

Apprenticeship profiles

This guide contains comprehensive information on the profiles of selected advanced level apprenticeships.

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This guide presents the UCAS qualification information profiles (QIPs) for a selection of advanced level apprenticeships within one downloadable document. The aim of the apprenticeship profiles is to provide objective information on the basis of which higher education providers (HEPs) can make informed decisions about admissions. The information in this guide was updated in July 2015.

The initial 13 apprenticeship profiles have been developed with and verified by six Sector Skills Councils and focus on apprenticeships which foster progression to higher education (HE) and higher level apprenticeships.

Each apprenticeship profile shares a common format and explains how the experience helps to prepare learners for HE progression, as well as listing the constituent qualifications.

UCAS apprenticeship profiles will be developed to provide HE admissions staff with a single source of verified information on a comprehensive range of apprenticeships. UCAS will provide the opportunity to update or submit new profiles on an annual basis.

The inclusion of these apprenticeships and their constituent qualifications does not imply recognition or endorsement on the part of UCAS or HEPs for the purpose of entry to HE programmes.

For more information or to comment on the UCAS apprenticeship profiles email qualsinfo@ucas.ac.uk

In 2012, the UCAS Qualifications Information Review (QIR) made a number of recommendations about the need to provide better access to improved information about qualifications to support more informed admissions decision making and facilitate fair and transparent admissions.

The review found that

- HE admissions staff require more comprehensive and comparable information about Level 3 qualifications than is currently provided by the UCAS Tariff
- HE admissions staff often undertake time-consuming and difficult research into new or unfamiliar qualifications, due to the number of sources of information and inconsistent presentation formats
- HEPs identified international qualifications and apprenticeships as priority areas for improved information.

In response to these findings, UCAS has delivered online information in the form of qualification information profiles (QIPs) for a number of UK benchmark qualifications, Access to HE qualifications and a number of international qualifications. This document contains QIPs for Advanced Level Apprenticeships for comparison purposes. In this context, UK benchmark qualifications are Level 3 qualifications that HEPs are likely to be familiar with and use to compare other, less-familiar qualifications presented by applicants to HE. Additional qualification profiles will be added in future as the QIPs guides grow and expand.

Until 2014, UCAS published annual qualifications guides providing information about UK and international qualifications. Over the next four years the information in the qualifications guides will be integrated with the QIPs, resulting in information about qualifications being available in a single, consistent format which is digital and searchable. This will facilitate easier side-by-side comparison of qualifications. The 2014 qualifications guides remain available on ucas.com, however these will no longer be updated whilst the information in them is transferred to QIPs. For more information about the proposal to integrate qualifications guides and QIPs please visit

https://www.ucas.com/system/files/ucas qips a4 handout proposal to integrate qualifications guid es_june_15.pdf

QIPs for UK benchmark qualifications, EU and international qualifications, and Access to HE qualifications, as well as the qualifications guides last updated in 2014, can be found here: https://www.ucas.com/advisers/guides-and-resources

UCAS has introduced a new Tariff for use from the 2017 entry cycle onwards. For more information about the new Tariff please visit https://www.ucas.com/advisers/guides-and-resources/tariff-2017



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Accounting

Field	Field Name	Information
1.	Framework name	Accounting FR00520 – Issue Number 2 – implementation date 21 April 2011
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 The purpose of this framework is to develop trainee accounting technicians and assistant accountants. Accounting technicians work in all areas of finance. They usually start working in a support role within a firm of accountants or in the accounts or finance departments of organisations in industry, commerce or the public sector. However, there are opportunities for progression with experience. Assistant accountants may gain exposure to bookkeeping, auditing, tax, payroll and related assignments. They may also be in contact with clients and require good communications skills.
		Each year 4,000 young people start an Apprenticeship in Accounting. Of these 1,500 are working towards advanced and higher levels frameworks.
4.	How apprenticeships prepare learners for progression to higher level study	 As employees, apprentices work alongside experienced staff to gain jobspecific skills as well as studying for knowledge- and competence-based qualifications with a local training provider, such as a further education college, usually on a day release basis. In addition, learners on apprenticeships are required to develop the personal learning and thinking skills valued by higher education and employers. Assessment in accountancy apprenticeships incorporates external examination of skills and knowledge as well as assessment in the workplace, as required for preparation for higher level study. In recognition of this, advanced level apprentices can gain exemption from some professional accountancy examinations: Association of Chartered Certified Accountants (ACCA) Chartered Institute of Management Accountants (CIMA) Institute of Chartered Accountants in England and Wales (ICAEW) Institute of Chartered Accountants of Scotland (ICAS) Chartered Institute of Public Finance and Accountancy (CIPFA). A high proportion of advanced apprentices studying accountancy progress to higher level study (67% in 2002/3, HEFC, (2009) Pathways to higher education — Apprenticeships). Higher level accountancy qualifications are generally delivered in conjunction with professional bodies or higher education institutions, or both. Details of new higher level apprenticeships in accountancy and other financial services related apprenticeships frameworks are available from www.financialskillspartnership. org.uk/skills-resources/using-apprenticeships

Field	Field Name	Information	
5.	Feedback from HE	 Manchester Metropolitan University (MMU) finds that students with a vocational route often have a more realistic understanding of what is involved in an accountancy career than students from traditional routes and adapt well to HE. MMU has found that students with accountancy vocational qualifications (VQs) that incorporate rigorous external assessment (such as those offered by AAT/ACCA) are particularly well prepared for undergraduate accounting programmes. These students often achieve good or outstanding degree results (2i and first class degrees). Apprentices applying to HE are often keen to combine continuing employment with part-time HE studies. Opportunities now exist at MMU for apprentices to progress from Level 3 VQs through to master's level degree programmes (Level 7 qualifications). 	
6.	Combined	B1 – Level 3 D	iploma in Accounting (335 guided learning hours (glh))
	competence- and	QAN number	Awarding body
	knowledge-based qualification	500/8322/3	Association of Accounting Technicians (AAT)
	quamication	500/9993/0	City & Guilds
		500/9742/8	Edexcel
			iploma in Financial and Management Accounting (335 glh) Awarding body
		501/2364/6	Association of Chartered Certified Accountants (ACCA)
7.	Example of Level 3 units	 Prepare acco Providing co Prepare final Principles of Preparing an Professional Cash manag Principles of Extending th Principles of Principles of Accounting for Spreadsheet Please note the assessment 	d completing VAT returns ethics in accounting and finance ement accounts preparation e trial balance using accounting adjustments costing cash management or fixed assets software at awarding bodies often have different approaches to
8.	Additional requirements of apprenticeship	Functional SIEmployment certificate.Additional enEquality and	responsibilities and rights – evidenced through workbook or nployer requirements – optional. diversity. rning and thinking skills – evidenced through record of



Field	Field Name	Information
9.	Estimated duration of apprenticeship	Apprenticeships generally take 12 –18 months, depending on the individual's prior work experience, qualifications, and employer. Within this, accountancy apprentices spend about 460 hours on combined learning (a minimum of 126 off-the-job/270 on-the-job per year).
10.	Designed to support progression to	 Employment as trainee accounting technician and assistant accountant, accounts manager. Level 4 Higher Apprenticeship in Accounting. Higher level professional qualifications, including Level 4 Diploma in Accounting qualification. Foundation degrees, HND and BA/BSc relating to accounting and finance. For further information, please visit UCAS – www.ucas.com In-house training and development programmes.
11.	Additional information for HE	 You may encounter applicants who have taken earlier versions of this apprenticeship, as frameworks are updated regularly. For more details on the content of past and current Apprenticeship frameworks: www.afo.sscalliance.org For more information on numbers starting and achieving apprenticeships: www.thedataservice.org.uk/Statistics/fe_data_library/Apprenticeships Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx
12.	Contact details	Financial and Legal Skills Partnership: • www.financialskillspartnership.org.uk Email: info@financialskillspartnership.org.uk

Allied Health Profession Support

Field	Field Name	Information
1.	Framework name	Health (Allied Health Profession Support) (England) As at March 2015: Framework ID: FR03282 Issue number: 11 Issued: 4 February 2015 SSC code – 6111 QIP updated in July 2015.
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 To train and develop people with the competence required for successful delivery of the healthcare assistant, healthcare support worker, clinical support worker, therapy assistant and therapy helper roles. These roles provide vital assistance to allied healthcare professionals in diagnosing, treating and caring for patients. Many are involved in looking after the well-being and comfort of patients. They work in a variety of settings, depending upon their role, including clinics, people's homes and hospitals.

- 4. How apprenticeships prepare learners for progression to higher level study
- Apprentices who have completed the Advanced Apprenticeship in Health (Allied Health Profession Support) will have undertaken a structured learning programme and been assessed as occupationally competent in the role of a Senior/Healthcare Support Worker (sometimes also referred to as a Therapy Assistant).
- Integral to the Apprenticeship programme, learners will have completed qualifications at Level 3 of the QCF and will be functionally literate in English and Mathematics to a minimum of Level 2.
- The Advanced Apprentice will have completed the L3 Diploma in Allied Health Profession Support and will be competent and experienced in undertaking a range of healthcare tasks which will have been delegated from a registered Allied Health Professional, for example a Physiotherapist, Occupational Therapist, Podiatrist, Dietician or Speech and Language Therapist.
- The Diploma is made up of mandatory units covering core competence and knowledge required across all senior HCSW roles. These core competences are aligned with the Core Competences for Healthcare Support Workers and the Care Certificate. Apprentices are also required to undertake units in Understanding Mental Health and Understanding Dementia from the L3 Diploma in Health (Allied Health Profession Support). The optional units of technical competence undertaken will depend on the current job role and will be reflected in the qualification certificate awarded. Examples of the competences that can be achieved are in Managing Dysphagia, Supporting Individuals with Speech and Language Disorders, Inserting and Securing Nasogastric Tubes, Supporting Physical Exercise or Adapting and Fitting Medical/Healthcare Devices.
- All Advanced Apprentices have a guaranteed number of guided learning hours away from the direct requirements of the job; this is the equivalent to 5 hours per week for the Advanced Apprenticeship in Health (Allied Health Profession Support). The off the job learning undertaken by the Advanced Apprentices can be achieved through attending a College or another training provider or in an on-site education centre depending on local delivery arrangements.
- Because the Apprenticeship is a work based programme leading to occupational competence, Advanced Apprentices will have gained a minimum of 18 months experience in working in a clinical healthcare environment and will understand the values, attitudes and behaviours that are expected by health employers and the public who use health and care services. Where there has been Recognition of Prior Learning the Apprenticeship may have been completed in less than 18 months.
- Advanced Apprentices seeking progression into pre-registration health programmes may also undertake the L3 Certificate in Bridging Skills for Higher Education (QCF) alongside this Apprenticeship to develop and/or enhance their academic study skills in preparation for higher level study.



Field	Field Name	Information
5.	Feedback from HE	 As part of the review of frameworks taking place in 2013, the sector is discussing with Council of Deans of Health a proposal to include a QCF qualification for Access to HE Study Skills in Health Apprenticeships. The proposal is that undertaking this type of qualification alongside the Apprenticeship framework will ensure that apprentices who wish to progress into undergraduate health professional degree programmes will be able to evidence that they meet the academic study requirements of higher education. If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk
6.		Level 3 Diploma in Allied Health Profession Support (QCF)
	competence- and knowledge-based	This is a 65 credit qualification offered by the following awarding organisations:
	qualification	QAN number Awarding body 501/1785/3 City & Guilds
		501/1763/4 Pearson Edexcel
7.	units	The following units are all mandatory (amounting to 35 credits). Apprentices also take a number of optional units (amounting to 30+credits). • Engage in personal development in health, social care or children's and young people's settings • Promote communication in health, social care or children's and young people's settings • Promote equality and inclusion in health, social care or children's and young people's settings • Promote and implement health and safety in health and social care • Principles of safeguarding and protection in health and social care • Promote person centred approaches in health and social care • The role of the health and social care worker • Promote good practice in handling information in health and social care settings • The principles of infection prevention and control • Causes and spread of infection • Cleaning, decontamination and waste management • Principles for implementing duty of care in health, social care or children's and young people's settings
8.	Additional requirements of apprenticeship	 All apprentices also must meet the following requirements in order to achieve their apprenticeship. English and mathematics equivalent to GCSE C grade or above or Functional Skills Level 2. Employment responsibilities and rights – evidenced through completion of the Level 3 Award in Employment and Personal Learning Skills in Health (QCF). Personal learning and thinking skills – evidenced through completion of the Level 3 Award in Employment and Personal Learning Skills in Health (QCF).

