12 months).
- For a student, daily activities includes: taking notes, writing, researching, reading text, moving between multiple locations.



# Universities support students who... UNIVERSITY OF LEEDS

- are D/deaf or hearing impaired
- are blind or visually impaired
- are physically disabled, and/or have mobility difficulties
- have a specific learning difficulty (e.g. dyslexia)
- have a neurodevelopmental condition (e.g. ADHD)
- have a neurological condition (e.g. epilepsy, MS, stammer)
- are autistic
- have a diagnosed mental health condition
- have a long-term medical condition (e.g. CFS/ME, diabetes, cancer)
- have a combination of these

# Which team provides support?



School term	University term
•SEND Department	<ul> <li>Disability Services</li> </ul>
<ul> <li>Additional Learning Support</li> </ul>	<ul> <li>Disability Team</li> </ul>
(ALS)	•Student Support
<ul> <li>Learning Support Team</li> </ul>	•Student Services
	<ul> <li>Wellbeing/Welfare Services</li> </ul>
	<ul> <li>AccessAbility or Accessibility</li> </ul>
	Team

Don't spend time looking for the University's SEND Department – it doesn't exist!





School term	University term
• Special Educational Needs (&	<ul> <li>Disability Advisor/Adviser</li> </ul>
Disabilities) Coordinator (SENCo	<ul> <li>Disability Coordinator</li> </ul>
or SENDCo)	<ul> <li>Disability Officer</li> </ul>
	<ul> <li>Wellbeing Advisor/Adviser</li> </ul>
<ul> <li>Learning Support Coordinator</li> </ul>	<ul><li>Inclusion Advisor/Adviser</li></ul>
	•Access Officer/Advisor

Don't spend time looking for the University's SENCo or SENDCo – they don't exist!



# Disability support at University

# Sharing information



- No magical transfer of information!
- Students must tell each University about:
  - Their disability
  - Their support requirements and exam adjustments
- Nothing will happen without action by the student.
- Opportunity to share information at application and annual registration. It's never too late!
- Universities cannot provide social or personal care
- Family members generally not involved

# Accessing support: school vs uni



- Diagnosis not always required
- Led by parents / teachers
- Costs met by school or Local Authority
- Support led by SENDCo
- Exam arrangements agreed via Form 8 process
- EHCP for some students

- Formal diagnosis may be required
- Led by student only (18+)
- Costs met by Student
   Finance and university
- Support led by team
- Exam arrangements agreed locally
- Most students assessed

## A new environment





- Universities are much bigger than schools
- Activities may be split across multiple sites
- Greater focus on independent learning skills
- Teaching staff will vary frequently
- More anonymity at university = more responsibility
- New environment may mean new support requirements
- Not all universities can/will provide the same support