Allied Health Profession Support

Field	Field Name	Information
9.	Estimated duration of apprenticeship	 The minimum duration for apprentices undertaking this apprenticeship is 18 months. However the actual duration depends on the individual's prior work experience, qualifications and their employer. The apprentice will need to have completed a total of 636 Guided Learning Hours (GLH), including a minimum of 263 GLH off-the-job. This is equivalent to a minimum of 5 hours per week learning away from the immediate requirements of the job. The apprentice will need to have completed a minimum of 373 GLH on-the-job. N.B. use of 'guided learning hours' (GLH) is not universal across the UK and is used here for example purposes only.
10	Designed to support progression to	 Employment as a healthcare support worker/therapy assistant. Level 5 Higher Apprenticeship in Health (Assistant Practitioner),BSc preregistration programmes for the Allied Health Professions (Physiotherapy, Occupational Therapy, Podiatry, Dietetics, Speech and Language Therapy, Radiography).
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: https://www.gov.uk/government/statistical-data-sets/fe-data-library-apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/403_095/bis-15-14-specification-of-apprenticeship-standards-for-england-SASE.pdf Information on areas of employment growth and change etc: https://www.skillsforhealth.org.uk/workforce-planning/research-and-labour-market-intelligence-services/research-and-intelligence-library
12.	Contact details	Skills for Health: • www.skillsforhealth.org.uk Email: qualifications@skillsforhealth.org.uk



Field	Field Name	Information
1.	Framework name	Business and Administration Pathways in: Business Administration Legal Administration Medical Administration
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 The purpose of this framework is to develop people for business administration roles in business, legal and medical contexts. For more details of these please see the individual pathways. This sector continues to recruit a large number of apprentices, with over 39,000 starts in 2010/2011 and over 44, 500 in 2010/12. (The Data Service/Statistics/FE Data Library/Apprenticeships/breakdown by framework nongrouped/2013).



Field	Field Name	Information
	How apprenticeships prepare learners for progression to higher level study	 As employees, apprentices work alongside experienced staff to gain jobspecific skills as well as studying for knowledge- and competence-based qualifications with a local training provider, such as a further education college, often on a day release basis. Off-the-job learning gives the learner time to develop the technical skills and knowledge of theoretical concepts in relation to their job role in a range of differing contexts. Off-the-job learning may include such things as individual and group teaching, coaching, distance learning, e-learning, feedback and assessment, guided study, peer, networked and collaborative learning and mentoring. On-the-job learning is the time taken to develop the practical skills in the context of the job role. For this the apprentice should be guided whilst undertaking normal activities which provide opportunities to learn, develop and practice skills. Off and on-the-job learning must achieve clear and specific outcomes that directly contribute to the achievement of the apprenticeship; they must be planned, reviewed and evaluated between the apprentice and the tutor, mentor and manager, allow access when required to the tutor, mentor and manager, allow access when required to develop the personal learning and thinking skills valued by higher education and employers. Assessment in Business and Administration Apprenticeships is based on a portfolio of evidence, practical demonstrations and assignments. 7% of people who completed Business Administration Advanced Apprenticeships in 2002/03 (1,425 apprentices) progressed to HE by 2006/07 (HEFC, 2009, <i>Pathways to higher education — Apprenticeships</i>). In this framework area there has been considerable activity in terms of higher level development. There has been the development of a Level 4 Higher Apprenticeship in Business and Professional Administration. This demonstrates an availability of progression routes available for individuals to advance from such roles as admini
5.	Feedback from HE	There has been involvement from HEPs in the delivery and awarding of knowledge qualifications for the Level 4 Higher Apprenticeship in Business and Professional Administration with: • University of Birmingham, Foundation Degree in Professional Educational Administration • University of Greenwich, Foundation Degree in Professional Educational Administration • Anglia Ruskin University, Foundation Degree in Management (Work based) • University of Central Lancashire, HNC in Business If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk

Field	Field Name	Information
6.	Combined competence- and knowledge-based qualification	All apprentices on each pathway take the same competence-based qualification, Level 3 NVQ Diploma in Business & Administration.
7.	Example of Level 3 units	Apprentices must take the following four mandatory units (worth 13 Level 3 credits). • Evaluate and improve own performance in a business environment • Work in a business environment • Communicate in a business environment • Manage own performance in a business environment Apprentices must also take further optional units (worth 14 Level 3 credits), relating to their pathway.
8.	Additional requirements of apprenticeship	All pathways include the following requirements: • the same competence-based qualification (see above) • pathway-specific knowledge-based qualifications (see pathway) • functional English, mathematics and ICT e.g. GCSE C grade or above or Functional Skills Level 2 • employment responsibilities and rights – evidenced through workbook or certificate • additional employer requirements – optional • equality and diversity • personal learning and thinking skills – evidenced through record of achievement.
9.	Pathway 1	Business Administration
	Purpose of pathway	 The purpose of this pathway is to develop people for the roles of administration officer, office supervisor, personal assistant and secretary. Administration officer/executive deal with internal and external correspondence, organising meetings and events, producing documents, managing resources, managing office equipment, and managing information. Administration team leader/office supervisor cover similar functions but also have supervisory responsibilities. Personal assistants and secretaries deal with making and receiving telephone calls, managing diaries, organising travel, organising meetings and events, handling correspondence, creating documents, developing presentations, taking minutes at meetings, transcribing notes, and managing information.
	Competence-based qualification	Level 3 NVQ Diploma in Business & Administration
	Knowledge-based qualification	Level 3 Certificate in Principles of Business & Administration



Field	Field Name	Information
9.	Estimated duration of apprenticeship	 It is expected that this apprenticeship will last around 18 months. Although actual duration depends on the individual's prior work experience, qualifications, and employer. Within this, apprentices spend about 550 hours on combined guided learning on and off-the-job (a minimum of 169 off-the-job/381 on-the-job learning).
	Designed to support progression to	 Employment as office manager, administration team leader, personal assistant or a wide range of managerial roles in business. Level 4 Higher Apprenticeship in Business & Professional Administration. A range of higher level business professional qualifications at Level 4 and above. Foundation degrees in areas such as business, business management, and business administration. A range of business and management undergraduate programmes, visit UCAS – www.ucas.com In-house training and development programmes.
10.	Pathway 2	Legal Administration
	Purpose of pathway	 The purpose of this pathway is to develop people for the role of legal secretary. A legal secretary is involved in the legal document production, making and receiving telephone calls, handling mail, taking dictation, transcribing records, organising meetings and travel, maintaining records and legal files, proofreading letters and legal documents.
	Competence-based qualification	Level 3 NVQ Diploma in Business and Administration
	Knowledge-based qualification	Level 3 Certificate for Legal Secretaries Level 3 Diploma for Legal Secretaries
	Estimated duration of apprenticeship	 It is expected that this apprenticeship will last around 18 months. Although actual duration depends on the individual's prior work experience, qualifications, and employer. Within this, apprentices spend about 704 hours on combined guided learning on and off-the-job (a minimum of 246 off-the-job / 458 on-the-job learning).
	Designed to support progression to	 Employment as legal practice manager, senior legal secretary, office manager or a wide range of managerial roles in business & administration. Level 4 Higher Apprenticeship in Business & Professional Administration. A range of business and legal professional qualifications at Level 4 and above. Foundation degrees in areas such as business and business management. Paralegal services or studies and legal advice. A range of business and law and other undergraduate programmes, visit UCAS – www.ucas.com In-house training and development programmes.

Field	Field Name	Information
11.	Pathway 3	Medical Administration
	Purpose of pathway	 The purpose of this pathway is to develop people for the role of medical secretary. A medical secretary is involved in making and receiving telephone calls, producing documents, dealing with correspondence, maintaining medical records, organising medical appointments, checking medical test samples are appropriately labelled and sent out.
	Competence-based qualification	Level 3 NVQ Diploma in Business & Administration
	Knowledge-based qualification	Level 3 Diploma for Medical Secretaries
	Estimated duration of apprenticeship	 It is expected that this apprenticeship will last around 18 months. Although actual duration depends on the individual's prior work experience, qualifications, and employer. Within this, apprentices spend about 804 hours on combined guided learning on and off-the-job (a minimum of 296 off-the-job / 508 on-the-job learning).
	Designed to support progression to	 Employment as legal practice manager, senior legal secretary, office manager or a wide range of managerial roles in business and administration. Level 4 Higher Apprenticeship in Business & Professional Administration. A range of business or medical professional qualifications, such as the Level 5 Certificate or Diploma in Primary Care and Health Management. Foundation degrees in business and business management and health administration. A range of business and management and other undergraduate programmes, such as medical secretary, medical office management and medical records transcription, visit UCAS – www.ucas.com In-house training and development programmes.
12.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: www.thedataservice.org.uk/Statistics/fe_data_library/Apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels – www.apprenticeships.org.uk/ employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England – www.gov.uk/government/uploads/system/uploads/attachment_data/file/137 960/ bis-13-686-specification-of-apprenticeship-standards-for-england-sase.pdf
13.	Contact details	Skills CFA: • www.skillscfa.org Email: apprenticeships@skillscfa.org Tel: 020 7091 9620



Children and Young People's Social Care pathway

Field	Field Name	me Information		
1.	Framework name	Advanced Apprenticeship in Children and Young People's Workforce (England) Children and Young People's Social Care pathway		
		Framework ID: FR03337		
		Issue number: 16		
		QIP updated in July 2015.		
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org 		
3.	Purpose of framework	The purpose of this framework is to develop knowledge and skills relating to the Children & Young People's Workforce (Children and Young People's Social Care). In the L3 (Advanced Apprenticeship) the qualification confirms competence in this area and serves as the required qualification (for all new practitioners) for registration and regulatory requirements in the children's social care sector.		
4.	How apprenticeships prepare learners for progression to higher level study	 Achievement of this pathway will enable apprentices to access higher level jobs within the sector, e.g. senior care worker, advanced practitioner in social care, senior support worker. There is also opportunity for apprentices to go on to further study at higher levels, particularly working towards Foundation Degrees in Health & Social care or Therapeutic care, Level 5 Diploma in Leadership for Health and Social Care and Children and Young People's Services (England) (QCF). For further information see the Professional Pathways model at http://cwdcouncil.org.uk/social-care/professional-pathways-etool/ More academic qualifications are available at graduate level (e.g. Degree in Social Work) for an apprentice who wishes to progress in this way. Currently there is no level 4/5 QCF qualification or Higher Apprenticeship available for this sector but this may be explored in future. 		
5.	Feedback from HE	If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk and sscinfo@skillsforcareanddevelopment.org.uk		



Field	Field Name	Information	
6.		Level 3 Diploma for the Early Years Workforce: 601/3474/4 CACHE 500/9170/0 City & Guilds 500/9504/3 Pearson Edexcel 601/4149/9 NCFE 601/4314/9 OCR 601/4060/4 Skillsfirst 601/4425/7 FAQ 601/3514/1 LAO 601/4206/6 HABC The following mandatory units (below) from the combined knowledge/skills qualification provide the knowledge only elements: Principles for Implementing Duty of Care (1 credit) Understand Child and Young Person Development (4 credits) Understand How to Safeguard the Wellbeing of Children and Young People (3 credits) Understand How to Support Positive Outcomes for Children and Young People (3 credits)	
7.	Example of Level 3 units	 Principles for Implementing Duty of Care Understand Child and Young Person Development Understand How to Safeguard the Wellbeing of Children and Young People Understand How to Support Positive Outcomes for Children and Young People 	
8.	Additional requirements of apprenticeship	In addition, all apprentices must meet the following requirements in order to achieve their apprenticeship. • Maths, English and ICT (transferable skills) - 15 credits • ERR (Employee Rights and Responsibilities) qualification - 3 credits	
9.	Estimated duration of apprenticeship	It is estimated that the average time to complete the pathway is 20 months. The actual duration depends on the individual's prior work experience, qualifications, and employer.	

Field	Field Name	Information	
10.	Designed to support progression to	 Employment in Social care roles with children and young people in settings other than residential homes, e.g. supporting a child or young person in their own home, at a contact centre or in a women's refuge. Responsible for promoting a caring, healthy, stimulating, safe environment for children and young people. There is also opportunity for apprentices to go on to further study at higher levels. 	
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: https://www.gov.uk/government/statistical-data-sets/fe-data-library-apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: www.gov.uk/government/uploads/system/uploads/attachment_data/file/13796 https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/13796 www.gov.uk/government/uploads/system/uploads/attachment_data/file/13796	
12.	Contact details	Skills for Care & Development: • www.skillsforcareanddevelopment.org.uk Email: sscinfo@skillsforcareanddevelopment.org.uk	



Clinical Healthcare Support

Field	Field Name	Information	
1.	Framework name	Health (Clinical Healthcare Support) (England) As at March 2015: Framework ID: FR03283 Issue number: 19 Issued: 4 February 2015 SSC code: 6111 QIP updated in July 2015.	
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org 	
3.	Purpose of framework		



Field	Field Name	Information
4.	How apprenticeships prepare learners for progression to higher level study	 Apprentices who have completed the Advanced Apprenticeship in Health (Clinical Healthcare Support) will have undertaken a structured learning programme and been assessed as occupationally competent in the role of a Senior / Healthcare Support Worker (HCSW) or Emergency Care Assistant. Integral to the apprenticeship programme, learners will have completed Level 3 qualifications and will be functionally literate in English and mathematics to a minimum of Level 2. The advanced apprentice will have completed the Level 3 Diploma in Clinical Healthcare Support and will be competent and experienced in undertaking a range of clinical healthcare tasks which will usually have been delegated from a registered nurse. The Diploma is made up of mandatory units covering core competence and knowledge required across all senior HCSW roles. These core competences are aligned with the Core Competences for Healthcare Support Workers and the Care Certificate. Apprentices are also required to take units in Understanding Mental Health, Understanding Dementia and Undertaking Physiological Measurements from the L3 Diploma in Health (Clinical Healthcare Support). The optional units of technical competence undertaken will depend on the current job role and will be reflected in the qualification certificate awarded. Examples of the competences that can be achieved are in undertaking wound care, stoma care, inserting and securing nasogastric tubes, performing intravenous cannulation or undertaking routine ECG procedures. For Emergency Care Assistants the framework describes which units must be taken to reach the credit threshold of the qualification. All advanced apprentices have a guaranteed number of guided learning hours away from the direct requirements of the job; this is the equivalent to 5 hours per week for the Advanced Apprenticeship in Health (Clinical Healthcare Support). The off-the-job learning undertaken by the advanced apprentices can be achieved through attendin

Field	Field Name	Information	
5.	Feedback from HE	 As part of the review of frameworks taking place in 2013, the sector is discussing with Council of Deans of Health a proposal to include a Qualifications and Credit Framework (QCF) qualification for Access to HE Study Skills in Health Apprenticeships. The proposal is that undertaking this type of qualification alongside the Apprenticeship framework will ensure that apprentices who wish to progres into undergraduate health professional degree programmes will be able to evidence that they meet the academic study requirements of higher educat If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac. 	
6.	Combined competence- and knowledge-based qualification	L3 Diploma in Clinical Healthcare Support (QCF) This is a 65 credit qualification offered by the following Awarding Organisations: City and Guilds 501/2236/8 Pearson Edexcel 501/1779/8 Skillsfirst 600/2534/7 CACHE 600/6215/0 FAQ 601/1081/8	
7.	Example of Level 3 units	The following units are all mandatory (amounting to 35 credits). Apprentices also take a number of optional units (amounting to 30+credits). • Engage in personal development in health, social care or children's and young people's settings • Promote communication in health, social care or children's and young people's settings • Promote equality and inclusion in health, social care or children's and young people's settings • Promote and implement health and safety in health and social care • Principles of safeguarding and protection in health and social care • Promote person-centred approaches in health and social care • The role of the health and social care worker • Promote good practice in handling information in health and social care settings • The principles of infection prevention and control • Causes and spread of infection • Cleaning, decontamination and waste management • Principles for implementing duty of care in health, social care or children's and young people's settings.	
8.	Additional requirements of apprenticeship	 All apprentices also must meet the following requirements in order to achieve their apprenticeship. English and mathematics equivalent to GCSE C grade or above or Functional Skills Level 2. Employment Responsibilities and Rights – evidenced through completion of the Level 3 Award in Employment and Personal Learning Skills in Health (QCF). Personal Learning and Thinking Skills – evidenced through completion of the Level 3 Award in Employment and Personal Learning Skills in Health (QCF). 	



Clinical Healthcare Support

Field	Field Name	Information		
9.	Estimated duration of apprenticeship	 The minimum duration for apprentices undertaking this apprenticeship is 18 months. However the actual duration depends on the individual's prior work experience, qualifications and their employer. The apprentice will need to have completed a total of 636 Guided Learning Hours (GLH), including a minimum of 263 GLH off-the-job. This is equivalent to a minimum of 5 hours per week learning away from the immediate requirements of the job. The apprentice will need to have completed a minimum of 373 GLH onthe-job. N.B. use of 'guided learning hours' (GLH) is not universal across the UK and is used here for example purposes only. 		
10.	Designed to support progression to	 Employment as a healthcare support worker. Level 5 Higher Apprenticeship in Health (Assistant Practitioner). BSc pre-registration programmes for nursing. Pre-registration programmes for Paramedics 		
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: https://www.gov.uk/government/statistical-data-sets/fe-data-library-apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: https://www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/403095/bis-15-14-specification-of-apprenticeship-standards-for-england-SASE.pdf Information on areas of employment growth and change etc: https://www.skillsforhealth.org.uk/workforce-planning/research-and-labour-market-intelligence-services/research-and-intelligence-library 		
12.	Contact details	Skills for Health: • www.skillsforhealth.org.uk Email: qualifications@skillsforhealth.org.uk		

Custodial Care

Field	Field Name	Information			
1.	Framework name	Custodial Care			
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org 			
3.	Purpose of framework	To train and develop people with the competences required for successful delivery of the roles below. • Prison officer and prison custody officer Contribute to an orderly, safe and secure environment, working directly with prisoners, supervising and managing their activities. They promote pro-social behaviour, encouraging prisoners to address their offending behaviour, ensuring that all rules, orders and instructions are followed. • Detention custody officer Work with detainees (not prisoners) in an immigration or detention centre. Officers are responsible for detainees day-to-day needs until they are escorted to their country of origin. • Escort custody officer Supervise and escort prisoners between police custody suites, courts and prisons. They accompany in custom built vehicles, ensuring the safety and security of prisoners at all times. They also escort overseas detainees from prisons, immigration centres and detention centres.			
4.	How apprenticeships prepare learners for progression to higher level study	 Organisations run a six -10 week initial training course prior to placement in the workplace. Here apprentices are taught and tested in relation to the knowledge- based qualification. On successful completion of the knowledge-based qualification, apprentices are moved into a prison or other custodial environment where delivery of the competence-based qualification commences. Functional Skills are introduced during the initial training and teaching carries on during assessor visits. Apprentices are assigned a mentor who will meet with them on a regular basis, usually at least once per month. Assessors visit the learner every three weeks and will set assignments and other tasks in between each visit. The apprentice will be given a few hours each week for completion of these tasks. Personal learning and thinking skills are mapped to the competence-based qualification. Apprentices complete a workbook where they must describe examples of where and how they have demonstrated each skill. This is checked by their assessor and line manager. Within the workbook the learner must also collect and signpost evidence about employment rights and responsibilities. 			
5.	Feedback from HE	If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk			

Field	Field Name	Information			
6.	Combined	Competence-based qualification			
	competence- and knowledge-based qualification	Level 3 NVQ Diploma in Custodial Care (37 credits/137 guided learning hours)			
		QAN number	Awarding body		
		600/0152/5	Edexcel		
		600/0753/9	City & Guilds		
		600/5170/X	ProQual		
		600/6372/5	SFJ Awards		
		601/4855/X	HABC		
		_	ased qualification na in Knowledge of Custodial Care (37 credits/224 guided learning		
			Awarding body		
		600/0379/0	Awarding body Edexcel (BTEC)		
		600/1080/0	City & Guilds		
		600/5486/4	ProQual		
		600/6541/2	SFJ Awards		
		601/2363/1	HABC		
7.	Example of Level 3	Competence	units		
'.	units	-	ave to achieve the following five mandatory units plus a		
	S	further five optional units.			
		Equality and diversity			
		• •	I develop your own knowledge, skills and competence		
		Maintain security and order in the custodial environment			
			the prevention and management of inappropriate behaviour		
			own actions reduce risks to health and safety		
		Knowledge III	Knowledge units		
			ust achieve all seven mandatory units plus a further two optional		
		units.	dot doffice of the seven mandatory affice place a further two optional		
			ng interpersonal skills in custodial environments		
			ng operating safely in custodial environments		
		Understanding operating securely in custodial environments			
		Understanding health and safety in custodial environments			
		 Understanding organisational, legal and moral responsibility to those in 			
		custody			
		Understanding recording and reporting in custodial environments			
		 Understandir 	ng safer custody		
8.	Additional requirements of apprenticeship	In addition, all achieve their a	apprentices must meet the following requirements in order to pprenticeship.		
		 Functional E Functional S 	nglish and mathematics e.g. GCSE C grade or above or kills Level 2.		
			sponsibilities and rights – evidenced through workbook.		
			nployer requirements – optional.		
		Equality and			
		 Personal lea 	rning and thinking skills – mapped to competence-based and evidence recorded in workbook.		



Field	Field Name	Information	
9.	Estimated duration of apprenticeship	 It is estimated that the average time to complete the pathway is 12 –18 months. The actual duration depends on the individual's prior work experience, qualifications, and employer. Within this, apprentices spend about 478 hours on combined guided learning on and off-the-job (a minimum of 341 off-the-job / 137 on-the-job learning). 	
10.	Designed to support progression to	 Employment as prison officer or prison custody officer. Further experience and training can lead to roles such as senior prison officer and then governor. Higher level professional qualifications, including: Level 4 Certificate in Multiagency Working Level 4 Award in Working with Substance Misuse Level 4 Award / Certificate in Working with Vulnerable Young People. Foundation degrees, HNDs and BA/BSc relating to criminal law, criminology, criminal justice. For further information, visit UCAS – www.ucas.com In-house training and development programmes. 	
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. This framework has a relatively low take-up; there were 210 starts in 2012/13 and 20 in 2013/14 (England). For more information on numbers starting and achieving apprenticeships: www.gov.uk/government/statistical-data-sets/fe-data-library-apprenticeships For more details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: www.gov.uk/government/publications/higher-apprenticeships-guide-for-employers For information on minimum requirements for apprenticeships in England: www.gov.uk/government/uploads/system/uploads/attachment_data/file/13796 0/bis-13-686-specification-of-apprenticeship-standards-for-england-sase.pdf 	
12.	Contact details	Skills for Justice: • www.sfjuk.com Email: Apprenticeships@sfjuk.com Tel: 0114 261 1499	

Early Years Educator pathway

Field	Field Name	Information	
1.	Framework name	Children and Young People's Workforce (England) Early Years Educator Pathway Framework ID: FR03337 Issue number: 16 Issued: 6 April 2015 QIP updated in July 2015.	
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org 	
3.	Purpose of framework	 The purpose of this framework is to develop knowledge and skills relating to the Children & Young People's Workforce (Early Years Educators. Nursery workers often work in a supervisory role (but not necessarily) in a nursery / early learning and childcare setting, providing care for young children. Nursery nurse / nursery teaching assistant deliver the early years foundation stage within a maintained school setting. At Level 3 (Advanced Apprenticeship) the qualification confirms competence in this area and serves as the required qualification (for all new practitioners) for registration and regulatory requirements in the early learning and childcar sector. NB. This framework will be superseded shortly by a new Level 3 Apprenticeship Standard developed by an Employer Trailblazer Group: https://www.gov.uk/government/publications/apprenticeship-standard-early-years-educator 	
4.	How apprenticeships prepare learners for progression to higher level study	This pathway provides the suitable level of occupational competence to mee regulatory and registration requirements for the sector. Achievement of this	
5.	Feedback from HE	If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk and/or sscinfo@skillsforcareanddevelopment.org.uk	

Early Years Educator Pathway

Field	Field Name	Information		
6.		Level 3 Diploma for the Children and Young People's Workforce (Early		
	competence- and	Years Educator)		
	knowledge-based	QAN number	Awarding body	
	qualification	601/2629/2	CACHE	
		601/3118/4	City & Guilds	
		601/2963/3	Pearson Edexcel	
		601/5436/6	NCFE	
		601/4059/8	Skillsfirst	
		601/3816/6	FAQ	
		601/3890/7	LAO	
7.	units	 Principles of safeguarding policies and procedures in early years settings Promote the Health, Safety and Well-being of Children in Early Years Settings Understanding child development Continuing professional development for early years practitioners Applying the early education framework Assessment planning in early years settings Personal care and wellbeing for children in early years settings Plan and lead activities and educational programmes Safeguarding children in early years settings Supporting children through transitions and significant events Understand theoretical perspectives of young children's development Support the development of early literacy and mathematics 		
8.	Additional requirements of apprenticeship	In addition, all apprentices must meet the following requirements in order to achieve their apprenticeship. • GCSE grade C or above in maths, English, and level 2 Functional Skills qualification in Information and Communications Technology • Level 2 Award in employment responsibilities and rights • Personal learning and thinking skills • Equality and diversity.		