# University support and adjustments

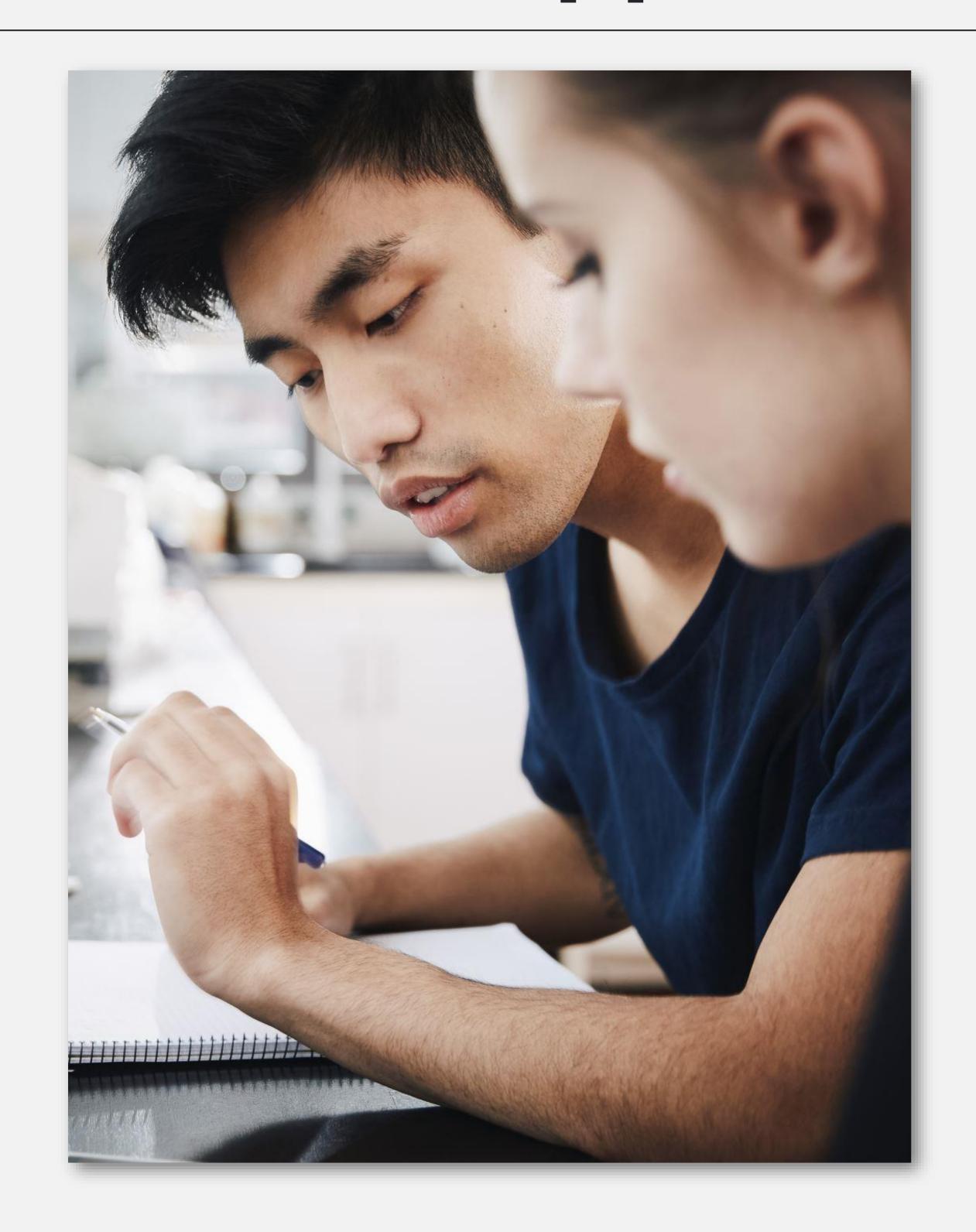


- Exam arrangements
- Teaching and learning adjustments
- Built environment adjustments
- Orientation support
- Note taking support
- Personal Assistant support
- Accessible resources
- Assistive software site licences
- Accommodation



## Funded support





- Study Needs Assessment
- Specialist 1-1 support (e.g. Mentor, Study Skills Tutor)
- BSL interpretation
- Specialist equipment
- Specialist software
- Disability-related travel costs
- Consumables (e.g. printing)

## Disabled Students' Allowances (DSA)



- Government grant for additional study-related costs
- Not a loan, not means-tested, nothing to pay back.
- Pays for:
  - Specialist equipment and software
  - One-to-one support from specialist support worker(s)
  - Travel allowance
  - Other costs (e.g. printing materials)
- Most UK undergraduates studying approved course for 1+ year are eligible, but evidence of disability required.

# Evidencing disability



#### For Disabled Students' Allowances:

Disability	Evidence required
Disability or long-term	A copy of a report or letter from your doctor or
health condition	consultant
Mental health condition	A copy of a report or letter from your doctor or
	consultant
Specific learning difficulty	A copy of a 'diagnostic assessment' from a
such as dyslexia	practitioner psychologist or suitably qualified
	specialist teacher

#### For Universities:

It varies, but the bar is usually lower - send us what you have!

Note: evidence of working diagnoses should be accepted for both

# Applying for DSA



#### **15+ WEEKS**

1

- Complete application form
- Supply appropriate evidence

2

- Eligibility
   assessed and
   confirmed
- Invitation to Study Needs
   Assessment

3

- Undertake
   Study Needs
   Assessment
- Await
   confirmation

4

- Receive final approval
- approval
   Contacted by equipment and support providers

Applications open in March or April each year

# UNIVERSITY OF LEEDS

# Alternative funding sources



- University responsibilities many will match DSA
- University Financial Assistance Funds
- Charities (e.g. Snowdon Trust)
- Daily living support talk to Local Authority

# INIVERSITY OF LEEDS

# How can you help?

- Learn more about disability support and funding!
- Talk with students about disability and support at university
- Explain what disability means + reassure
- Assist with contacting Disability Services when applying
- Share diagnostic or other supporting information
- Give written confirmation of teaching adjustments and exam access arrangements
- Support Disabled Students' Allowance application from March



# Messages for students

- It's ok to ask for help.
- Disability is not a dirty word.
- You are not alone!
- Access to support and adjustments is a legal right.
- Start the process early for the best outcome.
- You don't need to know what you need – we can help you work it out.



# UNIVERSITY OF LEEDS

## Summary

- Terminology creates an unnecessary barrier
- Understanding the terminology facilitates access
- University disability support is different to school support
- The university environment is different to school
- There is more funding and more support available to university students than at school
- Students must drive the necessary processes
- Students must apply for DSA as soon as possible (March)
- Universities are not telepathic! Students need to talk to us.