Field	Field Name	Information
9.	Estimated duration of apprenticeship	 It is estimated that the average time to complete the pathway is 20 months the actual duration depends on the individual's prior work experience, qualifications and employer.
10.	Designed to support progression to	 Employment as an Early Years Educator/Nursery Worker/Supervisor. There is also opportunity for apprentices to go on to further study at higher levels, particularly working towards Foundation Degrees in Early Years. See DfE website for further information on: https://www.gov.uk/early-years-initial-teacher-training-a-guide-for-providers. However, if an apprentice wished to do so, more academic qualifications are available at Graduate level. Currently there is no L4/5 Higher Apprenticeship available for this sector but these are being explored by a Trailblazer Group of Employers.
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: www.thedataservice.org.uk/Statistics/fe_data_library/Apprenticeships Further details on the content of apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx
12.	Contact details	Skills for Care & Development • www.skillsforcareanddevelopment.org.uk Email: sscinfo@skillsforcareanddevelopment.org.uk Tel: 0113 241 1240

Electrotechnical Industry

Field	Field Name	Information
1.	Framework name	Electrotechnical Industry
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 The purpose of this framework is to develop installation and maintenance electricians. This framework is designed to provide individuals with the opportunity to develop competences that are needed to carry out job roles and responsibilities associated with the installation and maintenance of electrotechnical systems and equipment in buildings, structures and the environment, including relevant: environmental technologies technological requirements and changes statutory and non-statutory regulations and requirements working practices in accordance with health and safety requirements inspection, testing and commissioning procedures. Electricians work in all types of buildings and many progress to senior roles such as business owners and managers, project managers, or designers. Employers of electricians include micro, medium and large enterprises; private and public sector; specialist and multi-disciplinary contractors and consultancy practices; estates departments of a diverse range of organisations including retail chains, housing associations, and universities. As well as technical and problem solving skills, electricians may have responsibility for a wide range of business functions such as finance, HR and marketing. They may work independently or in teams alongside other contractors and consultants working in construction and the built environment. They are likely to be in contact with clients and require good communications skills.
4.	How apprenticeships prepare learners for progression to higher level study	 As employees, apprentices work alongside experienced staff to gain jobspecific skills as well as studying for knowledge- and competence-based qualifications with a local training provider, such as a further education college, usually on a day release basis. In addition, learners on approved electrical apprenticeships are required to develop the personal learning and thinking skills valued by higher education and employers. As with any entry route to engineering higher education, consideration may need to be given to whether individual students might benefit from bridging courses in mathematics.
5.	Feedback from HE	If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk

Electrotechnical Industry

Field	Field Name	Information				
6.	Combined	Equipment (Building	s, Structures and the Enviro	onment)		
	competence- and	QAN number	QAN number	QAN number		
	knowledge-based	501/1605/8	501/1605/8	501/1605/8		
	qualification	501/2232/0	501/2232/0	501/2232/0		
		500/9742/8	500/9742/8	500/9742/8		
		B1 – Level 3 NVQ Diploma in Electrotechnical Services (Electrical Main				
		QAN number	QAN number	QAN number		
		501/1624/1	501/1624/1	501/1624/1		
		501/1604/6	501/1604/6	501/1604/6		
7.	Example of Level 3 units		vel 3 NVQ Diploma in Instal nent (Buildings, Structures	_		
		installing and mair Understanding end of environmental to the work environment of the work environment of the work environment of the work environment of the electrotechnical environment of the connection of concent of the connection of concent of the connection of concent of the connection of the connection of concent of the connection of the connect	echnology systems e practices and procedures are practices and procedures are practices and procedures are systems and electrotechine environment e principles of planning and quipment and systems in but a principles, practices and legisled certification of electrotechies and the environment are principles, practices and legisled certification of electrotechies and the environment are principles, practices and legisled faults in electrotechnical second the environment are electrical principles associatintenance of electrical equipmental legislation, working principles associatintenance of electrical equipmental legislation, working principles associatintenance of electrical equipmental legislation, working principles associating systems and equipmental legislation, working principles, structures and the environment and installing wiring systems and installing wirin	stems and equipment king practices and the principles for overseeing and organising for the preparation and nical equipment in buildings, selection for the installation of sildings, structures and the egislation for the termination and nelectrical systems ation for the inspection, testing, anical systems and equipment in egislation for diagnosing and systems and equipment in ated with the design, building, ipment and systems rking practices – installing and ipment ractices and the principles of the enertical installation ems and associated vironment es and flexible cords in electrical ring electrotechnical systems and vironment electrical systems and		



Field	Field Name	Information
8.	Additional requirements of apprenticeship	 English, mathematics and ICT e.g. GCSE C grade or above or Functional Skills Level 2. Employment responsibilities and rights. Personal learning and thinking skills.
9.	Estimated duration of apprenticeship	 It is estimated that the average time to complete the pathway is 42 months – the actual duration depends on the individual's prior work experience, qualifications, and employer. Within the electrical installation pathway, apprentices spend about 1,183 hours on combined guided learning on- and off-the-job (a minimum of 861 off-the-job / 322 on-the-job learning). Within the electrical systems serving and maintenance pathway, apprentices spend about 1,171 hours on combined guided learning on- and off-the-job (a minimum of 849 off-the-job / 322 on-the-job learning).
10.	Designed to support progression to	 Employment (depending upon pathway taken) as a recognised competent: installation electrician maintenance electrician highway electrical systems service and maintenance electrician highway electrical systems commissioning electrician. Relevant higher apprenticeships. Professional recognition at EngTech level supplemented by evidence for professional review. Relevant foundation degrees in building services engineering and associated engineering and built environment disciplines. BSc/BEng/MEng in building services engineering and associated engineering and built environment disciplines. In-house training and development programmes.
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: www.thedataservice.org.uk/Statistics/fe_data_library/Apprenticeships More details on the content of apprenticeship frameworks: www.afo.sscalliance.org/ Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England – www.gov.uk/government/uploads/system/uploads/attachment_data/file/13796 0/ bis-13-686-specification-of-apprenticeship-standards-for-england-sase.pdf Information about building services engineering qualifications www.summitskills.org.uk/qualifications
12.	Contact details	SummitSkills: • www.summitskills.org.uk Email: enquiries@summitskills.org.uk

Financial Services

Field	Field Name	Information
1.	Framework name	Providing Financial Services FR03318 – Issue number: 27, Issued: 23 February 2015 Pathways available: General insurance Banking Life, pensions and investments Financing and credit Administration for mortgage and/or financial planning intermediaries Investment operations Pensions administration Debt collections Customer payments for financial products and services
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 The purpose of this framework is to train insurance underwriters, claims and broking staff, banking cashiers/call centre advisers, investment operators, pension administrators, financial advice and mortgage support staff and those involved in debt collections. This framework will be available at Levels 2 and 3 and is relevant for the following job roles: Level 2: Insurance Underwriting Administrators; Claims Handling Administrators; Broking Administrators; Banking Cashiers; Banking Call Centre Advisers; Investment Information Administrators. Levels 3: Trainee Underwriter; Trainee Claims Official; Trainee Broker or Sales Representative; Senior Bank Cashiers; Senior Customer Advisers; Foreign Currency Advisers; Corporate Actions/Settlement Advisers; Pension Administrators/Team Leaders.
4.	How apprenticeships prepare learners for progression to higher level study	 This framework provides progression to Level 4 Higher Apprenticeships in Banking and Insurance and individual professional qualifications. As employees, apprentices work alongside experienced staff to gain jobspecific skills as well as studying for knowledge- and competence-based qualifications with a local training provider, such as a further education college, usually on a day release basis. In addition, apprenticeships help young people develop the personal learning and thinking skills valued by higher education and employers. Assessment in financial services apprenticeships varies depending on the qualifications selected and may include portfolio-based and external assessment of skills and knowledge, as well as assessment in the workplace, as required for preparation for higher level study. An increasing number of apprenticeships, progress to some form of higher level vocational or technical qualification, delivered in conjunction with professional bodies and higher education institutions. New higher level apprenticeships have been developed to encourage progression to higher level vocational qualifications. Details of these and other financial services related apprenticeships frameworks are available from info@financialskillspartnership.org.uk

Financial Services

Field	Field Name	Information			
5.	Feedback from HE		you have experience of recruiting apprentices into HE and would like to share s with others, please forward your comments to qualsinfo@ucas.ac.uk		
6.	Combined competence- and	Apprentices on all pathways take the Level 3 Certificate in Providing Financial Services (163 guided learning hours).			
	knowledge-based qualification	QAN number	Awarding body		
	quaiiiication	600/1547/0	EDI		
		600/1490/8	Edexcel		
		600/1639/5	City & Guilds		
		600/5748/8	Skillsfirst		
		600/8222/7	ICQ		
7.	Example of Level 3 units	 Mandatory units in the competence qualification at Level 2 and 3 are: Planning and organising work in a financial services environment Complying with regulations within the financial services environment Improving and maintaining workplace competence in a financial services environment Developing productive working relationships with colleagues 			
8.	Additional requirements of apprenticeship	 The same co Pathway-spe Functional E Functional S Employment certificate. Additional er Equality and 	responsibilities and rights – evidenced through workbook or nployer requirements – optional. diversity. rning and thinking skills – evidenced through record of		
9.	Estimated duration of apprenticeship	prior work ex • Within this, fi	hips generally take about 18 months depending on the individual's experience, qualifications, and their employer. In interest in ancial services apprentices spend about 420 hours on ided learning on and off-the-job (a minimum of 126 off-the-job / bb learning).		



Field	Field Name	Information			
10.	Pathway 1	General Insurance			
	Competence-based qualification	Same for all pat	hways – see general description of fra	mework.	
	Knowledge-based	All candidates m	nust take one of the following knowled	ge qualifications.	
	qualification	Level 3 Award in London Market Insurance			
		QAN number	Awarding body	Guided learning hours	
		500/9901/2	Chartered Insurance Institute (CII)	70	
		Level 3 Award in Lloyd's and London Market Insurance			
		QAN number	Awarding body	Guided learning hours	
		600/5155/3	Edexcel	75	
		Level 3 Certifica	ate in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		500/9236/4	EDI	105	
		500/6206/2	City & Guilds	105	
		500/8166/4	Skillsfirst	105	
		600/3424/5	ICQ	105	
	Designed to support	600/3676/X	Kaplan Professional Awards n a range of clerical and supervisory re	105	
		 house training and development programmes. Level 4 Higher Apprenticeship in Providing Financial Advice. Higher level professional qualifications, including: Chartered Insurance Institute (CII) Level 4 Diploma Level 6 Advanced Diploma in Insurance. Foundation degrees, HNDs and BA/BSc relating to financial services. For further information, please visit UCAS – www.ucas.com 			
11.	Pathway 2	Retail Banking			
	Competence-based qualification	Same for all pat	hways – see general description of fra	mework.	
	Knowledge-based	All candidates m	nust take one of the following knowledg	ge qualifications.	
	qualification	Level 3 Certifica	te in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		500/9236/4	EDI	105	
		500/6206/2	City & Guilds	105	
		500/8166/4	Skillsfirst	105	
		600/3424/5 600/3676/X	ICQ Kaplan Professional Awards	105 105	
		000/3070/X	Napiaii i Tolessioliai Awaius	103	
		Level 3 RTEC A	ward in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		501/0444/5	Edexcel	65	
			te in Mortgage Advice and Practice	•	
		QAN number	Awarding body	Guided learning hours	
i		501/0629/6	ifs School of Finance	200	

11.	Pathway 2 – Retail Banking	Level 3 Certifica		
	Retail Banking	Level 3 Certificate in Financial Planning		
	Retail Banking	QAN number	Awarding body	Guided learning hours
		600/0346/7	Chartered Insurance Institute (CII)	213
	Knowledge-based qualification	Level 3 Certificate in Professional Banking		
		QAN number	Awarding body	Guided learning hours
		600/8409/1	CCNQ 13 26	26
		Level 3 Certifica	ite in Business Banking and Conduct	
		QAN number	Awarding body	Guided learning hours
		600/4271/0	ifs School of Finance 13 104	104
		Level 3 Certifica	te in Financial Administration and Plar	nning
		QAN number	Awarding body	Guided learning hours
		600/1735/1	ifs School of Finance	180
			n Financial Administration	
		QAN number	Awarding body	Guided learning hours
		600/1151/8	Chartered Insurance Institute	78
		Level 3 Certificate in Financial Studies		
		QAN number	Awarding body	Guided learning hours
		501/0049/X	ifs School of Finance	150
		Level 3 Diploma	a in Financial Studies	
		QAN number	Awarding body	Guided learning hours
		501/0048/8	ifs School of Finance	330
		Level 3 Certifica	ite in Regulated Complaints Handling	
		QAN number	Awarding body	Guided learning hours
		600/8277/X	ifs School of Finance	142
	Designed to support progression to	 customer serv Level 4 Highe Higher level p ifs School of Chartered In qualifications Foundation de 	n a range of clerical and supervisory refice representatives. If Apprenticeship in Providing Financial rofessional qualifications, including: If Finance Advanced Diploma Banking estitute of Bankers in Scotland (CIOBS). If Egrees, HNDs and BA/BSc relating to ation visit UCAS – www.ucas.com	I Advice. qualifications) Diploma Banking



Field	Field Name	Information			
12.	Pathway 3	Life, Pensions and Investments			
	Competence-based qualification	Same for all pathways – see general description of framework.			
	Knowledge-based	Knowledge qualifications available to this pathway			
	qualification	Level 3 Award in	n Financial Administration		
		QAN number	Awarding body	Guided learning hours	
		600/1151/8	Chartered Insurance Institute (CII)	91	
		K2 – Level 3 Ce	rtificate in Financial Planning		
		QAN number	Awarding body	Guided learning hours	
		600/0346/7	Chartered Insurance Institute (CII)	226	
		K3 – Level 3 Av	vard in London Market Insurance		
		QAN number	Awarding body	Guided learning hours	
		500/9901/2	Chartered Insurance Institute (CII)	70	
		K4 – Level 3 BT	EC Award in Lloyd's and London Marl	ket Insurance	
		QAN number	Awarding body	Guided learning hours	
		600/5155/3	Edexcel	75	
		K5 – Level 3 Ce	rtificate in Regulated Equity Release		
		QAN number	Awarding body	Guided learning hours	
		501/0630/2	ifs School of Finance	320	
		K6 – Level 3 Ce	rtificate in Equity Release		
		QAN number	Awarding body	Guided learning hours	
		600/1143/9	Chartered Insurance Institute (CII)	155	
			ertificate in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		500/9236/4	EDI	105	
		500/6206/2	City & Guilds	105	
		500/8166/4	Skillsfirst	105	
		600/3424/5 600/3676/X	ICQ Kaplan Professional Awards	105 105	
			EC Award in Customer Service	103	
		QAN number	Awarding body	Guided learning hours	
		501/0444/5	Edexcel	65	
			rtificate for Financial Advisers		
		QAN number	Awarding body	Guided learning hours	
		501/0845/1	ifs School of Finance	320	
		K10 – Level 3 C	ertificate in Retail Banking Conduct of	Business	
		QAN number	Awarding body	Guided learning hours	
		501/0846/3	ifs School of Finance	120	
		K11 – Level 3 C	ertificate in Insurance		
		QAN number	Awarding body	Guided learning hours	
		600/0496/4	Chartered Insurance Institute (CII)	126	

Field	Field Name	Information				
	Pathway 3 – Life,		ertificate in Pensions Essentials			
	Pensions and	QAN number	Awarding body	Guided learning hours		
	Investments	501/2247/2	The Pensions Management Institute	24		
	Knowledge-based	QAN number	ertificate in Professional Banking Awarding body	Guided learning hours		
	qualification	600/8409/1	CCNQ	26		
		K14 – BTEC Level 3 Certificate in Insurance Claims Handling				
		QAN number	Awarding body	Guided learning hours		
		600/3504/3	Edexcel	72		
			ertificate in Business Banking and Cond			
		QAN number	Awarding body	Guided learning hours		
		600/4271/0	ifs School of Finance	104		
			ertificate in Financial Administration and	-		
		QAN number	Awarding body	Guided learning hours		
		600/1735/1	ifs School of Finance	180		
			ertificate in Financial Studies			
		QAN number	Awarding body	Guided learning hours		
		501/0049/X	ifs School of Finance	150		
		K18 - Level 3 Di	ploma in Financial Studies			
		QAN number	Awarding body	Guided learning hours		
		501/0048/8	ifs School of Finance	330		
		K19 – Level 3 Certificate in Pensions Administration				
		QAN number	Awarding body	Guided learning hours		
		600/4971/6	Kaplan Professional Awards	170		
		K20 – Level 3 Ce	ertificate in Investment Operations			
		QAN number	Awarding body	Guided learning hours		
		600/0715/1	Chartered Institute for Securities	45		
			& Investment			
		K21 – Level 3 Ce	ertificate in Regulated Complaints Hand	dling		
		QAN number	Awarding body	Guided learning hours		
		600/8277/X	ifs School of Finance	142		
	Designed to support progression to	underwriters, c Level 4 Higher Higher level pr Chartered Ins	n a range of clerical and supervisory ro claims officials, brokers or sales repres Apprenticeship in Providing Financial rofessional qualifications, including: surance Institute (CII) Level 4 Diploma	entatives. Advice.		
		Chartered In:PlanningScottish Qua	Finance Level 4 Diploma for Financial stitute of Bankers in Scotland (CIOBS) lifications Authority (SQA) Diploma in I	Diploma in Investment		
		Advice (Private Foundation de	stitute of Securities & Investment (CISI e Client Route). grees, HNDs and BA/BSc relating to fire	nancial services.		
		For further info	rmation, please visit UCAS – www.uca	15.CUIII		



Field	Field Name	Information			
13.	Pathway 4	Financing and	Credit		
	Competence-based qualification	Same for all pathways – see general description of framework.			
	Knowledge-based	All candidates must take one of the following knowledge qualifications.			
	qualification	K1 – Level 3 Ce	ertificate in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		500/9236/4	EDI	105	
		500/6206/2	City & Guilds	105	
		500/8166/4	Skillsfirst	105	
		600/3424/5	ICQ	105	
		600/3676/X	Kaplan Professional Awards	105	
		K2 – Level 3 BT	EC Award in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		501/0444/5	Edexcel	65	
		K3 – Level 3 Ce	rtificate in Mortgage Advice and Practi	ce	
		QAN number	Awarding body	Guided learning hours	
		501/0629/6	ifs School of Finance	200	
		K4 – Level 3 Certificate for Financial Advisers			
		QAN number	Awarding body	Guided learning hours	
		501/0845/1	ifs School of Finance	320	
		K5 – Level 3 Certificate in Retail Banking Conduct of Business			
		QAN number	Awarding body	Guided learning hours	
		501/0846/3	ifs School of Finance	120	
			rtificate in Mortgage Advice		
		QAN number	Awarding body	Guided learning hours	
		600/1142/7	Chartered Insurance Institute (CII)	106	
			rtificate in Financial Planning		
		QAN number	Awarding body	Guided learning hours	
		600/0346/7	Chartered Insurance Institute (CII)	226	
		K8 – Level 3 Ce	rtificate in Professional Banking		
		QAN number	Awarding body	Guided learning hours	
		600/8409/1	CCNQ	26	
		K9 – BTEC Leve	el 3 Certificate in Insurance Claims Ha	ndling	
		QAN number	Awarding body	Guided learning hours	
		600/3504/3	Edexcel	72	
		K10 – Level 3 C	ertificate in Business Banking and Cor	nduct	
		QAN number	Awarding body	Guided learning hours	
		600/4271/0	ifs School of Finance	104	

Field	Field Name	Information					
13.	Pathway 4 –	K11 – Level 3 C	ertificate in Financial Administration ar	nd Planning			
	Financing and	QAN number	Awarding body	Guided learning hours			
	Credit	600/1735/1	ifs School of Finance	180			
	Knowledge-based		ertificate in Financial Studies				
	qualification	QAN number	Awarding body	Guided learning hours			
		501/0049/X	ifs School of Finance	150			
			iploma in Financial Studies				
		QAN number	Awarding body	Guided learning hours			
		501/0048/8	ifs School of Finance	330			
		K14 – Level 3 C	ertificate in Regulated Complaints Har	ndling			
		QAN number	Awarding body	Guided learning hours			
		600/8277/X	ifs School of Finance	142			
	Designed to support progression to	underwriters, o • Level 4 Higher	n a range of clerical and supervisory re claims officials, brokers or sales repre- r Apprenticeship in Providing Financia	sentatives.			
		 Higher level professional qualifications, including: ifs School of Finance Advanced Diploma Banking qualifications Chartered Institute of Bankers in Scotland (CIOBS) Diploma Banking qualifications. Foundation degrees, HNDs and BA/BSc relating to financial services. For further information visit UCAS – www.ucas.com 					
14.	Pathway 5	Administration	Administration for Mortgage and Financial Planning Intermediaries				
	Competence-based qualification	Same for all pati	Same for all pathways – see general description of framework.				
	Knowledge-based qualification	All candidates m	nust take one of the following knowled				
	qualification	1/4	and in Figure 1.1 Administration	ge qualifications.			
	quamication		vard in Financial Administration				
	quaimeation	QAN number	Awarding body	Guided learning hours			
	quamication	QAN number 600/1151/8	Awarding body Chartered Insurance Institute (CII)				
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice	Guided learning hours			
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce QAN number	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body	Guided learning hours			
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII)	Guided learning hours 91 Guided learning hours			
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce QAN number	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release Awarding body	Guided learning hours 91 Guided learning hours 106 Guided learning hours			
	quaimeation	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release	Guided learning hours 91 Guided learning hours 106			
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce QAN number 600/1143/9	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release Awarding body Chartered Insurance Institute (CII)	Guided learning hours 91 Guided learning hours 106 Guided learning hours 155			
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce QAN number 600/1143/9 K4 – Level 3 Ce QAN number	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice and Practi Awarding body	Guided learning hours 91 Guided learning hours 106 Guided learning hours 155			
	quaimeation	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce QAN number 600/1143/9 K4 – Level 3 Ce	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice and Practi	Guided learning hours 91 Guided learning hours 106 Guided learning hours 155			
	quaiineation	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce QAN number 600/1143/9 K4 – Level 3 Ce QAN number 501/0629/6	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice and Practi Awarding body	Guided learning hours 91 Guided learning hours 106 Guided learning hours 155 Ce Guided learning hours			
	quamication	QAN number 600/1151/8 K2 – Level 3 Ce QAN number 600/1142/7 K3 – Level 3 Ce QAN number 600/1143/9 K4 – Level 3 Ce QAN number 501/0629/6	Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice Awarding body Chartered Insurance Institute (CII) rtificate in Equity Release Awarding body Chartered Insurance Institute (CII) rtificate in Mortgage Advice and Practi Awarding body ifs School of Finance	Guided learning hours 91 Guided learning hours 106 Guided learning hours 155 Ce Guided learning hours			



Field	Field Name	Information			
14.	Pathway 5 –	K6 – Level 3 Ce	ertificate in Customer Service	tificate in Customer Service	
	Administration	QAN number	Awarding body	Guided learning hours	
	for Mortgage and	500/9236/4	EDI	105	
	Financial Planning	500/6206/2	City & Guilds	105	
	Intermediaries	500/8166/4	Skillsfirst	105	
		600/3424/5	ICQ	105	
	Knowledge-based	600/3676/X	Kaplan Professional Awards	105	
	qualification	K7 – Level 3 BT	EC Award in Customer Service		
		QAN number	Awarding body	Guided learning hours	
		501/0444/5	Edexcel	65	
			rtificate for Financial Advisers	1 00	
		QAN number	Awarding body	Guided learning hours	
		501/0845/1	ifs School of Finance	320	
			rtificate in Financial Planning		
		QAN number	Awarding body	Guided learning hours	
		600/0346/7	Chartered Insurance Institute (CII)	226	
		K10 – Level 3 C	ertificate in Retail Banking Conduct of	Business	
		QAN number	Awarding body	Guided learning hours	
		501/0846/3	ifs School of Finance	120	
		K11 – Level 3 C	ertificate in Professional Banking		
		QAN number	Awarding body	Guided learning hours	
		600/8409/1	CCNQ	26	
		K12 – Level 3 C	ertificate in Business Banking and Co	nduct	
		QAN number	Awarding body	Guided learning hours	
		600/4271/0	ifs School of Finance	104	
		K13 – Level 3 C	ertificate in Financial Administration a	nd Planning	
		QAN number	Awarding body	Guided learning hours	
		600/1735/1	ifs School of Finance	180	
		K14 – Level 3 C	ertificate in Financial Studies		
		QAN number	Awarding body	Guided learning hours	
		501/0049/X	ifs School of Finance	150	
		K15 – Level 3 D	Diploma in Financial Studies		
		QAN number	Awarding body	Guided learning hours	
		501/0048/8	ifs School of Finance	330	
		K16 – Level 3 C	ertificate in Regulated Complaints Har	ndling	
		QAN number	Awarding body	Guided learning hours	
		600/8277/X	ifs School of Finance	142	