## Resources



- NADP School vs University: a glossary and explainer
- Disabled Students' Allowances (eligibility and application)
- Disability Rights UK (student section)
- Disabled Students University Guide
- Disabled At Uni help sheets

# ANY QUESTIONS?



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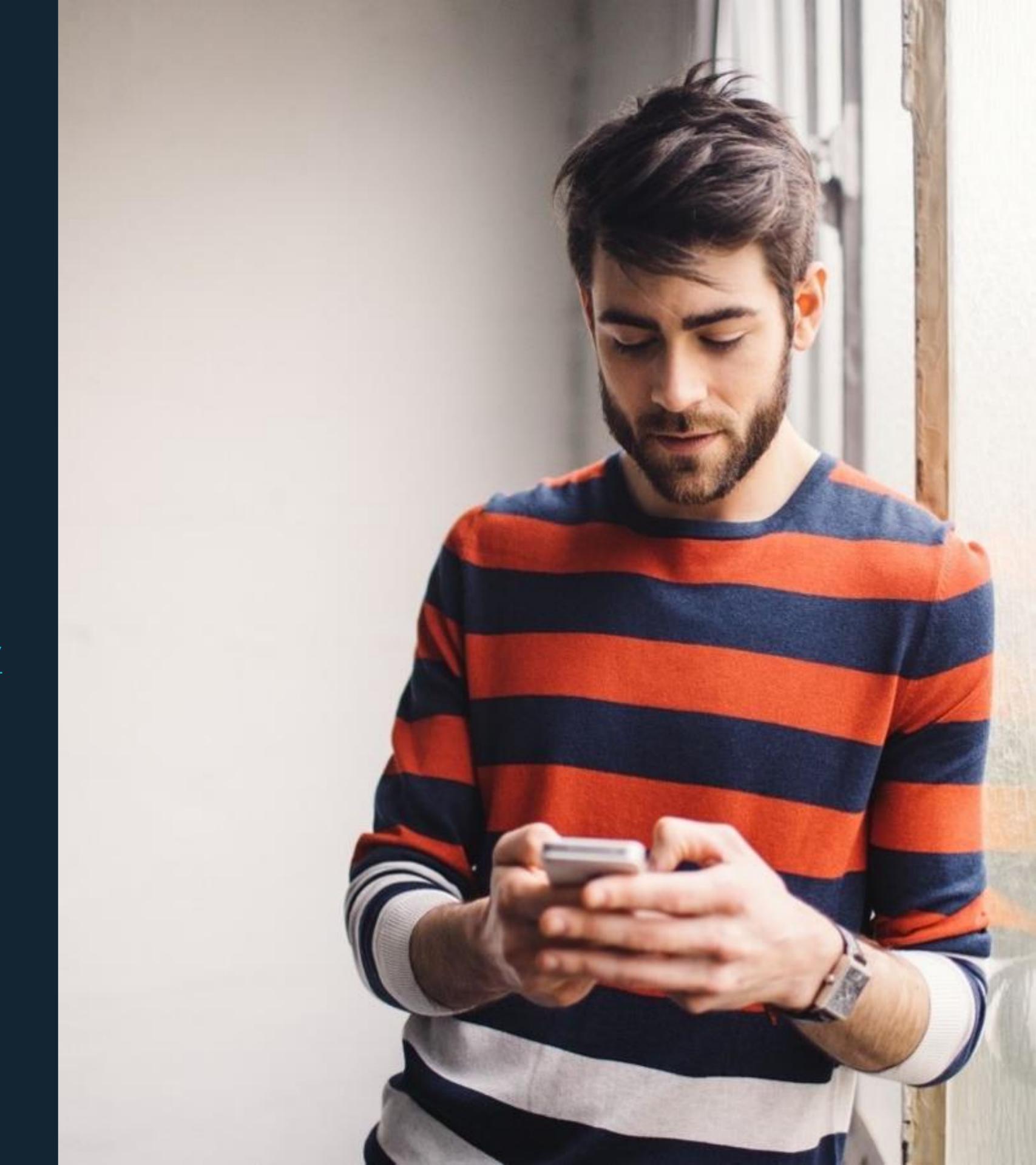


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Sign up for the UCAS Fair Access Newsletter:

www.ucas.com/forms/wideningparticipation-webform



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#### For students

Individual needs pages

Disabled student pages

DSA pages

Mental health and wellbeing support pages

Money and student life pages

UCAS blog site

Virtual work experiences

Subject tasters

Fair Access Mission Cards

#### For supporters

Adviser toolkit – disabled students

Adviser toolkit – mental health conditions

All adviser toolkits

UCAS Step-by-Step Guide

Outreach Connection Service