Field	Field Name	Information			
14.	Pathway 5 – Administration for Mortgage and Financial Planning Intermediaries Designed to support progression to	Employment in underwriters, c Level 4 Higher Higher level pr Chartered Ins Diploma in Fi ifs School of Chartered Ins Planning Scottish Qua Advice Chartered Ins Advice (Privale further informale)	a range of clerical and supervisory roclaims officials, brokers or sales repress Apprenticeship in Providing Financial ofessional qualifications, including: surance Institute (CII) Level 4 Diploma nancial Advice Finance Level 4 Diploma for Financial stitute of Bankers in Scotland (CIOBS) lifications Authority (SQA) Diploma in stitute for Securities & Investment (CIS te Client Route). grees, HNDs and BA/BSc relating to fution, please visit UCAS – www.ucas.com	entatives. Advice. and Level 6 Advanced Advisers Diploma in Investment Professional Financial SI) Diploma in Investment inancials services. For	
15.		Investment Ope			
	Competence-based qualification Knowledge-based qualification	Same for all pathways – see general description of framework. All candidates must take one of the following knowledge qualifications.			
	•		tificate in Investment Operations	<u> </u>	
		QAN number 600/0715/1	Awarding body Chartered Institute for Securities & Investment (CISI)	Guided learning hours 45	
		K2 – Level 3 Certificate in Customer Service			
		QAN number	Awarding body	Guided learning hours	
		500/9236/4	EDI	105	
		500/6206/2	City & Guilds Skillsfirst	105	
		500/8166/4 600/3424/5	ICQ	105 105	
		600/3424/3 600/3676/X	Kaplan Professional Awards	105	
			EC Award in Customer Service	100	
				0 11 11	
		QAN number 501/0444/5	Awarding body Edexcel	Guided learning hours 65	
			Tificate in Retail Banking Conduct of B		
		QAN number	Awarding body	Guided learning hours	
		501/0846/3	ifs School of Finance	120	
			tificate in Professional Banking	120	
		QAN number	Awarding body	Guided learning hours	
		600/8409/1	CCNQ	26	
			rtificate in Business Banking and Cond		
		QAN number	Awarding body	Guided learning hours	
		600/4271/0	ifs School of Finance	104	
		K7 – Level 3 Cer	rtificate in Financial Administration and		
		QAN number	Awarding body	Guided learning hours	
		600/1735/1	ifs School of Finance	180	



Field	Field Name	Information				
15.	Investment	K8 – Level 3 Ce	rtificate in Financial Studies			
		QAN number	Awarding body	Guided learning hours		
	Operations	501/0049/X	ifs School of Finance	150		
	Knowledge-based	K9 – Level 3 Diploma in Financial Studies				
	qualification	QAN number	Awarding body	Guided learning hours		
		501/0048/8	ifs School of Finance	330		
		K10 – Level 3 C	ertificate in Regulated Complaints Han	dling		
		QAN number	Awarding body	Guided learning hours		
		600/8277/X	ifs School of Finance	142		
	Designed to support		in a range of clerical and supervisory r			
	progression to	underwriters,	claims officials, brokers or sales repres	sentatives.		
		 Level 4 Highe 	er Apprenticeship in Providing Financi	ial Advice.		
		 Higher level p 	rofessional qualifications, including:			
			stitute for Securities and Investment (C	CISI) Diploma in		
			Operations / Investment Advice.			
			inancial Analyst (CFA) Qualification.			
			legrees, HNDs and BA/BSc relating t	o financial services. For		
		further information, visit UCAS – <u>www.ucas.com</u>				
16.	•	Pensions Administration				
	Competence-based qualification	Same for all pathways – see general description of framework.				
	Knowledge-based	Knowledge qualifications available to this pathway.				
	qualification	K1 – Level 3 Award in Financial Administration				
		QAN number	Awarding body	Guided learning hours		
		600/1151/8	Chartered Insurance Institute (CII)	91		
			` '	01		
			ertificate in Customer Service	0 '1-11		
		QAN number	Awarding body	Guided learning hours		
		500/9236/4 500/6206/2	EDI City & Guildo	105 105		
		500/8206/2	City & Guilds Skillsfirst	105		
		600/3424/5	ICQ	105		
		600/3676/X	Kaplan Professional Awards	105		
			EC Award in Customer Service			
		QAN number		Guided learning hours		
		501/0444/5	Awarding body Edexcel	65		
			rtificate in Retail Banking Conduct of B			
		QAN number	Awarding body	Guided learning hours		
		501/0846/3	ifs School of Finance	120		
		K5 – Level 3 Ce	rtificate in Pensions Essentials			
		QAN number	Awarding body	Guided learning hours		
		501/2247/2	The Pensions Management Institute	24		
			rtificate in Professional Banking			
		QAN number	Awarding body	Guided learning hours		
		600/8409/1	CCNQ	26		

Field	Field Name	Information			
16.	Pathway 7 –	K7 – Level 3 Certificate in Business Banking and Conduct			
	Pensions	QAN number	Awarding body	Guided learning hours	
	Administration	600/4271/0	ifs School of Finance	104	
	Knowledge-based	K8 – Level 3 Ce	rtificate in Financial Administration	and Planning	
	qualification	QAN number	Awarding body	Guided learning hours	
		600/1735/1	ifs School of Finance	180	
		K9 – Level 3 Ce	rtificate in Financial Planning		
		QAN number	Awarding body	Guided learning hours	
		600/0346/7	Chartered Insurance Institute	213	
		K10 – Level 3 C	ertificate in Financial Studies		
		QAN number	Awarding body	Guided learning hours	
		501/0049/X	ifs School of Finance	150	
		K11 – Level 3 Diploma in Financial Studies			
		QAN number	Awarding body	Guided learning hours	
		501/0048/8	ifs School of Finance	330	
		K12 – Level 3 Certificate in Pensions Administration			
		QAN number	Awarding body	Guided learning hours	
		600/4971/6	Kaplan Professional Awards	170	
		K13 – Level 3 C	ertificate in Regulated Complaints F	Handling	
		QAN number	Awarding body	Guided learning hours	
		600/8277/X	ifs School of Finance	142	
	Designed to support progression to	Employment in a range of clerical and supervisory roles as well as trainee underwriters, claims officials, brokers or sales representatives.			
		 Level 4 Higher Apprenticeship in Providing Financial Advice. 			
		Higher level professional qualifications, including:			
		 Pensions Management Administration 	anagement Institute (PMI) Level 4 [n.	Diploma in Pensions	
		 Foundation d 	legrees, HNDs and BA/BSc relatination, visit – www.ucas.com	ng to financial services. For	



Field	Field Name	Information				
17.	Pathway 8	Debt Collections				
	Competence-based qualification	Same for all pathways – see general description of framework.				
	Knowledge-based	All candidates must take one of the following knowledge qualifications.				
	qualification	K1 – Level 3 Certificate in Customer Service				
		QAN number	Awarding body	Guided learning hours		
		500/9236/4	EDI	105		
		500/6206/2	City & Guilds	105		
		500/8166/4	Skillsfirst	105		
		600/3424/5	ICQ	105		
		600/3676/X	Kaplan Professional Awards	105		
		K2 – Level 3 BT	EC Award in Customer Service			
		QAN number	Awarding body	Guided learning hours		
		501/0444/5	Edexcel	65		
		K3 – Level 3 Ce	rtificate in Retail Banking Conduct of E	Business		
		QAN number	Awarding body	Guided learning hours		
		501/0846/3	ifs School of Finance	120		
		K4 – Level 3 Ce	rtificate in Professional Banking			
		QAN number	Awarding body	Guided learning hours		
		600/8409/1	CCNQ	26		
			rtificate in Business Banking and Con			
		QAN number	Awarding body	Guided learning hours		
		600/4271/0	ifs School of Finance	104		
		K6 – Level 3 Ce	rtificate in Financial Planning			
		QAN number	Awarding body	Guided learning hours		
		600/0346/7	Chartered Insurance Institute	213		
			rtificate in Financial Administration an	d Planning		
		QAN number	Awarding body	Guided learning hours		
		600/1735/1	ifs School of Finance	180		
		K8 - Level 3 Cer	tificate in Financial Studies			
		QAN number	Awarding body	Guided learning hours		
		501/0049/X	ifs School of Finance	150		
		-	oloma in Financial Studies			
		QAN number	Awarding body	Guided learning hours		
		501/0048/8	ifs School of Finance	330		
		K10 – Level 3 C	ertificate in Regulated Complaints Har	ndling		
		QAN number	Awarding body	Guided learning hours		
		600/8277/X	ifs School of Finance	142		

rieid	Field Name	Information			
17.	Collections Designed to support progression to	Employment underwriters, of Level 4 Higher Higher level points School of Chartered In qualifications Foundation of further information. Customer payr	in a range of clerical and supervisory claims officials, brokers or sales represer Apprenticeship in Providing Finance rofessional qualifications, including: Finance Advanced Diploma Banking estitute of Bankers in Scotland (CIOBS is. legrees, HNDs and BA/BSc relating is attion, visit – www.ucas.com ments for Financial Products and Sethways – see general description of fra	sentatives. ial Advice. qualifications) Diploma Banking to financial services. For	
	Knowledge-based qualification		nust take one of the following knowledgertificate in Customer Service	ge qualifications.	
		QAN number	Awarding body	Guided learning hours	
		500/9236/4	EDI	105	
		500/6206/2	City & Guilds	105	
		500/8166/4	Skillsfirst	105	
		600/3424/5	ICQ	105	
		600/3676/X	Kaplan Professional Awards	105	
		K2 – Level 3 BTEC Award in Customer Service			
		QAN number	Awarding body	Guided learning hours	
		501/0444/5	Edexcel	65	
		K3 – Level 3 Certificate in Retail Banking Conduct of Business			
•					
		QAN number	Awarding body	Guided learning hours	
			Awarding body ifs School of Finance		
		QAN number 501/0846/3		Guided learning hours	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number	ifs School of Finance rtificate in Professional Banking Awarding body	Guided learning hours 120 Guided learning hours	
		QAN number 501/0846/3 K4 – Level 3 Ce	ifs School of Finance rtificate in Professional Banking	Guided learning hours 120	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha	Guided learning hours 120 Guided learning hours 26 ndling	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve QAN number	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body	Guided learning hours 120 Guided learning hours 26 ndling Guided learning hours	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha	Guided learning hours 120 Guided learning hours 26 ndling	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve QAN number 600/3504/3 K6 – Level 3 Ce	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Cond	Guided learning hours 120 Guided learning hours 26 ndling Guided learning hours 72	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Level QAN number 600/3504/3 K6 – Level 3 Ce QAN number	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Cond Awarding body	Guided learning hours 120 Guided learning hours 26 ndling Guided learning hours 72 duct Guided learning hours	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve QAN number 600/3504/3 K6 – Level 3 Ce	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Cond	Guided learning hours 120 Guided learning hours 26 ndling Guided learning hours 72	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve QAN number 600/3504/3 K6 – Level 3 Ce QAN number 600/4271/0 K7 – Level 3 Ce	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Conc Awarding body ifs School of Finance rtificate in Financial Planning	Guided learning hours 120 Guided learning hours 26 Moding Guided learning hours 72 Guided learning hours 104	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Level QAN number 600/3504/3 K6 – Level 3 Ce QAN number 600/4271/0 K7 – Level 3 Ce QAN number	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Conc Awarding body ifs School of Finance rtificate in Financial Planning Awarding body	Guided learning hours 120 Guided learning hours 26 Guided learning hours 72 Guided learning hours 104 Guided learning hours 104	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve QAN number 600/3504/3 K6 – Level 3 Ce QAN number 600/4271/0 K7 – Level 3 Ce	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Conc Awarding body ifs School of Finance rtificate in Financial Planning	Guided learning hours 120 Guided learning hours 26 Moding Guided learning hours 72 Guided learning hours 104	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Leve QAN number 600/3504/3 K6 – Level 3 Ce QAN number 600/4271/0 K7 – Level 3 Ce QAN number 600/0346/7 K8 – Level 3 Ce	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Conc Awarding body ifs School of Finance rtificate in Financial Planning Awarding body Chartered Insurance Institute rtificate in Financial Administration and	Guided learning hours 120 Guided learning hours 26 ndling Guided learning hours 72 duct Guided learning hours 104 Guided learning hours 213 Description of the control of	
		QAN number 501/0846/3 K4 – Level 3 Ce QAN number 600/8409/1 K5 – BTEC Level QAN number 600/3504/3 K6 – Level 3 Ce QAN number 600/4271/0 K7 – Level 3 Ce QAN number 600/0346/7	ifs School of Finance rtificate in Professional Banking Awarding body CCNQ el 3 Certificate in Insurance Claims Ha Awarding body Edexcel rtificate in Business Banking and Conc Awarding body ifs School of Finance rtificate in Financial Planning Awarding body Chartered Insurance Institute	Guided learning hours 120 Guided learning hours 26 Guided learning hours 72 Guided learning hours 104 Guided learning hours 104 Guided learning hours 213	



Field	Field Name	Information				
18.	Pathway 9 –	K9 – Level 3 Ce	rtificate in Financial Studies			
	Customer payments for Financial	QAN number	Awarding body	Guided learning hours		
	Products and	501/0049/X	ifs School of Finance	150		
	Services		piploma in Financial Studies			
	Knowledge-based	QAN number	Awarding body	Guided learning hours		
	qualification	501/0048/8	ifs School of Finance	330		
	•		ertificate in Insurance			
		QAN number	Awarding body	Guided learning hours		
		600/0496/4	Chartered Insurance Institute	126		
			ertificate in Regulated Complaints Har			
		QAN number	Awarding body	Guided learning hours		
		600/8277/X	ifs School of Finance	142		
	Designed to support progression to		in a range of clerical and supervisory			
		underwriters, claims officials, brokers or sales representatives. • Level 4 Higher Apprenticeship in Providing Financial Advice.				
		 Higher level professional qualifications, including: ifs School of Finance Advanced Diploma Banking qualifications Chartered Institute of Bankers in Scotland (CIOBS) Diploma Banking qualifications. Foundation degrees, HNDs and BA/BSc relating to financial services. Further information, visit – www.ucas.com 				
19.	Additional information for HE	All financial se candidates ca	ervices pathways require the same comen take different optional units within thi	is.		
		chosen by the	ude a choice of knowledge qualification employer to suit the apprentice's work	role.		
		 You may encounter applicants who have taken earlier versions of this apprenticeship, as frameworks are updated regularly. For more details on the content of past and current apprenticeship 				
		frameworks: w	ww.afo.sscalliance.org			
			mation on numbers starting and achie ervice.org.uk/Statistics/fe_data_library			
			apprenticeships at higher levels:			
		www.apprenticeship	ceships.org.uk/employers/the-basics/h os.aspx	<u>igher-</u>		
20.	Contact details		al Skills Partnership			
			skillspartnership.org.uk/			
		Email: into@fi	nancialskillspartnership.org.uk			

Health and Social Care

Field	Field Name	Information
1.	Framework name	Health and Social Care (Health Pathway) (England) As at March 2015: Framework ID: FR03067 Issue number: 11 Issued: 29 August 2014 SSC code – 6111 QIP updated in July 2015.
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 To train and develop people with the competences required for successful delivery of the healthcare support worker and healthcare assistant roles. These roles provide vital assistance to healthcare professionals in diagnosing, treating and caring for patients in settings such as elderly care, nursing homes and community hospitals. They look after the well-being and comfort of patients. Some may have supervisory responsibilities at this level.

Field	Field Name	Information
4.	How apprenticeships prepare learners for progression to higher level study	Apprentices who have completed the Health Pathway of the Advanced Apprenticeship in Health and Social Care will have undertaken a structured learning programme and been assessed as occupationally competent in the role of a Senior/Healthcare Support Worker.
		 Integral to the Apprenticeship programme, learners will have completed qualifications at Level 3 of the QCF and will be functionally literate in English and Mathematics to a minimum of Level 2.
		 The Advanced Apprentice will have completed the L3 Diploma in Health and Social Care and will be competent and experienced in undertaking a range of healthcare tasks which will have been delegated from a registered Nurse or other healthcare professional.
		 All Advanced Apprentices have a guaranteed number of guided learning hours away from the direct requirements of the job; this is the equivalent to 5 hours per week for the Health Pathway in the Advanced Apprenticeship in Health and Social Care. The off the job learning undertaken by the Advanced Apprentices can be achieved through attending a College or another training provider or in an on-site education centre depending on local delivery arrangements.
		Because the Apprenticeship is a work based programme leading to occupational competence, Advanced Apprentices will have gained a minimum of 18 months experience in working in a healthcare environment and will understand the values, attitudes and behaviours that are expected by health employers and the public who use health and care services. Where there has been Recognition of Prior Learning the Apprenticeship may have been completed in less than 18 months.
		The Diploma is made up of mandatory units covering core competence and knowledge required across all senior HCSW roles. These core competences are aligned with the Core Competences for Healthcare Support Workers and the Care Certificate. Apprentices are also required to take units in Understanding Mental Health, Understanding Dementia and Undertaking Physiological Measurement from the L3 Diploma in Health and Social Care. The optional units of technical competence undertaken will depend on the current job role and will be reflected in the qualification certificate awarded. Examples of the competences that can be achieved are in Substance Misuse, Administration of Medication, End of Life Care, and Venepuncture.
		 Advanced Apprentices seeking progression into pre-registration health programmes may also undertake the L3 Certificate in Bridging Skills for Higher Education (QCF) alongside this apprenticeship to develop and/or enhance their academic study skills in preparation for higher level study.
5.	Feedback from HE	If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk



Field	Field Name	Information			
6.	Combined	Level 3 Diploma in Health and Social Care (QCF)			
	competence- and	This is a 58 credit qualification offered by the following awarding organisations.			
	knowledge-based qualification	QAN number	Awarding body		
	qualification	501/1602/2	Ascentis		
		501/1258/2	CACHE		
		501/1607/1	Pearson Edexcel		
		501/2263/0	NCFE		
		501/1729/4	OCR		
		501/1194/2	City & Guilds		
		600/0364/9	Skillsfirst		
		600/1280/8	SQA		
		600/1500/7	FAQ		
		600/1898/7	LAO		
		600/4121/3	HABC		
		600/7038/9 600/7004/3	iCQ IQ		
		601/3878/6	TQUK		
7.	Example of Level 3		inits are all mandatory (amounting to 30 credits). Apprentices		
	units	also take a number of optional units (amounting to 28+ credits).			
		 Principles of 	safeguarding and protection in health and social care		
		 The role of th 	e health and social care worker		
		 Promote pers 	son-centred approaches in health and social care		
		Promote and	implement health and safety in health and social care		
			d practice in handling information in health and social care		
		settings	gg		
			nmunication in health, social care or children's and young		
		people's setti	• •		
			ersonal development in health, social care or children's and young		
		people's setti	• • •		
			ality and inclusion in health, social care or children's and young		
		people's setti	,		
			implementing duty of care in health, social care or children's		
		•	eople's settings		
	Λ -l-liti-p-p-pl		·		
8.	Additional		must also meet the following requirements in order to		
	requirements of	achieve their apprenticeship.			
	apprenticeship	• English and Functional Sk	mathematics equivalent to GCSE C grade or above or cills Level 2.		
		• Employment	t responsibilities and rights – evidenced through completion of		
			ward in Employment Responsibilities and Rights in Health,		
		Social Care,	Children and Young People's Settings (QCF).		
		• Personal lea	rning and thinking skills – evidenced through completion of		
			ry units of the Level 3 Diploma in Health and Social Care.		

Health and Social Care

Field	Field Name	Information
9.	Estimated duration of apprenticeship	 The minimum duration for apprentices undertaking this apprenticeship is 18 months, however the actual duration depends on the individual's prior work experience, qualifications and their employer. The apprentice will need to have completed a total of 578 Guided Learning Hours (GLH), including a minimum of 263 GLH off-the-job. This is equivalent to a minimum of 5 hours per week learning away from the immediate requirements of the job. The apprentice will need to have completed a minimum of 315 GLH on-the-job. N.B. use of 'guided learning hours' (GLH) is not universal across the UK and is used here for example purposes only.
10.	Designed to support progression to	 Employment as a healthcare support worker. Level 5 Higher Apprenticeship in Health (Assistant Practitioner). BSc pre-registration programmes for nursing.
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: https://www.gov.uk/government/statistical-data-sets/fe-data-library-apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: https://www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/403095/bis-15-14-specification-of-apprenticeship-standards-for-england-SASE.pdf Information on areas of employment growth and change etc: https://www.skillsforhealth.org.uk/workforce-planning/research-and-labour-market-intelligence-services/research-and-intelligence-library
12.	Contact details	Skills for Health: • www.skillsforhealth.org.uk Email: qualifications@skillsforhealth.org.uk



Maternity and Paediatric Support

Maternity and Paediatric Support

Field	Field Name	Information
1.	Framework name	Health (Maternity and Paediatric Support) (England) As at March 2015: Framework ID: FR03286 Issue number: 12 Issued: 4 February 2015 SSC code – 6111 QIP updated in July 2015.
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 To train and develop people with the competences required for successful delivery of the following roles. Healthcare support worker and healthcare assistant. These roles provide vital assistance to midwives and other healthcare professionals in diagnosing, treating and caring for patients. They look after the well-being and comfort of mothers and babies. They work in a variety of settings depending upon their role, including clinics, hospital or at home. Maternity support worker. These roles work under the supervision of qualified midwives and assist in the care of mothers and babies. They undertake a range of routine clinical tasks and some administrative duties. They work in a variety of settings, depending upon their role, including clinics, people's homes and hospitals. Paediatric support worker. These roles work under the supervision of qualified professionals and assist in the care of children and young people. They undertake a range of routine clinical and administrative duties. They work in a variety of settings, depending upon their role, including clinics, people's homes and hospitals.



Field	Field Name	Information
4.	How apprenticeships prepare learners for progression to higher level study	Apprentices who have completed the Advanced Apprenticeship in Health (Maternity and Paediatric Support) will have undertaken a structured learning programme and been assessed as occupationally competent in the role of a Senior/Healthcare Support Worker, Maternity Support Worker or Paediatric Support Worker.
		 Integral to the Apprenticeship programme, learners will have completed qualifications at Level 3 of the QCF and will be functionally literate in English and Mathematics to a minimum of Level 2. The Advanced Apprentice will have completed the L3 Diploma in Maternity and Paediatric Support and will be competent and experienced in undertaking a range of healthcare tasks which will have been delegated from a registered
		 A range of healthcare tasks which will have been delegated from a registered Midwife or Nurse. The Diploma is made up of mandatory units covering core competence and knowledge required across all senior HCSW roles. These core competences are aligned with the Core Competences for Healthcare Support Workers and the Care Certificate. Apprentices are also required to complete units in Undertaking Physiological Measurement as part of the L3 Diploma in Health (Maternity and Paediatric Support). The optional units of technical competence undertaken will depend on the current job role and will be reflected in the qualification certificate awarded. Examples of the competences that can be achieved are Caring for Babies, Supporting Parents to Care for Babies, Insertion and Care of Catheters, Wound Care and
		 Administration of Medication. All Advanced Apprentices have a guaranteed number of guided learning hours away from the direct requirements of the job; this is the equivalent to 5 hours per week for the Advanced Apprenticeship in Health (Maternity and Paediatric Support). The off the job learning undertaken by the Advanced Apprentices can be achieved through attending a College or another training provider or in an on-site education centre depending on local delivery arrangements. Because the Apprenticeship is a work based programme leading to
		occupational competence, Advanced Apprentices will have gained a minimum of 18 months experience in working in a clinical healthcare environment and will understand the values, attitudes and behaviours that are expected by health employers and the public who use health and care services. Where there has been Recognition of Prior Learning the Apprenticeship may have been completed in less than 18 months. • Advanced Apprentices seeking progression into pre-registration health programmes may also undertake the L3 Certificate in Bridging Skills for Higher Education (QCF) alongside this apprenticeship to develop and/or enhance their academic study skills in preparation for higher level study.

Maternity and Paediatric Support

Field	Field Name	Information	
5.	Feedback from HE	 As part of the review of frameworks ta discussing with Council of Deans of He qualification for Access to HE study sk The proposal is that undertaking this to Apprenticeship framework will ensure into undergraduate health professional evidence that they meet the academic education. If you have experience of recruiting apprentice with others, please forward qualsinfo@ucas.ac.uk 	ealth a proposal to include a QCF ills in health apprenticeships. ype of qualification alongside the that apprentices who wish to progress all degree programmes will be able to estudy requirements of higher operatices into HE and would like to
6.	Combined competence- and knowledge-based qualification	Level 3 Diploma in Maternity and Pae (376 guided learning hours) This is a 65 credit qualification offered by QAN number 501/2253/8	
		501/1766/X	Pearson Edexcel
7.	units	 The following units are all mandatory (ar also take a number of optional units (am) Engage in personal development in he young people's settings Promote communication in health, soo people's settings Promote equality and inclusion in heal people's settings Promote and implement health and sa Understand how to safeguard the well Promote person-centred approaches i The role of the health and social care Promote good practice in handling informatings The principles of infection prevention and causes and spread of infection Cleaning, decontamination and waste Principles for implementing duty of car and young people's settings 	rounting to 30 credits). realth, social care or children's and care or children's and young afety in health and social care being of children and young people in health and social care worker formation in health and social care and control management re in health, social care or children's
8.	Additional requirements of apprenticeship	 All apprentices also must meet the followachieve their apprenticeship. English and mathematics equivalent to Functional Skills Level 2. Employment Rights and Responsibilitic completion of the Level 3 Award in Emin Health (QCF). Personal Learning and Thinking Skills 	es (ERR) – evidenced through aployment and Personal Learning Skills



Field	Field Name	Information
9.	Estimated duration of apprenticeship	 The minimum duration for apprentices undertaking this apprenticeship is 18 months, however the actual duration depends on the individual's prior work experience, qualifications and their employer. The apprentice will need to have completed a total of 639 Guided Learning Hours (GLH), including a minimum of 263 GLH off-the-job. This is equivalent to a minimum of 5 hours per week learning away from the immediate requirements of the job. The apprentice will need to have completed a minimum of 376 GLH on-the-job. N.B. use of 'guided learning hours' (GLH) is not universal across the UK and is used here for example purposes only.
10.	Designed to support progression to	 Employment as a healthcare support worker, maternity support worker or paediatric support worker. Level 5 Higher Apprenticeship in Health (Assistant Practitioner) BSc pre-registration programmes for midwifery.
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: https://www.gov.uk/government/statistical-data-sets/fe-data-library-apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: https://www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/403095/bis-15-14-specification-of-apprenticeship-standards-for-england-SASE.pdf Information on areas of employment growth and change etc: https://www.skillsforhealth.org.uk/workforce-planning/research-and-labour-market-intelligence-services/research-and-intelligence-library
12.	Contact details	Skills for Health: • www.skillsforhealth.org.uk Email: qualifications@skillsforhealth.org.uk

Management

Field	Field Name	Information
1.	Framework name	Advanced Apprenticeship in Management
		Issue date: 26 June 2013
2.	Country	 England. Apprenticeship arrangements in Scotland, Northern Ireland and Wales differ from those in England to varying degrees across sectors. For more information, please see Apprenticeship frameworks online at www.afo.sscalliance.org
3.	Purpose of framework	 Build a competent management workforce, providing organisations of all sizes across all sectors with the staff needed to increase productivity and efficiency. Tap into the skills and talents of a diverse population by providing flexible entry routes into a career in management. Equip individuals with the skills, knowledge and experience needed to undertake management roles in a range of business settings. Provide apprentices with an opportunity to develop the skills, knowledge and experience they will need to progress to higher level roles with additional responsibilities and onto further and higher education, if they wish to do so.

Field	Field Name	Information
	How apprenticeships prepare learners for progression to higher level study	As employees, apprentices work alongside experience staff to gain jobspecific skills as well as studying for knowledge- and competence-based qualifications with a local training provider, such as a further education college, often on a day release basis. Off-the-job learning gives the learner time to develop the technical skills and knowledge of theoretical concepts in relation to their job role in a range of differing contexts. Off-the-job learning may include such things as individual and group teaching, coaching, distance learning, e-learning, feedback and assessment, guided study, and peer, networked and collaborative learning and mentoring. On-the-job learning is the time taken to develop the practical skills in the context of the job role. For this the apprentice should be guided whilst undertaking normal activities in the workplace which provide opportunities to learn, develop and practise skills. Off and on-the-job learning must achieve clear and specific outcomes that directly contribute to the achievement of the apprenticeship. They must be planned, reviewed and evaluated between the apprentice and the tutor, mentor and manager, allow access when required to the tutor and mentor, and be delivered during contracted working hours. In addition, learners on apprenticeships are required to develop the personal learning and thinking skills valued by higher education and employers. Assessment within the management apprenticeship is based on a portfolio of evidence, practical demonstrations and assignments. Longitudinal research conducted by the Department for Business Innovation and Skills (BIS) between 2004/5 and 2010/11 tracked 225 apprentices who had recently completed an Advanced Management Apprenticeship and found that 16% of the cohort progressed to higher education (BIS (2013) <i>Progression of Apprentices to Higher Education</i>). Within this framework area there has been considerable activity in terms of higher level development. There has been the development of a Level 4 Higher Apprenticeship in
5.	Feedback from HE	 There has been involvement from HEPs in the delivery and awarding of knowledge qualifications for the Level 5 Higher Apprenticeship in Leadership and Management, which includes the Nottingham Trent University Foundation Degree in Business and Management. If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk



Field	Field Name	Information
6.	Combined competence- and knowledge-based qualification	Competence-based • Level 3 NVQ Certificate in Management • Level 3 NVQ Diploma in Management
		Knowledge-based Apprentices must complete one of the following knowledge-based qualifications offered by a range of awarding bodies. Level 3 Certificate in First Line Management Level 3 Certificate in Management Principles Level 3 Certificate in Management Principles Level 3 Certificate in Effective Management Level 3 Certificate in Leadership Level 3 Certificate in Leadership and Management Skills Level 3 Certificate in Principles of Management Level 3 Certificate in Principles of Leadership and Management
7.	Example of Level 3 units	 Competence-based units For both the Level 3 NVQ Certificate in Management and the Level 3 NVQ Diploma in Management, apprentices must take the following three mandatory units (worth 14 Level 3 credits): Manage own professional development within an organisation Set objectives and provide support for team members Plan, allocate and monitor work of a team In order to complete the Level 3 NVQ Certificate in Management learners must also complete optional units, amounting to a further 11 credits. Alternatively, in order to complete the Level 3 NVQ Diploma in Management learners must also complete optional units, amounting to a further 23 credits. Learners must also ensure that a total of 19 credits are achieved at Level 3. Knowledge-based units
		For details of these units please see the Ofqual Register: register.ofqual.gov.uk
8.	Additional requirements of apprenticeship	 In addition to the specified competence- and knowledge-based qualifications, apprentices are also required to develop: transferable skills in English, mathematics and ICT e.g. GCSE (including those with enhanced functional content) C grade or above, or Functional Skills Level 2 Employment Rights and Responsibilities (EER) – achieved by completing either ERR workbook or an ERR qualification or unit (as specified in the framework) personal learning and thinking skills (PLTS) – apprentices are required to achieve the six PLTS outcomes by demonstrating the following skills: independent enquiry, creative thinking, reflective learning, team working, self-management and effective participation
9.	Estimated duration of apprenticeship	 It is estimated that the average time to complete the pathway is 12 – 18 months. The actual duration depends on the individual's prior work experience, qualifications, and their employer. Within this, apprentices spend about 424 hours on combined guided learning on and off-the-job (a minimum of 144 off-the-job / 280 on-the-job learning).

Management

Field	Field Name	Information
10.	Designed to support progression to	 Employment in a wide range of managerial roles within business. Higher Apprenticeships in Management. A range of higher level management professional qualifications at Level 4 and above. Foundation degrees in management. A range of business and management undergraduate programmes. Visit UCAS – www.ucas.com In-house training and development programmes.
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: www.thedataservice.org.uk/Statistics/fe_data_library/Apprenticeships Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: www.gov.uk/government/uploads/system/uploads/attachment_data/file/1379 60/bis-13-686-specification-of-apprenticeship-standards-for-england-sase.pdf
12.	Contact details	Skills CFA: • www.skillscfa.org Email: apprenticeships@skillscfa.org Tel: 0207 091 9620



Marketing

Field	Field Name	Information
1.	Framework name	Advanced Apprenticeship in Marketing Issue date: 30 April 2012
2.	Country	England
3.	Purpose of framework	 Build a competent marketing workforce, providing organisations of all sizes across all sectors with the staff needed to increase productivity and efficiency. Tap into the skills and talents of a diverse population by providing flexible entry routes into a career in marketing. Equip individuals with the skills, knowledge and experience needed to undertake marketing roles in a range of business settings. Provide apprentices with an opportunity to develop the skills, knowledge and experience they will need to progress to higher level roles with additional responsibilities and onto further and higher education, if they wish to do so.
4.	How apprenticeships prepare learners for progression to higher level study	 As employees, apprentices work alongside experienced staff to gain jobspecific skills as well as studying for knowledge- and competence-based qualifications with a local training provider, such as a further education college, often on a day release basis. Off-the-job learning gives the learner time to develop the technical skills and knowledge of theoretical concepts in relation to their job role in a range of differing contexts. Off-the-job learning may include such things as individual and group teaching, coaching, distance learning, e-learning, feedback and assessment, guided study, peer / networked / collaborative learning and mentoring. On-the-job learning is the time taken to develop the practical skills in the context of the job role. For this the apprentice should be guided whilst undertaking normal activities in the workplace which provide opportunities to learn, develop and practice skills. Off- and on-the-job learning must achieve clear and specific outcomes that directly contribute to the achievement of the apprenticeship. They must be planned, reviewed and evaluated between the apprentice and the tutor / mentor / manager, allow access when required to the tutor / mentor and be delivered during contracted working hours. In addition, learners on apprenticeships are required to develop the personal learning and thinking skills valued by higher education and employers. Assessment within the marketing apprenticeship is based on a portfolio of evidence, practical demonstrations and assignments.
5.	Feedback from HE	If you have experience of recruiting apprentices into HE and would like to share this with others, please forward your comments to qualsinfo@ucas.ac.uk and these will be considered in future updates.



Field	Field Name	Information
6.	Combined competence- and knowledge-based qualification	 Competence-based For the Level 3 NVQ Diploma in Marketing apprentices must take the following four mandatory units (worth 13 Level 3 credits). Analyse competitor information Contribute to the development of a marketing plan Evaluate and improve own performance in a business environment Work with other people in a business environment In order to complete the Level 3 NVQ Diploma in Marketing learners must also complete optional units, amounting to a further 24 credits. Apprentices must complete one of the following knowledge-based qualification awarded by a range of awarding bodies. Level 3 Certificate in First Line Management Level 3 Certificate in Management Principles Level 3 Certificate in Effective Management Level 3 Certificate in Leadership Level 3 Certificate in Leadership and Management Skills Level 3 Certificate in Principles of Management Level 3 Certificate in Principles of Leadership and Management For more information, please consult the full Apprenticeship framework.
7.	Example of Level 3 units	For details of these units, please see the Ofqual Register: http://register.ofqual.gov.uk
8.	Additional requirements of apprenticeship	 In addition to the specified competence- and knowledge-based qualifications, apprentices are also required to develop: transferable skills in English, mathematics and ICT e.g. GCSE (including those with enhanced functional content) C grade or above, or Functional Skills Level 2 employee rights and responsibilities – embedded within the knowledge-based qualification Personal Learning and Thinking Skills (PLTS) – apprentices are required to achieve the six PLTS outcomes by demonstrating: independent enquiry, creative thinking, reflective learning, team working, self-management and effective participant.
9.	Estimated duration of apprenticeship	 It is estimated that the average time to complete the pathway is 12 – 18 months. The actual duration depends on the individual's prior work experience, qualifications, and their employer. Within this, apprentices spend about 472 hours on combined guided learning on- and off-the-job (a minimum of 156 off-the-job/316 on-the-job learning).
10.	Designed to support progression to	 Employment in a wide range of marketing roles within business. A range of higher level marketing qualifications at Level 4 and above. Foundation degrees in marketing. A range of marketing undergraduate programmes, please visit UCAS www.ucas.com In-house training and development programmes.

Marketing

Field	Field Name	Information
11.	Additional information for HE	 You may encounter applicants who have taken different versions of this apprenticeship, as frameworks are updated regularly. For more information on numbers starting and achieving apprenticeships: www.thedataservice.org.uk/statistics/fe/datalibrary/apprenticeship Further details on the content of Apprenticeship frameworks: www.afo.sscalliance.org Information on apprenticeships at higher levels: www.apprenticeships.org.uk/employers/the-basics/higher-apprenticeships.aspx For information on minimum requirements for apprenticeships in England: www.gov.uk/government/uploads/system/uploads/attachment_data/file/13796 0/bis-13- 686-specification-of-apprenticeship-standards-for-england-sase.pdf
12.	Contact details	Skills CFA: • www.skillscfa.org Email: apprenticeships@skillscfa.org Tel: 020 7091 9620

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